

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2012-13 Budget Estimates Hearings**

**Outcome Number:** 3

**Question No:** 244

**Topic:** Income Management

**Hansard Page:** Written

**Senator Bernardi** asked:

What is the cost per person of administering income management in the Northern Territory, Western Australia, and the five trial sites respectively?

**Answer:**

Income management is not costed per person per location as the total costs include shared establishment costs such as:

- policy and process development;
- infrastructure, such as changes and enhancements to Centrelink systems;
- support for merchants who accept income managed funds from customers;
- establishment of wrap around support services such as Financial Management Program services, which also benefit the broader community.

For income management in the Northern Territory, the funding allocated to the Department of Families, Housing, Community Services and Indigenous Affairs is listed in its 2011-2012 Portfolio Budget Statement on page 69. The funding allocated to the Department of Human Services to deliver the program is listed in its 2009-2010 Portfolio Budget Statement on page 52, and in its 2009-2010 Additional Estimates Statements on pages 42 and 43. The program is being delivered within the budget allocation.

For the extension of income management in Western Australia for 2012-13, the funding allocated to the Department of Families, Housing, Community Services and Indigenous Affairs is listed in the 2012-13 Portfolio Budget Statement on page 68. The funding allocated to the Department of Human Services to deliver the program is listed on page 20 of its 2012-13 Portfolio Budget Statement.

For place-based income management, the funding allocated to the Department of Families, Housing, Community Services and Indigenous Affairs is listed in its 2011-2012 Portfolio Budget Statement on page 32. The funding allocated to the Department of Human Services to deliver the program is listed on page 24 of its 2011-2012 Portfolio Budget Statement.