

## **Senate Standing Committee on Community Affairs**

**BUDGET ESTIMATES - 2 JUNE 2011  
ANSWER TO QUESTION ON NOTICE**

### **Human Services Portfolio**

**Topic:** Automatically Generated Notices - Exemptions

**Question reference number:** HSW 28

**Senator:** Boyce

**Type of question:** Written

**Date set by the committee for the return of answer:** 22 July 2011

**Number of pages:** 1

#### **Question:**

What steps will/can the department take to ensure these automatically generated notices do not go out to customers who are tagged as having exemptions as they can prove very stressful for customers already experiencing considerable stress?

#### **Answer:**

See response to HSW 27.