

Senate Standing Committee on Community Affairs

BUDGET ESTIMATES - 2 JUNE 2011 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Medicare Australia Access Points

Question reference number: HS 1

Senator: Adams

Type of question: Hansard page 65

Date set by the committee for the return of answer: 22 July 2011

Number of pages: 3

Question:

Senator ADAMS: The actual question was going to be: will the agency reconsider their decision?

Mr Bridge: I am aware of the 49 locations that you are talking about and I can tell you that, at this point in time, 36 of those locations have a Centrelink agent. We have made arrangements so that the Medicare claiming can still be done in those community services through the Centrelink agent. I am also aware that those centres have phone access, and they are also providing web services for their customers. So, in those community centres they can make a phone call and/or use the web service to do their online claiming. They can use the services without this booth.

Senator ADAMS: Did you say 36?

Mr Bridge: Yes, 36.

Senator ADAMS: Can we have a list of those?

Mr Bridge: I will take that on notice. I do not have the exact 36 with me.

Answer:

See attached table.

Sites where customers can conduct their Medicare business using Centrelink infrastructure

Site Name	Town	Centrelink Access Point	Centrelink Agent
Augusta Community Resource Centre	AUGUSTA	✓	
Beacon Central Community Resource Centre	BEACON	✓	
Beverley Community Resource Centre	BEVERLEY	✓	
Bremer Bay Community Resource Centre	BREMER BAY	✓	
Brookton Community Resource Centre	BROOKTON	✓	
Coolgardie Community Resource Centre	COOLGARDIE	✓	
Coorow Community Resource Centre	COOROW	✓	
Corrigin Community Resource Centre	CORRIGIN	✓	
Dalwallinu Community Resource Centre	DALWALLINU	✓	
Dowerin Community Resource Centre	DOWERIN	✓	
Gnowangerup Community Resource Centre	GNOWANGERUP		✓
Goomalling Community Resource Centre	GOOMALLING	✓	
Harvey Community Resource Centre	HARVEY	✓	
Hopetoun Community Resource Centre	HOPETOUN	✓	
Hyden Community Resource Centre	HYDEN	✓	
Jerramungup Community Resource Centre	JERRAMUNGUP	✓	
Kalannie Community Resource Centre	KALANNIE	✓	
Kojonup Community Resource Centre	KOJONUP	✓	
Kondinin Community Resource Centre	KONDININ	✓	
Koorda Community Resource Centre	KOORDA	✓	
Kulin WA Resource Centre (Telecentre)	KULIN	✓	
Lake Grace Community Resource Centre	LAKE GRACE	✓	
Lancelin Community Resource Centre	LANCELIN		✓
Leeman and Greenhead Community Resource Centre	LEEMAN	✓	
Mingenew Community Resource Centre	MINGENEW	✓	
Morawa Community Resource Centre	MORAWA	✓	
Mukinbudin Community Resource Centre	MUKINBUDIN	✓	
Mullewa Community Resource Centre	MULLEWA		✓
Nannup Community Resource Centre	NANNUP	✓	
Narembeen Community Resource Centre	NAREMBEEN	✓	
Newdegate Community Resource Centre	NEWDEGATE	✓	

Site Name	Town	Centrelink Access Point	Centrelink Agent
Norseman Community Resource Centre	NORSEMAN		✓
Ongerup Community Resource Centre	ONGERUP	✓	
Perenjori Community Resource Centre	PERENJORI	✓	
Pingrup Community Resource Centre	PINGRUP	✓	
Ravensthorpe Community Resource Centre	RAVENSTHORPE		✓
Tambellup Community Resource Centre	TAMBELLUP	✓	
Walpole Community Resource Centre	WALPOLE	✓	
Wandering Community Resource Centre	WANDERING	✓	
Warooka Community Resource Centre	WAROOKA	✓	
Williams Community Resource Centre	WILLIAMS	✓	
Wyalkatchem Community Resource Centre	WYALKATCHEM	✓	