

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 2 MARCH 2017 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Mobile Devices

Question reference number: 54 (HS 58)

Senator: Bilyk

Type of question: Written

Date set by the committee for the return of answer: 21 April 2017

Number of pages: 6

Question:

- a) How many mobile telephones are currently on issue to departmental staff?
- b) Can an itemised list showing make and model please be provided?
- c) How many new mobile phones were purchased by the Department in calendar year 2016?
- d) What was the total cost (GST inclusive) of purchasing mobile telephones for departmental staff in calendar year 2016?
- e) How many mobile telephones had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)?
- f) How many mobile telephones were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)?
- g) How many iPads/tablets are currently on issue to departmental staff?
- h) Can an itemised list showing make and model please be provided?
- i) How many new iPads/tablets were purchased by the Department in calendar year 2016?
- j) What was the total cost (GST inclusive) of purchasing iPads/tablets for departmental staff in calendar year 2016?
- k) How many iPads/tablets had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)?
- l) How many iPads/tablets were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)?

Answer:

- a) As of 1 March 2017 the Department of Human Services had 5,979 active voice mobile handsets (including NDIA/DVA mobile handsets).

b) The Department of Human Services current mobile handset fleet is made up of:

Make	Model	Count of Make
APPLE		3,385
	Apple A1507	1
	Apple iPhone 3G S	4
	Apple iPhone 4	11
	Apple iPhone 4S	16
	Apple iPhone 5	853
	Apple iPhone 5c	423
	Apple iPhone 5s	483
	Apple iPhone 6	1,044
	Apple iPhone 6 Plus	52
	Apple iPhone 6S	136
	Apple iPhone 6S Plus	15
	Apple iPhone 7	19
	Apple iPhone 7 Plus	5
	Apple iPhone SE	323
BLACKBERRY		3
	BlackBerry 9700	1
	Blackberry Bold 9780	1
	BlackBerry Z10	1
GUANGDONG OPPO		1
	unknown	1
HP		1
	HP un2420 Mobile Broadband	1
HTC		437
	HTC Desire	2
	HTC Desire 300	416
	HTC Desire 510	1
	HTC Desire S	2
	HTC ONE XL	1
	HTC PJ46110	1
	HTC Sensation	1
	HTC Velocity 4G	1
	HTC Wildfire	4
	HTC Wildfire S	8
	HUAWEI	
Huawei Ascend Y530		1
LG		238
	LG D295f	2
	LG E400f	2
	LG KF390	4
	LG Optimus Spirit	2
	LG P716	2

	LG TU550	12
	LG TU575	214
MICROSOFT		325
	Microsoft Lumia 532	2
	Microsoft Lumia 640	288
	Microsoft Lumia 650	31
	Microsoft Lumia 950	1
	Microsoft RM-1038 Lumia 735	1
	Microsoft RM-1067	1
	Microsoft RM-974	1
MOTOROLA		12
	Motorola AF12802845	2
	Motorola CR12701545	1
	Motorola Defy+	4
	Motorola V3xx	1
	Motorola V6	1
	Motorola XT1068 INDR000145	1
	Motorola XT1068 INDR000645	1
	Motorola XT1521 ST12424645	1
NOKIA		531
	Nokia 2730c	1
	Nokia 3120	1
	Nokia 6070	1
	Nokia 6121 classic	1
	Nokia 6700s	1
	Nokia 6720c	12
	Nokia 920.1 Lumia 920	1
	Nokia C2-01	1
	Nokia C2-01.5	1
	Nokia C3-01	6
	Nokia C5-00	9
	Nokia C5-00.2	3
	Nokia C5-00.3	124
	Nokia C5-00i C5-00.2	1
	Nokia E5-00	1
	Nokia E51	1
	Nokia Lumia 520	142
	Nokia Lumia 610	170
	Nokia Lumia 635	53
	Nokia Lumia 830	1
SAMSUNG		227
	Samsung C5220	8
	Samsung Galaxy Ace 3	2
	Samsung Galaxy Ace Plus	111
	Samsung GALAXY CORE Prime	2

	Samsung Galaxy Note	1
	Samsung Galaxy Note 3	1
	Samsung Galaxy Note II	1
	Samsung Galaxy S	2
	Samsung Galaxy S II	1
	Samsung Galaxy S II 4G	4
	Samsung Galaxy S III	2
	Samsung GALAXY S3 GT-I9300	3
	Samsung GALAXY S3 GT-I9305	1
	Samsung Galaxy S4 LTE	5
	Samsung Galaxy S4 with 4G Cat4	1
	Samsung Galaxy S5	3
	Samsung Galaxy S6	2
	Samsung Galaxy SIII 4G	2
	Samsung Galaxy Trend Plus	1
	Samsung Galaxy Young	1
	Samsung GT-I5503T	2
	Samsung GT-I8730	1
	Samsung GT-I9000	2
	Samsung GT-I9100	1
	Samsung GT-I9305T	1
	Samsung GT-I9506	1
	Samsung GT-S5510T	2
	Samsung GT-S7500T	55
	Samsung Omnia ICON	1
	Samsung Omnia W	3
	SAMSUNG S5511T	2
	Samsung SGH-A411	1
	Samsung SM-G900I	1
SONY		5
	Sony Xperia Z5 Compact	1
	Sony Ericsson Cedar	1
	Sony Ericsson XPERIA X10	1
	Sony Ericsson Z750i	1
	Xperia Arc S	1
UNKNOWN		596
	UNKNOWN	596
XIAOMI		2
	Xiaomi 2015711	1
	Xiaomi 2016001	1
ZTE		234
	EasyTouch Discovery 3	2
	Telstra 4G My Pocket Wi-Fi Lite	22
	TELSTRA 4GX PLUS	6
	TELSTRA 4GX WI-FI PLUS	10

	Telstra Active Touch	16
	Telstra Buzz	3
	Telstra Cruise	2
	Telstra Dave	1
	Telstra Easy Discovery 4	93
	Telstra Frontier 4G	51
	Telstra Pre Paid 3G WiFi and USB	1
	TELSTRA PREPAID 3G Wi-Fi	2
	TELSTRA TEMPO	1
	Telstra WiFi 4G	1
	ZTE MF30	1
	ZTE MF626	2
	ZTE T100	1
	ZTE T12	5
	ZTE T7	1
	ZTE T90	1
	ZTE T95	1
	ZTE Telstra Elite PP Wifi	3
	ZTE Telstra Tough 3	8
	Grand Total	5,979

- c) The Department of Human Services purchased 1,400 mobile handsets during the 2016 calendar year (including NDIA/DVA mobile handsets).
- d) The cost to the Department of Human Services to purchase the 1,400 mobile handsets during the 2016 calendar year was \$1,000,904 (incl GST).
- e) The Department of Human Services doesn't record details on the replacement cost of mobile handsets due to damage. The approval to procure / replace a mobile handset is provided at the business level by the appropriate delegate.
- f) The Department of Human Services doesn't record details on the replacement cost of lost handsets. This is due to the approval to procure / replace a mobile handset being provided at the business level by the appropriate delegate.
- g) There are 7,806 iPads/tablets currently on issue to departmental staff.

h) The itemised list is as follows:

Deployed Tablets

Tablet model	Count
HP Elite G1	124
HP ElitePad 1000	10
Surface 3 4GB	391
Surface Book i7	4
Surface Pro 3 4GB	593
Surface Pro 3 8GB	777
Surface Pro 4 8GB	3,250
Testing and Pilot	6
Toshiba Z20T	195
Toshiba Z20T - B	372
Total	5,722

Deployed Ipads

Ipad type	Total
IPAD 1	23
IPAD 2	34
IPAD 3	1,033
IPAD AIR	124
IPAD MINI	863
IPAD PRO	3
IPAD RETINA	4
Total	2,084

- i) There were 8,123 new tablets purchased by the Department in calendar year 2016.
- j) The total cost (GST inclusive) of purchasing tablets for departmental staff in calendar year 2016 was \$16.695 million.
- k) There were 40 tablets that had to be replaced due to damage in the calendar year 2016. The replacement cost (GST inclusive) would be included in the total purchase cost in answer (j). (This would be approximately \$82,200).
- l) There were 14 tablets that were reported lost or stolen in calendar year 2016. The replacement cost (GST inclusive) would be included in the total purchase cost in answer (j). (This would be approximately \$30,800).