

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 2 MARCH 2017 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Service Centre Wait Times

Question reference number: 42 (HS 46)

Senator: Watt

Type of question: Written

Date set by the committee for the return of answer: 21 April 2017

Number of pages: 9

Question:

Please provide details of the monthly average wait times in Service Centres from Jul 16 to Jan 17 by Service Centre.

Answer:

The following table represents the average wait times by site. The wait times are listed by month for the period 1 July 2016 to 31 January 2017.

Where a site has co-located, the figures in the table show the combined figures for the previously existing standalone Service Centre and the One Stop Shop.

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Airport West OSS	11:02	12:01	13:09	15:05	19:27	18:18	23:32
Aitkenvale OSS	10:29	8:35	8:30	9:03	10:05	9:21	13:07
Albany OSS	12:50	11:00	11:57	11:51	14:28	13:37	16:18
Albury OSS	10:47	9:09	9:28	13:59	13:55	16:18	20:28
Alice Springs OSS	9:35	6:58	8:28	9:49	11:38	7:23	12:36
Ararat OSS	7:10	5:11	6:57	9:45	13:32	11:49	11:06
Armadale OSS	15:23	15:31	11:48	15:13	12:41	12:27	18:41
Armidale OSS	8:06	8:36	6:37	7:02	11:21	7:32	10:05
Ashmore	7:12	5:05	4:39	7:14	14:53	10:16	12:49
Atherton OSS	4:31	2:49	2:27	3:05	1:17	1:38	5:06
Auburn	15:11	12:19	11:26	14:52	28:37	25:48	21:28
Ayr OSS	2:46	2:31	1:16	2:19	2:13	3:03	3:10
Bairnsdale OSS	9:44	8:58	8:40	10:03	12:18	17:52	18:17
Ballarat OSS	11:58	11:23	9:28	12:44	17:36	14:55	15:43
Ballina OSS	5:55	5:58	6:05	8:22	8:55	9:18	9:50
Bankstown OSS	15:36	17:03	14:24	16:54	18:32	18:53	29:14
Batemans Bay OSS	9:50	10:46	7:38	6:43	8:53	10:57	13:42

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Bathurst OSS	12:58	12:29	11:28	13:33	15:21	13:59	16:20
Baulkham Hills	14:38	15:15	17:19	23:34	26:34	29:18	29:38
Beauresert	12:36	14:24	11:47	15:13	18:58	17:27	21:50
Beenleigh OSS	12:20	11:44	11:30	13:18	13:08	11:03	12:20
Bega OSS	6:33	7:59	6:13	8:26	9:05	10:16	10:06
Belconnen OSS	13:19	11:29	10:01	12:45	14:07	16:57	21:15
Belgrave	10:35	8:53	7:42	12:06	12:05	10:28	12:09
Belmont WA	8:47	8:12	8:01	8:50	9:06	8:24	9:47
Bendigo OSS	11:46	12:54	8:01	10:25	14:12	14:08	16:03
Berri OSS	9:07	6:09	5:40	5:50	7:28	10:23	11:17
Biggera Waters	9:54	9:07	8:55	11:04	14:34	16:36	18:17
Biloela	0:44	0:17	0:15	0:32	1:20	0:50	1:24
Blacktown OSS	7:24	6:10	7:10	9:58	12:16	9:27	12:23
Bondi Junction OSS	12:31	10:48	8:19	9:27	12:27	11:52	15:36
Booragoon	10:34	8:36	8:12	6:42	6:39	7:17	10:42
Boronia	13:39	12:40	11:00	13:58	17:14	19:40	23:35
Borrooloola	0:25	0:25	0:20	0:44	1:23	2:02	1:00
Bourke	1:16	1:05	1:03	1:05	0:50	0:44	0:49
Bowen OSS	2:30	2:12	1:38	2:01	1:56	2:33	2:41
Bowral OSS	13:45	12:05	9:55	14:18	18:39	18:01	23:20
Box Hill OSS	12:39	12:50	11:51	12:41	11:32	12:15	16:21
Braddon OSS	14:20	10:21	8:20	9:19	10:49	11:42	14:58
Bridgewater	7:48	8:10	8:38	9:35	12:01	11:36	13:49
Broadmeadows OSS	12:34	11:59	11:16	16:39	19:03	17:24	21:08
Broken Hill OSS	11:22	9:31	10:31	10:55	12:08	11:19	11:10
Broome OSS	5:08	4:54	5:36	5:36	3:58	5:26	7:49
Browns Plains	6:50	6:37	5:50	9:49	10:51	10:57	11:54
Brunswick Heads	4:23	4:59	4:27	4:22	5:51	6:43	8:15
Bunbury OSS	13:18	10:37	14:57	14:24	16:41	15:37	14:45
Bundaberg OSS	11:30	9:10	10:27	11:06	11:56	11:35	12:13
Burnie OSS	8:51	8:54	7:55	8:52	12:12	11:05	13:29
Burwood OSS	16:17	14:52	12:12	14:00	14:03	13:11	16:35
Busselton	13:13	11:19	11:14	11:59	10:11	9:38	10:59
Byron Bay	1:09	1:25	1:01	0:49	1:05	1:18	1:44
Caboolture OSS	9:23	7:42	8:11	8:42	11:16	10:48	13:56
Cabramatta	12:09	13:42	11:37	11:49	17:05	16:02	19:04
Cairns Aplin St	10:38	7:44	7:00	9:34	13:00	10:17	14:08
Cairns Grafton St OSS	9:55	7:15	8:06	13:07	13:32	11:23	13:19
Caloundra OSS	8:23	7:26	7:59	8:36	8:51	13:29	14:04
Camberwell OSS	11:43	10:40	9:57	8:40	8:18	9:22	10:15
Camden OSS	10:30	12:44	10:02	14:07	14:53	14:52	17:44
Campbelltown OSS	11:50	10:38	10:49	14:50	20:08	15:32	24:02
Campsie OSS	12:37	13:43	13:26	19:10	15:35	20:05	21:05

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Cannington OSS	16:21	15:48	13:31	19:04	17:54	18:31	24:23
Cannonvale	2:23	2:25	2:15	3:01	4:07	4:08	3:36
Capalaba OSS	8:42	10:13	8:44	10:51	15:44	16:37	20:24
Carindale	3:38	3:41	3:14	4:55	5:27	5:47	6:10
Caringbah OSS	10:47	11:33	12:23	16:49	19:42	22:09	24:40
Carnarvon	8:32	7:41	6:02	8:23	7:35	6:29	7:05
Casino OSS	4:51	6:22	5:56	6:15	7:57	6:16	7:07
Castle Hill	5:44	6:52	N/A	9:18	9:11	8:51	12:49
Casuarina OSS	10:03	7:00	8:42	9:28	12:12	9:46	13:49
Ceduna	2:05	2:32	1:39	1:09	0:54	1:24	1:24
Cessnock OSS	4:53	5:12	5:46	5:40	4:12	7:06	9:02
Charlestown Hilltop Medicare	0:01	0:20	0:02	0:02	0:16	0:34	0:15
Charlestown Road OSS	6:11	6:11	8:27	7:47	8:59	9:33	10:38
Charleville	3:04	2:16	1:27	2:24	3:06	4:05	5:09
Charters Towers	0:25	0:22	0:31	0:35	0:49	0:12	0:37
Chatswood OSS	13:26	14:52	12:23	13:48	19:05	21:36	22:55
Cheltenham OSS	12:42	14:54	14:13	14:44	17:35	17:30	18:49
Cherbourg	0:10	0:15	0:09	0:13	0:09	0:10	0:10
Chermside OSS	9:10	10:42	10:24	11:54	13:37	16:10	16:51
Cleveland OSS	9:15	8:25	9:09	9:04	13:10	10:52	16:32
Coffs Harbour OSS	6:12	4:45	5:48	6:32	8:09	7:18	8:31
Colac OSS	8:21	9:20	9:30	9:57	12:33	17:44	14:21
Cooper Pedy	1:10	1:38	0:57	1:29	5:55	1:44	1:25
Cooma OSS	7:19	9:38	9:28	10:06	12:36	18:48	14:23
Corio OSS	14:07	12:26	8:19	8:05	10:01	10:20	10:32
Corrimal	8:41	8:35	7:04	11:42	15:59	23:58	19:10
Cowra OSS	6:45	7:08	7:04	9:32	10:05	9:24	10:30
Cranbourne OSS	11:23	13:56	8:51	11:51	13:21	11:42	14:40
Dalby OSS	5:27	4:12	4:47	6:49	8:28	7:51	9:32
Dandenong OSS	13:49	15:01	12:29	18:15	19:57	17:15	19:42
Dapto	10:56	10:04	9:47	13:59	22:21	20:08	25:14
Darebin OSS	12:46	11:52	10:45	14:21	18:15	18:17	21:16
Darlinghurst OSS	12:21	15:56	17:43	18:35	18:11	15:04	18:53
Darwin OSS	7:58	6:54	7:21	9:05	9:33	6:21	11:14
Deception Bay OSS	10:59	9:48	9:17	11:05	13:50	14:26	19:36
Deniliquin	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Derby	4:33	3:37	4:44	3:12	2:46	3:02	5:02
Devonport OSS	7:44	7:48	8:54	9:21	9:53	10:21	11:06
Dubbo OSS	12:02	11:19	12:21	15:58	16:49	16:19	20:48
Earlville	5:38	4:48	4:35	5:58	7:28	6:00	10:38
Echuca OSS	9:28	7:34	8:54	10:28	12:03	10:40	13:32
Elizabeth OSS	6:46	8:04	6:38	8:54	8:31	9:41	12:24

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Emerald OSS	3:32	2:26	1:59	4:09	5:42	6:22	6:20
Enfield	3:17	3:36	5:08	7:45	10:26	7:51	9:40
Epping	10:47	8:58	10:10	13:31	14:46	18:47	21:52
Esperance	5:02	5:15	4:58	6:52	5:50	8:06	7:31
Ettalong	5:39	5:54	6:24	6:32	6:42	7:26	7:38
Fairfield OSS	16:52	15:58	12:24	15:45	18:20	19:35	19:33
Fitzroy Crossing	2:12	0:50	1:18	1:20	1:41	2:45	2:31
Footscray OSS	19:54	11:51	8:55	6:50	11:19	11:35	14:59
Fortitude Valley	8:59	6:41	6:06	8:19	8:31	8:46	8:28
Fountain Gate OSS	13:53	12:56	11:47	16:11	19:27	22:04	20:57
Frankston OSS	12:02	12:20	9:55	13:26	17:18	18:02	19:36
Fremantle	11:28	10:28	9:04	12:56	13:59	11:37	13:55
Fremantle Medicare	0:01	N/A	0:01	N/A	N/A	N/A	0:01
Galiwinku	0:02	N/A	N/A	0:02	0:08	0:28	4:48
Galleria	8:13	6:53	6:40	8:05	8:11	8:48	9:44
Gawler OSS	7:26	9:20	8:29	10:44	12:51	14:39	15:32
Geelong OSS	13:05	12:41	11:00	12:55	9:46	11:16	11:54
Geraldton OSS	7:24	7:26	7:53	10:32	9:15	8:28	12:30
Gladstone OSS	6:05	6:14	4:10	6:42	8:20	8:28	12:35
Glen Innes	6:19	5:49	6:43	7:08	7:21	6:44	9:28
Glen Waverley OSS	16:14	13:14	14:28	14:49	19:22	17:40	19:44
Glenelg	6:52	5:37	4:54	5:18	6:57	7:08	7:57
Glenorchy OSS	11:25	12:18	10:08	12:09	12:33	13:00	14:42
Goodna OSS	8:05	7:12	7:10	12:46	15:13	15:32	17:55
Goondiwindi	7:53	6:14	5:10	6:25	6:46	8:47	6:53
Gosford OSS	6:51	8:12	8:54	9:38	11:21	12:36	13:20
Gosnells	9:17	8:27	10:26	11:37	11:53	12:40	18:58
Goulburn OSS	13:52	13:50	12:00	17:29	22:23	23:47	31:10
Grafton OSS	7:35	6:21	7:22	9:02	9:58	11:55	12:15
Greensborough OSS	14:56	12:36	15:13	17:55	21:48	19:45	22:18
Griffith OSS	10:21	10:05	9:44	10:01	10:19	11:16	13:47
Groote Eylandt	N/A	0:01	0:05	N/A	N/A	0:01	0:19
Gungahlin OSS	9:42	9:34	8:09	11:57	13:48	16:10	20:45
Gunnedah OSS	5:47	5:04	4:52	6:44	8:40	12:56	15:29
Gympie OSS	9:14	6:40	7:24	10:00	10:40	8:15	9:23
Halls Creek	2:01	1:26	1:16	1:18	2:31	2:19	2:30
Hamilton OSS	8:48	9:43	9:28	12:14	15:36	16:31	15:33
Hastings OSS	7:25	6:59	8:28	6:18	12:15	12:17	15:09
Hawkesbury OSS	15:53	13:29	15:03	18:17	19:37	22:34	16:52
Heidelberg OSS	11:01	9:53	11:15	10:30	13:10	14:55	16:51
Hervey Bay OSS	15:14	14:07	14:58	13:56	17:24	14:50	17:00
Hobart OSS	12:22	11:01	9:46	10:17	15:26	12:19	15:28
Hornsby OSS	10:09	10:29	9:34	13:01	22:00	19:43	24:15

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Horsham OSS	11:55	13:24	11:04	9:27	13:37	12:19	17:33
Huonville	4:33	4:42	3:34	6:18	7:37	10:05	11:20
Hurstville	9:49	9:06	12:22	14:07	18:05	19:51	24:45
Hurstville Medicare	7:56	6:28	6:38	5:16	5:29	5:11	5:53
Inala OSS	12:11	12:42	10:12	10:45	14:03	13:38	17:22
Ingham OSS	2:20	2:05	1:37	1:46	3:31	5:22	3:14
Ingleburn	13:37	15:38	14:10	17:28	22:44	22:15	26:57
Innaloo OSS	20:26	16:32	13:29	16:42	21:55	15:08	21:24
Innisfail OSS	4:26	4:05	3:43	3:47	4:45	5:33	7:52
Inverell OSS	6:34	5:57	5:11	6:11	8:10	8:36	8:29
Ipswich OSS	13:28	11:39	14:48	14:41	17:17	14:29	19:34
Joondalup OSS	15:03	12:57	13:53	15:50	17:14	17:49	26:18
Kadina	6:01	5:29	5:27	9:48	11:41	12:55	11:16
Kalgoorlie OSS	10:12	11:59	14:32	16:22	15:43	14:21	15:09
Karratha	1:26	1:39	1:26	1:02	1:29	1:52	2:26
Katherine OSS	9:08	5:05	5:00	4:52	5:08	5:36	8:23
Katoomba OSS	12:15	8:17	10:43	14:48	15:35	13:13	15:06
Kawana Waters OSS	6:32	6:03	7:52	7:02	9:04	8:34	8:50
Kempsey OSS	5:23	7:38	6:08	9:08	8:13	8:35	8:40
Kilkenny	4:57	5:18	6:34	7:38	8:12	8:42	12:00
Kingaroy OSS	11:40	11:32	10:04	14:28	14:54	16:06	18:05
Kingston	6:41	7:22	5:47	5:40	6:47	6:15	9:30
Knox City	4:44	3:46	5:35	7:42	6:24	10:13	9:48
Kununurra	4:04	3:42	3:13	4:13	3:48	2:53	4:33
Kurri Kurri	1:32	2:15	1:25	1:54	2:08	2:54	3:04
Lake Haven OSS	9:48	8:37	7:29	8:53	8:21	7:59	8:07
Launceston OSS	8:40	8:23	8:03	8:36	11:48	9:34	14:12
Laverton	0:03	0:01	N/A	0:07	0:51	0:09	2:10
Leeton	12:15	9:31	9:45	11:59	13:05	12:05	14:22
Leichhardt OSS	8:21	8:07	8:40	10:10	15:42	18:27	26:25
Lightning Ridge	1:58	1:54	1:11	1:12	3:12	3:48	2:43
Lilydale OSS	13:38	13:19	14:34	16:29	16:30	16:18	19:15
Lismore OSS	6:44	7:20	8:20	10:39	9:32	9:54	10:03
Lithgow OSS	10:31	10:07	11:08	14:15	17:07	15:28	16:53
Liverpool OSS	14:26	12:49	10:47	15:24	19:23	20:00	27:31
Longreach	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mackay OSS	9:06	8:44	8:43	8:07	9:29	9:43	14:34
Maitland OSS	3:45	4:58	5:52	5:32	5:54	6:33	5:59
Mandurah OSS	11:31	13:18	12:19	13:09	14:07	12:48	14:32
Maningrida	2:40	1:19	0:13	0:07	0:04	1:15	2:53
Mareeba	3:10	3:04	1:32	2:09	1:53	2:07	3:04
Margate OSS	11:14	10:35	11:06	11:53	13:30	12:27	14:56
Marion OSS	7:23	7:44	8:07	9:36	11:07	10:05	11:24

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Maroochydore OSS	11:39	8:08	5:54	9:19	12:27	12:56	13:19
Maroubra OSS	11:20	12:48	15:44	16:13	21:05	20:22	27:47
Marrickville	12:11	11:25	8:34	10:10	11:56	15:05	20:57
Maryborough QLD OSS	9:23	8:51	9:45	10:53	9:01	11:08	10:39
Maryborough VIC	6:43	5:05	7:38	11:08	12:12	10:29	13:03
Mayfield OSS	4:47	4:02	4:29	7:29	6:43	9:42	10:04
Meekatharra	1:34	0:08	0:02	0:02	0:02	N/A	N/A
Melton OSS	9:39	9:58	9:52	11:55	12:15	13:36	17:28
Merrylands OSS	13:38	14:29	14:07	18:41	20:06	17:47	18:45
Midland OSS	14:42	14:31	16:31	17:33	15:11	13:55	16:50
Mildura OSS	9:18	8:54	7:34	9:46	11:43	12:01	14:01
Mirrabooka	15:43	15:07	11:56	15:05	18:13	15:18	16:47
Mitchelton OSS	11:27	10:21	9:59	10:47	11:57	13:51	17:43
Modbury OSS	9:04	8:42	8:30	10:09	11:08	10:14	11:47
Moree OSS	4:34	5:17	6:12	6:42	6:52	7:59	7:09
Moreland OSS	11:27	10:52	10:06	12:53	14:48	18:13	19:38
Morley OSS	14:44	13:34	13:33	14:26	18:46	16:30	20:00
Mornington OSS	11:45	8:54	10:43	12:44	17:29	16:46	17:03
Morwell OSS	8:26	10:37	8:45	8:52	12:13	13:49	14:53
Mossman	3:04	2:27	1:35	3:01	2:59	2:37	5:00
Mount Isa OSS	0:59	1:05	0:44	1:14	1:06	1:21	2:01
Mt Barker	6:29	6:43	6:03	6:44	6:02	10:05	10:42
Mt Drutt	14:44	13:35	12:37	14:41	14:57	16:07	15:04
Mt Gambier OSS	4:06	4:26	3:19	3:59	4:27	5:16	8:10
Mt Gravatt OSS	6:35	4:58	6:37	8:45	9:29	11:00	10:58
Mudgee OSS	9:33	9:18	9:23	11:12	12:15	14:10	14:46
Murray Bridge	8:42	7:21	7:38	8:04	10:17	12:15	12:56
Murwillumbah	6:47	5:41	4:09	5:42	7:01	9:48	10:06
Muswellbrook OSS	4:41	4:43	3:46	6:50	9:37	10:38	9:08
myGov Adelaide	2:46	2:15	1:49	2:12	1:55	1:45	2:15
myGov Brisbane	5:16	4:49	5:40	6:03	5:16	5:32	5:24
myGov Perth	4:09	4:37	4:26	4:00	6:05	6:05	4:41
myGov Sydney	12:15	11:30	8:03	9:26	11:43	11:11	11:31
Nambour OSS	9:42	9:12	7:52	10:51	8:37	10:56	10:56
Nambucca Heads OSS	5:46	3:47	4:21	5:42	6:54	6:04	5:50
Narooma OSS	5:33	6:06	5:05	6:16	6:14	9:42	10:50
Narrabri OSS	4:21	3:25	3:56	5:32	5:31	4:45	7:24
Nelson Bay	5:31	4:43	4:54	5:16	6:39	6:54	9:36
Nerang	11:03	11:57	11:46	13:55	15:32	15:44	16:59
Newcastle OSS	7:55	6:18	6:06	7:09	6:53	7:46	10:01
Newman	0:24	1:10	0:18	4:19	1:32	1:09	1:06
Newmarket OSS	13:09	11:14	9:37	11:12	12:57	12:23	15:25
Newport OSS	4:56	4:55	5:34	8:32	9:01	9:07	14:18

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Nhulunbuy	1:17	1:36	0:34	0:58	1:21	1:06	0:52
Noarlunga OSS	5:54	5:17	4:58	6:28	9:27	8:43	12:02
Noosa	9:08	10:09	9:20	10:29	11:22	13:33	11:38
Normanton	N/A	N/A	N/A	N/A	N/A	0:05	N/A
Northam	8:58	8:53	9:30	8:30	8:21	10:23	11:19
Northern Beaches OSS	15:02	14:31	12:30	15:16	17:30	17:16	17:46
Northern Peninsula	0:51	0:44	0:59	0:43	0:39	1:32	0:56
Norwood	3:16	2:16	3:32	4:12	6:05	7:35	9:25
Nowra OSS	10:59	12:00	10:43	13:16	12:46	15:53	18:44
Nundah OSS	9:05	8:43	8:39	10:56	11:33	11:29	14:05
Oakleigh OSS	15:40	11:00	11:29	15:10	17:05	16:38	17:01
Orange OSS	9:10	10:24	9:46	13:03	16:35	14:14	16:09
Pakenham OSS	9:52	10:05	9:15	15:20	14:28	11:12	11:14
Palm Beach	6:11	6:19	6:18	7:51	11:45	13:47	17:31
Palm Island OSS	0:59	0:50	0:33	0:48	1:20	1:10	0:49
Palmerston OSS	10:31	9:03	8:56	8:45	12:17	8:10	13:53
Parkes OSS	9:14	8:02	7:15	10:38	13:33	14:48	18:55
Parramatta OSS	16:26	18:27	18:35	18:18	22:03	20:36	23:28
Penrith OSS	11:18	10:08	10:07	14:15	17:06	16:38	21:11
Port Adelaide OSS	9:26	8:52	7:55	8:27	10:35	9:57	12:23
Port Augusta OSS	3:38	3:46	3:20	6:07	7:29	7:23	6:42
Port Lincoln OSS	10:50	8:28	7:43	6:51	8:53	11:10	10:43
Port Macquarie OSS	5:27	5:58	6:06	8:36	8:45	6:58	8:54
Port Pirie OSS	6:07	5:22	5:15	5:32	7:50	5:48	8:14
Portland OSS	10:55	8:17	8:16	11:10	12:28	10:36	12:08
Queanbeyan OSS	10:28	13:28	11:37	14:57	15:44	10:59	14:35
Raymond Terrace OSS	6:51	7:27	7:03	7:09	8:44	9:31	8:49
Redfern	6:41	5:52	7:33	9:40	10:10	9:25	11:06
Ringwood OSS	12:55	12:22	8:06	10:09	15:30	15:26	18:23
Robina OSS	8:58	9:36	11:31	17:26	20:10	16:43	22:01
Rockdale	9:47	12:01	12:11	16:01	17:06	15:31	20:18
Rockhampton OSS	8:34	8:34	6:26	7:17	8:36	10:59	13:50
Rockingham OSS	12:29	15:09	14:32	14:59	17:55	19:30	20:35
Roma	0:25	0:32	0:15	0:18	1:27	3:41	3:21
Rosebud OSS	13:42	9:19	8:47	11:23	13:14	14:33	17:38
Rosny Park OSS	9:50	9:20	8:09	11:06	11:52	11:49	11:59
Rouse Hill	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Rowville OSS	10:59	9:06	8:35	9:44	9:27	9:58	11:36
Ryde OSS	12:42	12:27	12:25	15:07	12:40	12:41	14:18
Sale OSS	9:31	9:45	10:50	13:27	15:44	17:02	14:54
Salisbury	6:04	7:04	7:12	7:19	6:42	8:06	8:51
Seymour	8:37	8:02	9:26	9:57	11:39	12:56	16:24
Shellharbour OSS	12:28	11:31	10:13	17:25	17:45	21:29	24:16

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Shepparton OSS	7:58	6:37	8:03	10:57	11:38	14:15	14:07
Singleton OSS	5:35	6:06	5:17	5:58	7:22	7:01	7:01
Smithfield	0:10	0:06	0:07	0:06	0:04	N/A	0:12
Sorell	N/A	N/A	N/A	N/A	N/A	N/A	N/A
South Brisbane	9:46	6:42	5:40	5:37	8:35	8:06	14:02
South Hedland	4:21	6:42	5:44	5:04	4:21	4:32	7:23
Southport OSS	12:06	12:38	10:38	12:49	14:22	13:14	15:04
Springvale OSS	13:51	15:33	13:37	16:31	19:36	12:56	19:06
Springwood OSS	8:07	7:56	8:46	10:19	14:24	15:40	16:49
St Marys	13:39	12:15	14:25	11:25	15:13	16:09	15:34
Stanthorpe	7:10	7:06	6:04	7:02	7:28	6:20	6:43
Stawell	8:27	7:49	6:48	9:33	13:17	14:37	15:43
Sth Melbourne	7:54	4:38	5:44	6:32	7:46	10:38	6:01
Stones Corner	9:59	9:07	8:15	9:10	9:13	7:16	10:18
Strathpine OSS	9:39	11:10	8:53	10:46	10:58	11:34	16:01
Subiaco	7:34	9:19	11:25	9:35	0:21	0:02	0:06
Success	12:56	14:35	10:40	11:51	15:24	14:23	15:30
Sunbury	11:43	10:55	11:07	13:42	17:30	16:37	22:19
Sunshine OSS	8:02	7:40	7:51	8:30	11:52	9:07	14:01
Sutherland OSS	12:09	10:59	9:16	13:11	20:42	21:22	20:32
Swan Hill OSS	8:08	7:20	8:04	11:07	12:46	10:17	12:48
Tamworth OSS	6:58	6:19	5:38	7:50	11:09	10:41	11:48
Tangentyere	N/A	N/A	0:01	N/A	0:24	0:51	0:17
Taree OSS	4:20	3:40	3:47	4:21	6:31	6:00	7:38
Tennant Creek	5:01	4:32	3:21	2:53	2:40	3:10	2:50
The Entrance OSS	7:48	5:28	6:10	8:00	9:54	9:44	9:43
Thursday Island	0:37	0:51	0:40	0:56	2:02	1:36	2:34
Tiwi Islands	0:13	0:06	0:09	1:25	0:11	0:32	5:04
Toowong OSS	8:45	6:59	7:34	10:33	12:35	12:52	14:03
Toowoomba OSS	9:36	9:40	12:12	14:23	12:50	16:37	17:36
Toronto OSS	5:14	4:35	5:08	6:04	8:47	8:24	8:21
Torrens ville OSS	4:49	5:25	5:29	6:03	13:27	12:37	13:25
Townsville City (Shopfront)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Townsville OSS	6:49	4:57	7:07	8:08	7:27	7:08	11:10
Traralgon	0:04	0:03	0:05	0:06	0:12	0:41	0:46
Tuggeranong OSS	7:24	7:10	6:57	12:28	13:56	16:25	20:56
Tumut	2:41	2:48	2:21	2:35	3:11	6:08	5:58
Tuncurry OSS	6:15	5:56	4:55	4:02	4:57	7:13	6:50
Tweed Heads OSS	5:54	5:03	6:32	8:15	7:42	10:20	10:52
Ulladulla OSS	11:10	11:01	11:45	12:46	15:02	14:04	14:49
Victor Harbor	7:55	7:02	7:40	8:45	11:33	11:29	11:57
Victoria Park	11:14	12:55	12:10	12:55	16:41	17:01	14:18

Site	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Wadeye	4:30	0:19	0:01	0:01	N/A	N/A	3:05
Wagga Wagga OSS	7:34	7:31	9:21	12:38	15:53	15:46	19:28
Walgett	2:28	2:25	3:26	2:26	12:23	10:18	6:38
Wallsend OSS	7:32	7:17	7:04	9:01	8:14	8:50	8:23
Wangaratta OSS	9:08	9:57	9:49	12:42	13:28	12:31	16:20
Warragul OSS	10:59	10:56	10:48	11:49	15:12	15:51	16:53
Warrawong OSS	8:01	6:19	6:56	8:15	14:06	14:16	15:16
Warriewood	2:10	1:48	1:41	1:52	2:35	2:57	3:23
Warrnambool OSS	10:20	9:51	9:25	10:28	12:23	17:00	22:40
Warwick Grove OSS	13:53	13:07	12:23	14:57	16:02	14:37	18:09
Warwick OSS	4:51	4:27	5:13	8:03	8:28	7:17	9:10
Watergardens	9:34	9:35	8:43	9:56	12:48	13:53	15:37
Waurin Ponds	3:27	4:09	3:53	3:53	4:27	5:41	4:22
Werribee OSS	11:58	10:06	9:52	10:16	12:29	10:52	12:28
Western Cape	5:56	3:32	5:40	5:53	6:03	5:43	6:53
Whyalla OSS	3:58	3:44	3:41	5:09	4:40	4:58	6:20
Windsor OSS	12:56	13:55	12:08	15:48	13:44	16:02	17:15
Woden OSS	10:47	10:15	9:26	12:02	15:22	19:36	18:12
Wollongong OSS	9:44	8:04	6:45	8:06	14:51	15:24	21:57
Wonthaggi	14:17	12:17	9:49	11:59	12:30	16:20	15:24
Woodridge OSS	15:06	14:45	12:49	15:07	16:42	17:31	20:26
Woy Woy OSS	8:27	6:39	5:24	7:52	9:09	9:22	9:55
Wynnum OSS	10:39	10:53	10:56	16:36	15:14	16:28	16:54
Wyong OSS	7:03	6:40	6:12	5:07	6:36	7:27	7:30
Yamba	3:21	3:55	3:35	4:03	6:57	7:48	10:24
Yarra OSS	10:05	8:20	9:28	13:42	15:07	13:07	14:05
Yarrabah	2:01	0:56	1:37	1:17	1:47	1:42	2:27
Yass	2:13	2:08	1:17	2:48	1:57	2:36	5:39
Yeppoon	5:18	3:11	2:32	2:47	4:08	4:50	7:41
Young OSS	9:34	8:25	8:07	9:13	13:40	14:30	16:21
Yuendumu	3:16	2:49	1:25	0:23	0:58	1:09	1:33
National	10:01	9:34	9:08	11:03	12:47	12:49	14:57