Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 2 MARCH 2017 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Child Dental Benefit Schedule - cap

Question reference number: 29 (HS 30)

Senator: Griff

Type of question: Written

Date set by the committee for the return of answer: 21 April 2017

Number of pages: 1

Question:

During Estimates, Caroline Edwards, Deputy Secretary of the Health and Aged Care Group advised the department had not yet started notifying families that the \$1000 cap had been reinstated.

- a) What is the reason for this?
- b) When does the department expect to commence sending these notifications?
- c) Is the letter being redrafted, beyond stating the change in the cap?

Answer:

- a) There are ICT system updates required prior to letters being issued.
- b) The mail out is expected to commence in April 2017.
- c) A revised letter is being issued to those eligible recipients that previously received a letter advising them of the \$700 cap. This revised letter will advise of the \$1,000 cap and there are no other significant changes to the letter. All other eligible recipients will receive the standard eligibility letter advising of the \$1,000 cap.