Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE SOCIAL SERVICES PORTFOLIO 2015-16 Additional Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ16-000257

Topic: Cashless Debit Card

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Senator Rachel Siewert asked:

Secondly, will you require them to do that? Indue is a member of the credit industry ombudsman. Will the ombudsman be able to consider disputes about the cashless debit card?

Answer:

Indue Ltd is a member of the Credit and Investments Ombudsman. The Ombudsman will be able to consider disputes about the cashless debit card.