

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 11 FEBRUARY 2016 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Shopfronts

Question reference number: HS 131

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 4 April 2016

Number of pages: 3

Question:

In relation to HS 43 from Additional Estimates. Please provide update the tables in attachments B, C, D, E for the period March 2015 to date?

Answer

- a) As at 26 February 2016 there have been no service points added, since the response to HS 46, Attachment B, September Estimates 2015.
- b) Please refer to updated Attachment C.
- c) Please refer to updated Attachment D.
- d) In relation to Attachment E of HS 43, as at 26 February 2016 there are no new service centres scheduled to be opened prior to 30 June 2016.

ATTACHMENT C

Question: Please list every service point relocated since 1 July 2014

State	Location	Service Type	Date Relocated	Site of Relocated Service	Reason for Relocation
VIC	Chadstone	Service Centre delivering Medicare Services	30 January 2016	Oakleigh One-stop Shop Service Centre	Co-location
QLD	Mackay	Service Centre delivering Medicare Services	19 February 2016	Mackay One-stop Shop Service Centre	Co-location
VIC	Maribyrnong (Highpoint)	Service Centre delivering Medicare Services	19 February 2016	Sunshine One-stop Shop Service Centre and Footscray One-stop Shop Service Centre	Co-location
VIC	Sunshine	Service Centre delivering Centrelink Services	19 February 2016	Sunshine One-stop Shop Service Centre	Relocation to a new premises upgraded to meet DHS requirements

Total: 91 service points relocated since 1 July 2014 (as at 26 February 2016). See HS 57, Attachment B from Budget Estimates June 2015 for service points relocated prior to 22 June 2015 and HS 46, Attachment C from Estimates September 2015 for service points relocated prior to 1 November 2015.

Question: Please list every service point planned for co-location or relocation in 2015-16

State	Location	Service Type	Date Proposed for relocation	Site of relocated service	Reason for relocation
NSW	North Ryde	Service Centre delivering Medicare Services	14 March 2016	Ryde One-stop Shop Service Centre	Co-location
NSW	Liverpool	Service Centre delivering Medicare Services	14 March 2016	Liverpool Service Centre delivering Centrelink Services	Co-location
NSW	Belmont	Service Centre delivering Medicare Services	29 March 2016	Charlestown Service Centre delivering Centrelink Services	Co-location
TAS	Kingston	Service Centre delivering Medicare and Centrelink Services	Prior to 30 June 2016	Kingston Service Tasmania Office	Co-location with Service Tasmania

Total: Four sites currently scheduled for co-location or relocation to 30 June 2016 (as at 26 February 2016). Refer to HS 46, Answer d) from Estimates September 2015 for service points relocated prior to 1 November 2015