

Senate Community Affairs Legislation Committee

**ADDITIONAL ESTIMATES – 11 FEBRUARY 2016
ANSWER TO QUESTION ON NOTICE**

Department of Human Services

Topic: Mental health support

Question reference number: HS 36

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 4 April 2016

Number of pages: 1

Question:

- a) Does the Department provide training in mental health support to telephone centre staff, or training in identifying and referring individuals who may experience mental illness?
- b) If a person discusses self-harm in conversation with a Centrelink staff member, does the Department have a system in place to help that person?

Answer:

- a) Yes.
- b) Yes.