

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 11 FEBRUARY 2016 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Government service delivery – overseas comparison

Question reference number: HS 4

Senator: Cameron

Type of question: Hansard page 114

Date set by the committee for the return of answer: 4 April 2016

Number of pages: 1

Question:

Senator CAMERON: Are you aware of any other countries where there is private sector delivery of such a big chunk of government services? I have had a look. I cannot find it. But you are the experts. If you can tell me, I would like to have a look at it, but I cannot find it. I think there are some smaller states in the US, but nowhere else.

Ms Campbell: We can take that on notice. I do not have that sort of literature with me at this stage.

Answer:

The Department of Human Services (the department) is working with the Department of Health to provide service delivery expertise and guidance in relation to the consideration of alternative payment services arrangements to better support interactions with consumers and health and aged care service providers. This work is in its early stages. The department has not itself undertaken an assessment of the delivery of such services by the private sector in other countries, but this is expected to be considered as part of the work being undertaken by the Taskforce in the Department of Health.