

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Additional Estimates Hearings

Outcome Number: 3

Question No: 406

Topic: ANAO Report - Administration of New Income Management in the Northern Territory

Hansard Page: Written

Senator Scullion asked:

What action, if any, has the Department been directed by the Minister's office to take in response to the findings of the ANAO Report?

Answer:

The ANAO Report made one recommendation for FaHCSIA: “To provide for a performance reporting framework which better measure the effectiveness of Income Management, the ANAO recommends that FaHCSIA:

- Develop and trial a range of KPIs that align with the scheme’s legislative objectives; and
- Improve reporting against the existing KPI by including the amount of income managed funds spent across all payment types, and a brief analysis of how the results relate to the achievement of the scheme’s objective.”

The Minister has agreed to the Department’s proposal to take steps to address the recommendation made to FaHCSIA in the ANAO Report. The Department is currently actioning the first part of the recommendation, for consideration by the Minister.