

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Additional Estimates Hearings

Outcome Number: 5

Question No: 320

Topic: Better Start for Children with Disability

Hansard Page: Written

Senator Fifield asked:

How many complaints were in relation to:

- a) Accessing services?
- b) Non-payment?
- c) Ineligibility?

Answer:

For the period from 1 June 2012 to 28 February 2013:

- (a) 1 complaint was about access to Better Start service providers.
- (b) No complaints have been received about non-payment.
- (c) 27 complaints were about ineligibility.