

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2012-13 Additional Estimates Hearings**

**Outcome Number:** Cross

**Question No:** 187

**Topic:** Making Public Service more efficient

**Hansard Page:** Written

**Senator Boyce** asked:

Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?

**Answer:**

The Department is currently developing publication guidelines to reduce the volume of print material it produces and already has in place a policy of recommending online publication. Strategies include publishing in accessible online formats as the primary option, and only printing hardcopy formats where there is an identified need.

Printing is procured by all areas of the Department and is centrally reported. Expenditure figures based on this central reporting will be reviewed each year over the forward estimates to assess any reduction in printing costs. Information on the estimated savings for each year over the forward estimates is not readily available without the use of significant resources.