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17 November 2003

Mr. Tas Luttrell  
Principal Research Officer  
Joint Committee of Public Accounts and Audit  
Parliament House

Canberra ACT 2600

Our Reference: FEDGOV-03-59

Dear Tas,

At the JCPAA hearing into the Management and Integrity of Electronic Information in the Commonwealth on 17 October, I took several questions on notice.

Those questions and the responses are as follows:

- what inquiries are currently occurring within Customs and within the government, as opposed to police inquiries, concerning the theft of computer equipment from Customs' premises in Mascot?
  - The two inquiries in which EDS has participated are being conducted by the Defence Signals Directorate and by Mr Stevenson and Mr Allen
- What staff turnover does EDS have?
  - EDS' Australia's staff turnover is between 8 and 9 per cent
- Is the highest level of security of data held by EDS for Customs "highly protected"?
  - Yes
- How often does EDS review the security checks undertaken on its personnel?

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- o EDS reviews an employee's security whenever they are considered for a role requiring security clearances or more frequently, if required by a client

If I can provide any more assistance, please do not hesitate to contact me.

Yours sincerely,



Michael Smith  
Executive Director - Australian Federal Government Group