

Submission Number 1

Now that Broken Hill is taking tourism as a big money earner there are a few things that could be improved, at least from my perspective as someone who moved here from Sydney.

This may sound trivial but out here in Broken Hill it would be great if there was one cafe/ restaurant/ business that could make a cup of coffee that you'd want to have a second. I think part of the problem is that Broken Hill locals don't see how making a proper cup of coffee is important as they've never drunk one, whereas those who come from elsewhere to live, as well as tourists, have.

Instant coffee in an espresso machine won't do, nor will inconsistency, nor will a cup of too hot coffee that "drowns" the coffee flavour, nor will a mountain of milk bubbles on a cappuccino.

Perhaps with this will come the idea of customer service, which is also lacking. Whether this is due to the many young people employed, while great they have a job, don't really seem to care or is that only those who couldn't make a go of it elsewhere get left in town for these sorts of jobs. Or maybe the Union history which I think besides leaving an Us v Them mentality (so nothing gets achieved because it means working with Them, just look at the local Council) also doesn't really fit with serving people.

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