



From: Jan van Egmond
Sent: Saturday, 19 February 2011 3:50 AM
To: Committee, Reps (REPS)
Subject: Broadband inquiry

Re-Broadband inquiry

Dear Parliamentarians.

Thank heavens finally we are getting the NBM even if it comes too late for me. Over the years my internet connections started with dial up which took up to twenty minutes to download even a small photo. When the opportunity arose to get broadband with a satellite connection I believed all my troubles would be fixed like mobile phones you just are lucky if you get a connection on the time of need. Satellite broadband is great when it works only depending on the weather or how busy the satellite is it does where you pay for which is less than 30% of the time. I use at times Skype to talk to my family and could see my mother who will be 96 this year. Whether it is because the traffic is too great or the weather is not just right over the last 16 months I have not seen her once while they can see me with intervals like a photo every now and than. Mother rings when she is visiting my sister in Holland.

Same with mobile telephone, some days it works most days it does not work where I live since I am somewhat handicapped it is especially difficult when both don't work and I have to find a place in a kilometer radius to let Telstra know my landline connection is broken down. The latter might not be fixed with the new NBM hopefully it will too.

The worst thing with Satellite broadband is when you are downloading an update or e new program and you are three-quarter there and the signal drops out after which you often have to start all over again and loosing part of your monthly quota on useless data. Which is not only expensive for me a pensioner but more so frustrating when you can't finish what you started but have to hope that the next day it will go better.

Submission 030

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What ever the Liberal party spouts NBM bring it on tomorrow is to late.

Yours truly Jan W. van Egmond