



Appendix B—List of witnesses appearing at public hearings and community forums

Tuesday, 2 August 2011 - Toodyay, WA

Individuals

Ms Sally Bolger

Mr Laurie Biggs

Mr Joe Candeloro

Mr Mark d 'Alton

Mr Francis Panizza

Mr Charlie Wroth

Shire of York

Mr Pat Hooper, President

York Racing Inc

Mr Patrick Flynn, Chairman

Tuesday, 2 August 2011 - Kelmscott, WA

Individuals

Mr Bill Crerar

Mrs Valerie Kingsley

Mr Paul Marshall

Ms Charlene O'Brien

Mr Vince Stanton

Mrs Denise Ward

City of Armadale

Mr Ken Brown, Project Manager

Ms Yvonne Coyne, Executive Director

Community Legal Centres Association (Western Australia) Inc

Mr Myles Kunzli, Executive Director

Legal Aid Western Australia

Mr Justin Stevenson, Director, Civil Law

Wednesday, 3 August 2011 - Carnarvon, WA

Individuals

Ms Melissa Brady

Mr Stan Kostanich

Mrs Caroline May

Mr Bruce May

Ms Julee Nelson

Carnarvon Chamber of Commerce and Industry

Mr Paul Kelly

Department of Agriculture and Food

Mr Mark Lewis, Manager, Policy & Industry Development

Thursday, 15 September 2011 - Canberra

Financial Ombudsman Service

Mr John Price, Ombudsman General Insurance

Thursday, 22 September 2011 - Canberra

Australian Securities and Investments Commission

Ms Emma Curtis, Acting Senior Manager, Deposit Takers Credit and Insurers

Mr Greg Kirk, Senior Executive Leader, Deposit Takers Credit and Insurers

Tuesday, 27 September 2011 - Graceville, QLD

Individuals

Mr Joe Braga

Mr John Braga

Mr Gary Lobleby

Mr David Stubbin

Ms Jill Violet

Benarrawa Community Development Association Inc

Ms Kerrie Woodrow, Coordinator/Community Development Worker

Ms Helen Abbott, Coordinator/Community Development Worker

Brisbane City Council

Cr Nicole Amanda Johnston, Councillor for Tennyson

Cr Julian Simmonds, Chairman for Public and Active Transport Committee, Councillor for Walter Taylor Ward

Brisbane Southwest Chamber of Commerce

Ms Alice Langford, President

Caxton Legal Centre

Ms Bridget Ann Burton, Coordinator, Consumer Law Service

Insurance Law Service

Ms Karen Cox, Coordinator

Legal Aid New South Wales

Ms David Coorey, Senior Solicitor

Legal Aid Queensland

Mr Paul Richard John Holmes, Senior Lawyer, Consumer Protection Unit

Tuesday, 27 September 2011 - Ipswich, QLD

Individuals

Ms Sue Brown

Mr Ian Bush

Ms Sue Thornes

Ace Computer World

Ms Janet Roberts, Owner

Mr Noel Graham Roberts, Owner

Biztopia

Mr Michael David Munt, Owner and Managing Director

Bundamba Flood Victims Support Group

Ms Erin Cook, Secretary

Ms Dianne Dimitrov, President

Mr Quang Huynh, Member

Ipswich City Council

Cr Paul Pisasale, Mayor

Ipswich Flood Survivors Support Group

Ms Vicki Ash

Lifeline Uniting Care Community Queensland

Ms Deborah Betty Olsen, Community Recovery Coordinator, Somerset and Ipswich Regions

Somerset Regional Council

Mr Robert Bain, Chief Executive Officer

Cr Graeme Lehmann, Mayor

Tuesday, 27 September 2011 – Fernvale, QLD

Individuals

Ms Vicki Ash
Ms Elizabeth Briggs
Mr Phil Browman
Ms Barbara Buitter
Mr Jim Buitter
Ms Tracey Coop
Mr Gerald Jenkins
Ms Shirley Jenkins
Mr Jon Keller
Mr Wayne Keller
Mr Graham Lehmann
Ms Lynette Lynch
Ms Julie Messenger
Mr Geoff Methers
Ms Shayla Methers
Mr Shane Newnham
Ms Di Press
Mr Ben Ruthernberg
Ms Joan Sharpe
Mr Dennis Ward
Mr Kev Williams
Ms Fay Williams

Wednesday, 28 September 2011 – Toowoomba, QLD

Federal Member for Wright

Mr Scott Buchholz MP

Darling Downs Cotton Growers Association

Mr Stuart Armitage, President

Lockyer Valley Flood Relief

Mr Derek Pingel, Coordinator

Toowoomba Chamber of Commerce and Industry Inc

Mr Greg Johnson, Chief Executive Officer

Mr Geoff McDonald, President

Toowoomba Regional Council.

Cr Bill Cahill, Councillor

Cr Peter Maxwell Taylor, Mayor

Western Downs Regional Council

Cr Raymond Bruce Jamieson, Councillor

Thursday, 29 September 2011 - Innisfail, QLD

Individuals

Ms Tanya Carroll

Mr George Despot

Mr Leslie Dickinson

Mr Michael Dineen

Mr Bruce Gillan

Mr Lindsay Hallam

Ms Sarah Jones

Mr Mick Lamont

Mr Bruno Maifredi

Mr Peter McLean

Ms Leslie Southon

Cassowary Coast Banana Growers Association

Mr Mark Nucifora, Chairman

Community Support Centre Innisfail Inc

Ms Julie French, Manager

Innisfail District Chamber of Commerce, Industry and Tourism Inc.

Mr Doug Olsen, Senior Vice-President

Queensland Member for Burdekin

Mrs Rosemary Norma Menkens MP

Queensland Member for Hinchinbrook

Mr Andrew Cripps MP

Tully and District Chamber of Commerce

Mr John Hughes, President

Thursday, 13 October 2011 – Canberra, ACT

Insurance Australia Group

Mr Alexander Harrison, Chief Operating Officer, Direct Insurance

Mr James Merchant, National Manager Claims

Mr Michael Wilkins, Managing Director and Chief Executive Officer

Friday, 14 October 2011 – Sydney, NSW

BT Financial Group

Mr Jim Glossat, Head, General Insurance

Allianz Australia Insurance Ltd

Mr Nicholas Scofield, General Manager, Corporate Affairs

Mr Garry Townsend, Chief Operating Officer

BT Financial Group

Ms Kylie Smith, Head of Corporate Affairs

Mr Mark Smith, General Manager, Bank Distribution and Insurance

Elders Insurance

Mr Timothy Plant, Managing Director

Insurance Council of Australia

Mr Karl Sullivan, General Manager, Policy Risk and Disaster Planning

Mr Robert Whelan, Chief Executive Officer

National Insurance Brokers Association of Australia

Mr Dallas Booth, Chief Executive Officer

QBE Insurance Australia

Mr Colin Fagen, Chief Executive Officer, Australian Operations

Mr Adrian Ferris, Manager, National Claims Property

Mr Shaun Standfield, General Manager, Australian Intermediaries

RACQ Insurance Ltd

Mr Graham Dale, General Manager, Personal Insurance Claims

Mr Bradley Heath, Chief Executive Officer

Mr Christopher Walsh, General Manager, Sales and Product

Suncorp Group

Mr Jamie Dobbs, Executive Manager, Commercial Insurance Claims Event Response

Ms Natasha Fenech, Executive General Manager, Customer Product and Pricing Personal Insurance

Mr James Higgins, Executive Manager, Queensland Event Recovery

Geoff Keogh, Head, Home Claims, Personal Insurance Claims

Mr Mark Richards, Executive Manager, Internal Dispute Resolution
General Insurance,

Mr Mike Thomas, Manager, Government Relations

Wesfarmers Federation Insurance

Ms Marie McKay, Head of Claims, National Operations

Mr John Nagle, Chief Executive, Lumley

Mr John Ripepi, Chief Executive Officer

Mr Robert Scott, Managing Director

Wednesday, 26 October 2011 – Bridgewater, VIC

Central Goldfields Shire Council

Mr Wayne Belcher, General Manager, Corporate and Community Services

Ms Emma Hutton, Flood Recovery Officer

Loddon Shire Council

Mr Brian Hinneberg, Flood Recovery Officer

Mr John McLinden, Chief Executive Officer

Victorian Farmers Federation

Mr Max Blackmore, Member

Victoria Legal Aid

Ms Jenny Lawton, Professional Support Lawyer

Victorian Legal Assistance Forum

Mr Simon Roberts, Project Officer

Wednesday, 26 October 2011 – Charlton, VIC

Individuals

Mr Russell Amery

Mr Steven Harper

Dr Brian Willoughby Walklate

Buloke Shire

Ms Naomi Grant, Recovery Manager

Cr David Pollard, Deputy Mayor

Charlton Chamber of Commerce and Industry

Mr Alan Getley, Treasurer

East Wimmera Health Service

Mr Peter Noble, Flood Recovery Manager

Ms Casey Wright, Flood Recovery Manager

Federal Member for Mallee

Mr John Forrest MP

Northern Grampians Shire Council

Mr Peter Bigmore, Rural Flood Recovery Officer

Mr Gregory Little, Municipal Recovery Manager

Thursday, 27 October 2011 - Rochester, VIC

Individuals

Mr John Cox

Mr Jim Lawford

Rochester and Elmore District Health Service

Mrs Allannah Jenkins, Flood Case Support Worker

Rochester Chamber of Commerce and Industry

Mr Leigh Wilson, President

Shire of Campaspe

Mr Keith Oberin, Municipal Emergency Response Manager

St Lukes Anglicare

Mr Ross Smith, Financial Counsellor

Thursday, 27 October 2011 - Strathewen, VIC

Individuals

Mr Peter McLennan

Ms Jane Reynolds

Leslie Apted and Sons Pty Ltd

Ms Bronwyn South, Finance Manager

Federal Member for McEwen

Mr Rob Mitchell MP

Strathewen Community Renewal Association

Mr Malcolm Hackett, Chairperson

Thursday, 3 November 2011 - Canberra

Institute of Actuaries Australia

Mr Peter McCarthy, Chairman, General Insurance Practice Committee

Mr Daniel Smith, Director

Thursday, 24 November 2011 - Canberra

Australian Prudential Regulation Authority

Mr Ian Laughlin, Member

Ms Helen Rowell, General Manager, Policy Development

