



## Appendix C – Public hearings, site inspections and community forums

### Public Hearings

Friday, 7 February 2003 - Canberra

#### **Aged and Community Services Australia (ACSA)**

Mr Gregory Mundy, Chief Executive Officer

#### **Australian National University**

Professor Peter McDonald, Professor and Head, School of Demography and Sociology, Research School of Social Sciences

#### **Department of Family and Community Services**

Mr Alexander Dolan, Assistant Secretary, Seniors and Means Test Branch

Ms Kerry Flanagan, Executive Director, Strategic and Ageing Cluster

#### **Department of Health and Ageing**

Mr Warwick Bruen, Assistant Secretary

Dr David Cullen, Executive Director, Aged Care Price Review Taskforce

Dr Ruth Lopert, Assistant Secretary, Pharmaceutical Benefits Branch, Medical and Pharmaceutical Services Division

Mr Nicolas Mersiades, First Assistant Secretary, Ageing and Aged Care Division

Mr Ross O'Donoghue, First Assistant Secretary, Population Health

Mr Mark Thomann, Assistant Secretary, Office for an Ageing Australia

#### **Department of Immigration and Multicultural and Indigenous Affairs**

Ms Claire Cooper, Assistant Director, Economic and Environment Section, Migration Branch

Mr David Doherty, Assistant Secretary, Citizenship and Language Services Branch

Mr Ian Lester, Policy Advisor, Service Delivery and Performance Section, OATSIA

Mr Abul Rizvi, First Assistant Secretary, Migration and Temporary Entry Division

Mr Chris Smith, Assistant Secretary, Migration Branch

**Department of Veterans' Affairs**

Mr Arthur Edgar, Branch Head, New Compensation Scheme

Mr Wes Kilham, Branch Head, Younger Veterans and Vietnam Veterans' Counselling Service

Mr Barry Telford, Branch Head, Housing and Aged Care

**The Treasury**

Mr Phillip Gallagher, Manager, Retirement and Income Modelling Unit

Mr Trevor Thomas, Manager, Superannuation, Retirement and Savings Division

Mr David Tune, General Manager, Fiscal and Social Policy Division

Monday, 24 February 2003 – Central Coast

**Aged Services Association (Central Coast)**

Mrs Jennifer Eddy, Secretary, Central Coast Regional Committee, and General Manager, Woy Woy Community Aged Care

Mr Glen Gillingham, Vice Chair, Central Coast Branch

Mr Kevin West, Vice Chair, Central Coast Branch

**Central Coast Area Health**

Mr Jon Blackwell, Chief Executive Officer

**Central Coast Division of General Practice**

Mr Matthew Hanrahan, Chief Executive Officer

**Wyong Shire Council**

Councillor Greg Best, Mayor

Mr Edward John Burgess, Director, Corporate and Community Services

Ms Nancy Nicholson, Team Leader, Community Services

Tuesday, 25 February 2003 – Lake Macquarie

**Individual**

Mrs Laraine Dunn

**Aged and Community Services of NSW and ACT Inc**

Ms Vivienne Allanson, Chief Executive Officer, Maroba

Mr Denis Byron, General Manager, Anglican Care

Mr Andy Fullerton, Regional Chair (Hunter)

**Hunter Health**

Dr John Ward, Clinical Director, Aged Care and Rehabilitation Services

**Lake Macquarie City Council**

Ms Jill Bogaerts, Community Planner, Ageing and Disability

**Hunter Medical Research Institute and The University of Newcastle**

Professor Julie Byles, Director, Centre for Epidemiology and Biostatistics

Friday, 7 March 2003 - Canberra

**Aboriginal and Torres Strait Islander Commission**

Ms Fran Emerson, Acting Manager, Health and Welfare

Mr Michael Gooda, Acting Executive Coordinator

Mr Geoffrey Gook, Manager, Information Analysis and Research Unit

Mr Glen Hansen, Executive Policy Officer, Education, Social Participation and Gender

Ms Kerrie Nelson, Acting Assistant Manager, Economic and Social Participation Policy Group

**Australian Medical Association Limited**

Dr Mukesh Haikerwal, Chair, Australian Medical Association Committee on Care of Older People and President, Australian Medical Association, Victoria

Dr Susan Richardson, Member, Australian Medical Association Committee on Care of Older People

Dr David Rivett, Member, Australian Medical Association Committee on Care of Older People and Chair, Australian Medical Association Council of General Practice

Mr Bruce Shaw, Senior Policy Advisor

**Australian Nursing Federation**

Ms Victoria Gilmore, Federal Professional Officer

Ms Jill Iliffe, Federal Secretary

**Carers Australia**

Ms Julie Austin, Policy Analyst

Mr Ben Chodziesner, Vice President

**Department of Employment and Workplace Relations**

Mr Chris Alexandrou, Assistant Director

Mr Graham Carters, Group Manager, Employment Policy Group

Ms Shelley Cooper, Director, Employment Conditions Section, Workplace Relations Policy and Legal Group

Mr Kenneth Douglas, Group Manager, Employment Analysis and Evaluation Group

Mr Scott Matheson, Assistant Secretary, Economic and Labour Market Analysis Branch, Employment Analysis and Evaluation Group

**Federation of Ethnic Communities Councils of Australia**

Mr Conrad Gershevitch, National Coordinator

Mr Abd Malak, Chair

Mr Serge Voloschenko, Executive Member

**National Aged Care Alliance**

Mr Richard Gray, Delegate

Dr Mukesh Haikerwal, Australian Medical Association Delegate

Ms Jill Iliffe, Member

Mr Glenn Rees, Member

Ms Patricia Reeve, Council on the Ageing National Seniors Delegate

Mr Rodney Young, Delegate

**National Rural Health Alliance**

Mr Gordon Gregory, Executive Director

Ms Joan Lipscombe, Consultant  
Ms Lexia Smallwood, Executive Assistant

**Pharmacy Guild of Australia**

Mr Stephen Greenwood, Executive Director  
Ms Wendy Phillips, Director, Strategic Policy  
Mr Patrick White, Committee Member, ACT Branch

Monday, 31 March 2003 - Melbourne

**Individual**

Dr Katharine Betts, Swinburne University of Technology, VIC  
Ms Raelene West

**Aged Care Assessment Services**

Mrs Deborah Harvey, Chairperson, Aged Care Assessment Service Victoria  
and Manger, Kingston Aged Care Assessment Service  
Ms Penny Houghton, Manager, North West Aged Care Assessment Service  
and Access Unit  
Ms Gail O'Donnell, Program Manager, Hume Regional Aged Care  
Assessment Service  
Mrs Juliet Thorn, Heidelberg Aged Care Assessment Service

**Australian Physiotherapy Association**

Mr David Malone, Chief Executive Officer  
Ms Catherine Nall, Vice President

**Disability Support and Housing Alliance Victoria (PSHA)**

Ms Janice Florence, Information Officer, Paraquad Victoria

**Kingston City Council**

Ms Carolyn McClean, Community Services Manager  
Mr Trevor McCullough, General Manager, Resident Services

**Municipal Association of Victoria**

Mr Troy Edwards, Senior Policy Advisor  
Ms Clare Hargreaves, Senior Advisor, Social Policy  
Mr Trevor Koops, Senior Economist

Monday, 28 April 2003 - Adelaide

**Coalition for Adaptable Housing South Australia**

Ms Jill Fowler, Chairperson  
Mr Trevor Harrison, Committee Member  
Mr Jeff Heath, Public Relations Officer  
Dr Barry Seeger, South Australian Representative, Australian Network for  
Universal Housing Design

**Commonwealth Scientific and Industrial Research Organisation (CSIRO)**

Dr Mavis Abbey, Scientific Executive, Health Sciences and Nutrition  
Affiliate Professor Richard Head, Preventative Health

**Country Women's Association of Australia**

Mrs Linda Bertram, National Treasurer  
Mrs Phoebe Marie Lally, National President

Mrs Elizabeth Waddington, Chairman, South Australian Country Women's Association Social Issues Fact Finding Team

**University of South Australia and Flinders University**

Professor Gary Andrews, Professor of Ageing, University of South Australia; and Director, Centre for Ageing Studies, Flinders University and University of South Australia

**University of the Third Age (U3A), Adelaide**

Associate Professor Jack Cross, President

Tuesday, 29 April 2003 - Perth

**Individual**

Dr Alan Tapper

**Australian Services Union**

Ms Meredith Hammat, Assistant Branch Secretary  
Miss Melissa Mitsikas, Acting Senior Industrial Organiser

**Chamber of Commerce and Industry Western Australia**

Mrs Nicola Cusworth, Chief Economist  
Ms Nicole Roocke, Adviser, Health

**Curtin University of Technology**

Professor Duncan Boldy, Acting Director, Centre for Research into Aged Care Services

Dr Ann Clarke, Research Fellow, Centre for Research into Aged Care Services

**Nedlands City Council**

Dr Shayne Silcox, Chief Executive Officer, City of Nedlands  
Mrs Deborah Stanton, Manager, Community Access, City of Nedlands  
Mrs Susan Turner, Manager, Community Services, City of Subiaco

Monday, 19 May 2003 - Coffs Harbour

**Aged Services Learning and Research Collaboration (ASLaRC)**

Mr Timothy Allsopp, Chief Executive Officer, Catholic Care for the Aged, Coffs Harbour

Associate Professor James Curran, School of Rural Health, Faculty of Medicine, University of New South Wales

Mr Christopher Foster, Area Director, Nursing and Mental Health, Mid North Coast Area Health Service

Professor Jennifer Graham, Executive Dean, Division of Health and Applied Sciences, Southern Cross University

Mr Warren Grimshaw, Executive Director, Coffs Harbour Education Campus

Dr Richard Hill, Head of Social Sciences, Southern Cross University

Ms Deborah Kuhn, Project Manager, Future of Ageing: Coffs Coast, Coffs Harbour City Council

Ms Karyn O'Reilly, Head Teacher, Nursing Section, North Coast Institute Technical and Further Education

Mr Kevin Rocks, Aged Care Manager, Ramsay Health Care

Mrs Janice Ryan, Manager, Coffs Harbour, Bellingen and Nambucca Community Transport Inc

Associate Professor Shankar Sankaran, Director, College of Action Research,  
Graduate College of Management, Southern Cross University  
Mr Geoffrey Smith, General Manager, Astoria Developments Pty Ltd  
Professor Peter Wilson, Professor and Head, School of Psychology, Southern  
Cross University

**Coffs Harbour Health Campus**

Mrs Kerry Bartlett, Discharge Planner Clinical Nurse Consultant  
Mrs Carol Burfoot, Clinical Nurse Specialist/Dementia Counsellor

**Mid North Coast Area Health Service – Aged Care**

Mr Peter Caban, Clinical Nurse Consultant, Aged Care Assessment Team,  
Acting Program Manager, Aged Care  
Mrs Dolores (Anne) Sneesby, Clinical Nurse Consultant, Aged Care  
Assessment Team

**Mid North Coast Division of General Practice Ltd**

Dr Michael Peck, Chief Executive Officer  
Mr Peter Spence, Executive Officer

Tuesday, 20 May 2003 – Brisbane

**Individual**

Mrs Delaune Pollard

**COTA National Seniors Partnership**

Mr David Deans, Chief Executive, National Seniors Association  
Ms Patricia Reeve, Director, National Policy Secretariat

**Local Government Association of Queensland Inc**

Ms Natalie Kent, Manager, Finance, Governance and Community  
Mr Mark Leyland, Finance and Governance Advisor

**University of Queensland**

Professor Helen Bartlett, Director, Australasian Centre on Ageing  
Associate Professor Linda Worrall, Communication Disability in Ageing  
Research Unit

Wednesday, 18 June 2003 – Canberra

**Royal College of Nursing Australia**

Ms Elizabeth Foley, Director, Policy and Strategic Development  
Rev. Dr Elizabeth MacKinlay, Director, Centre for Ageing and Pastoral  
Studies, St Marks Theological Centre & School of Theology, Charles Sturt  
University

Wednesday, 25 June 2003 – Canberra

**Australian Capital Territory Government**

Mr Peter Brady, Director, Australian Capital Territory Office for Ageing  
Rev. Dr Elizabeth MacKinlay, Chair, Australian Capital Territory Ministerial  
Advisory Council on Ageing

Thursday, 3 July 2003 – Sydney

**Individual**

Ms Patricia Warn

**Association of Superannuation Funds of Australia Limited**

Mr Ross Clare, Principal Researcher

Ms Philippa Smith, Chief Executive Officer

**Institute of Actuaries of Australia**

Mr Andrew Gale, Vice President

Mr Andrew Kirk, Manager, Policy and Research

Mr John Walsh, Member

**Investment & Financial Services Association**

Ms Jo-Anne Bloch, Deputy Chief Executive Officer

Mr Richard Gilbert, Chief Executive Officer

**New South Wales Department of Health**

Ms Christine Foran, Acting Policy Manager, Government Relations Branch

Ms Elizabeth Gallagher, Senior Policy Officer

Ms Catherine Katz, Director, Government Relations Branch

Associate Professor Deborah Picone, Deputy Director-General

**UnitingCare NSW/ACT**

Reverend Harry Herbert, Executive Director

**University of Newcastle**

Professor Balakrishnan (Kichu) Nair, Professor of Geriatric Medicine,  
University of Newcastle & Director of Geriatric Medicine, Hunter Area  
Health Service

**University of New South Wales**

Dr Diana Olsberg, Director, Research Centre on Ageing and Retirement

**University of Sydney**

Professor David Le Couteur, Professor of Medicine, Senior Staff Specialist in  
Geriatric Medicine, Centre for Education and Research on Ageing

Friday, 4 July 2003 – Western Sydney

**Blacktown Migrant Resource Centre**

Ms Bernadette Agyepong, Generalist Caseworker

Ms Irene Ross, Manager

**Macarthur Aged and Disability Forum**

Ms Linda Margrie, Macarthur Home and Community Care Development  
Officer and Facilitator of Forum

**New South Wales Nurses Association**

Ms Kathryn Adams, Manager, Professional Services

Mr Brett Holmes, General Secretary

**North West Community Care Inc.**

Mr Paul Ripamonti, Administration Manager

Pastor Warren Weir, Director

**University of Western Sydney**

Professor John McCallum, Dean, College of Social and Health Sciences

**University of Sydney**

Associate Professor Cherry Russell, School of Behavioural and Community Health Sciences

Wednesday, 17 September 2003 – Canberra

**Catholic Health Australia**

Mr Richard Gray, Director, Aged Care Services

Mr Francis Sullivan, Chief Executive Officer

Monday, 2 February 2004 – Alice Springs

**Individual**

Mrs Rosalie Kunothe-Monks

Ms June Noble

**Central Australian Aboriginal Congress Inc**

Ms Stephanie Bell, Director

Dr John Boffa, Public Health Medical Officer

Dr Koen De Decker, Acting Medical Officer Coordinator

Ms Louise Dennis, Aboriginal Health Worker, Frail, Aged and Disabled Program

**Frontier Services (Uniting Church)**

Ms Ellie Lusty, Coordinator, Frontier Services Carer Respite Centre

Mrs Mary Miles, Director of Nursing, Frontier Services Old Timers Aged Care

**Mampu Maninja-kurlangu Jarlu Patu-ku Aboriginal Corporation**

Ms Maxine Kay Smith, Aged Care Project Officer, Yuendumu Old People's Program

Tuesday, 3 February 2004 – Darwin

**Individual**

Dr Michael Lowe

Dr Sadhara Mahajani

**Council on the Ageing (NT)**

Dr Leila Valerie Asche, AM, Board Member and President, Country Women's Association (NT)

Mrs Phyllis Barrand, President

Ms Carole Miller, OAM, Executive Director

**Northern Territory Carers Association Inc**

Mr Garry Halliday, Executive Director

Miss Janelle McKell, Team Leader, Carers Services Information

Mrs Leonie Simmons, Respite Manager

**Northern Territory Department of Health and Community Services**

Ms Philippa Cotter, Senior Aged Care Policy Officer, Aged and Disability Program

Ms Kylie Gwynne, Director, Aged and Disability Program



**Salvation Army With Care Program**

Mrs Jane Poole, Care Coordinator

**Frontier Services (Uniting Church)**

Mrs Rosemary Jeffery, Director of Nursing, Terrace Gardens

Mrs Caroline Phillips, Director of Nursing, Juninga Centre and Manager,  
Tracy Aged Care

Mrs Judy Ratajec, Coordinator, Territory Older Persons Support Services

Monday, 23 February 2004 - Dubbo

**Baptist Community Services, NSW & ACT**

Ms Vicki Cheah, Manager, Community Aged Care Program

**Catholic Health Care Services Ltd - Lourdes, Dubbo**

Mr Michael Kennedy, Non-Executive Director

**Dubbo Clinical School**

Dr Robert North, Sub-Dean

**Returned Services League Aged Care Association Ltd, Dubbo**

Mr John Millar, General Manager

**Society of St Vincent de Paul**

Ms Janice Pateman, Manager, Ozanam Villa

**United Protestant Association of New South Wales Ltd**

Mr Gregory Miller, District Manager Dubbo

Tuesday, 24 February 2004 - Broken Hill

*Medical Practitioners***Barrier Division of General Practice**

Dr Rosalind Menzies, Director

**Broken Hill Health Services**

Dr Stephen Flecknoe-Brown, Consultant Physician, and Chairman, Medical  
Staff Council, and Director of Clinical Training

*Aged Care Providers***Aruma Lodge**

Mrs Dallice Robins, Chairman

**Shorty O'Neil Village, Broken Hill City Council**

Mr Andrew Colbert, Manager

**Southern Cross Care (Broken Hill) Inc and Aged Care Focus Group, Broken Hill**

Mr Allan Carter, Chief Executive Officer

*Local, State and Federal Government Organisations***Broken Hill City Council**

Mrs Donna Millman, Community Programs Manager

**Far West Area Health Service**

Ms Debra Jones, Manager, Aged Care Services

**Home Care Service of New South Wales**

Mr Anthony Trebilcock, Branch Manager, Far West Area

**Returned Services League, Broken Hill**

Mr William Vickers, Pension-Welfare Officer and Vice-President, RSL, and  
Legacy Pension-Welfare Officer

*Indigenous Organisations***Individual**

Mrs Nyoli Bell

**Maari Ma Health Aboriginal Corporation**

Mr Stephen DeBono, General Manager, Lower Western Sector, Far West Area  
Health Service

**Maari Ma Primary Health Care Service**

Mr Terence Dwyer, Manager

**Menindee Health Advisory Council**

Mr Ricky Doyle, Facilitator

**Site inspections**

Friday, 12 July 2002 – Melbourne

Atkins Terrace, Kensington Banks

Gilgunya Village, Coburg

Port Melbourne Hostel, Port Melbourne

University of the Third Age, City of Melbourne Inc, Melbourne

Friday, 6 September 2002, 4 – Gold Coast

“501”, Biggera Waters

Lions Haven for the Aged Ltd, Hope Island

RSL War Veterans Home, Currumbin

St Vincent’s Community Services Respite Centre, Burleigh Heads

Monday 10 February 2003 – Canberra

Haptic Workbench and associated technology at the CSIRO Research  
premises at the Australian National University, Canberra

Monday 2 February 2004 – Alice Springs

Hetti Perkins Home for the Aged, Alice Springs

Tuesday 3 February 2004 – Darwin

Tracy Aged Care, Darwin

Juninga Centre, Nightcliff

Monday, 23 February 2004 – Dubbo

Kooringle Apex Nursing Home Association, Tullamore

Dr Rupert Newton, Medical Practitioner, Tullamore

Tullamore Central School

Tullamore District Hospital

## Community forums

Friday, 6 September 2002, Gold Coast, 20 participants  
Monday, 24 February 2003, Norah Head, 9 participants  
Tuesday, 25 February 2003, Charlestown, 16 participants  
Monday, 19 May 2003, Coffs Harbour, 17 participants  
Monday, 2 February 2004, Alice Springs, 23 participants  
Tuesday, 24 February 2004, Broken Hill, 42 participants

## Briefings

Wednesday, 15 May 2002, Canberra

### **Department of Health and Aged Care**

Dr David Graham, First Assistant Secretary, Aged and Community Care Division

Mr James Jordan, Assistant Secretary, Information Research Branch

Ms Lana Racic, Acting Assistant Secretary, Office for Older Australians

Wednesday, 29 May 2002, Canberra

### **Australian National Audit Office, Performance Audit Services Group**

Ms Deborah Jackson, Audit Manager, Department of Health and Ageing and Department of Veterans' Affairs

Mr John Meert, Group Executive Director

Dr Paul Nicoll, Executive Director, Department of Health and Ageing and Department of Veterans' Affairs

Wednesday, 19 June 2002, Canberra

### **The Treasury**

Mr Phil Gallagher, Manager, Retirement and Income Modelling Unit

Ms Lynne Thompson, Manager, Public Finance Unit, Budget Policy Division

Wednesday, 26 June 2002, Canberra

### **Australian Pensioners and Superannuants Federation**

Mrs Edna Russell, National Secretary

### **The Council on the Aging**

Ms Veronica Sheen, Deputy Executive Director

### **Pharmacy Guild of Australia**

Mr John Bronger, National President

Mr Stephen Greenwood, Executive Director

Wednesday, 18 September 2002, Canberra

The Minister for Ageing, Hon. Kevin Andrews MP

Wednesday, 16 October 2002, Canberra

### **Commonwealth Scientific and Industrial Research Organisation**

Dr Graham Harris, Chair, SCIRO Flagship Programs

Wednesday, 13 November 2002, Canberra

**Australian Bureau of Statistics**

Ms Barbara Dunlop, First Assistant Statistician, Social and Labour Force Statistics Division

Mr David Martyn, Assistant Director, National Ageing Statistical Unit

Wednesday, 4 December 2002, Canberra

**Australian National University, National Centre for Epidemiology and Public Health**

Dr Jim Butler, Senior Fellow (Health and Economics) and Deputy Director, NCEPH

Dr Judith Healy, Visiting Fellow, NCEPH

Professor Tony Jorm, Director, Centre for Mental Health Research

**New Zealand Select Committee on Health**

Members of the NZ Committee on Health

Wednesday, 5 February 2003, Canberra

**Department of Health and Ageing**

Mr Mark Thomann, Assistant Secretary, Office for Ageing

**Australian Institute of Health and Welfare**

Dr Diane Gibson, Head of Welfare Division

Wednesday, 14 May 2003, Canberra

**Australian National Audit Office, Performance Audit Services Group, Department of Health and Ageing and Department of Veterans' Affairs**

Ms Deborah Jackson, Audit Manager

Dr Paul Nicoll, Executive Director

Ms Ee-Ling Then, Auditor

Wednesday, 28 May 2003, Canberra

Professor Kichu Nair, Professor of Medicine, University of Newcastle and Director, Geriatric Medicine, John Hunter Hospital

Wednesday, 5 November 2003, Canberra

Mr Syeed Ahamed, Parliamentary Intern to Deputy Chair, Australian National Internships Program, Australian National University

Wednesday, 31 March 2004, Canberra

**Wellbeing of Older Men, Hunter Retirement Living/UnitingCare**

Mr Richard Morrison, Project Coordinator

**Conferences attended by Committee members**

3 September 2002, Adelaide, Aged and Community Services Australia National Conference 2002

27-30 October 2002, Perth, the International Federation on Ageing 6th Global Conference and Expo