

**Question on notice no. 296**

**Portfolio question number: SQ23-000970**

**2023-24 Supplementary Budget estimates**

**Community Affairs Committee, Services Australia Portfolio**

**Senator Gerard Rennick:** asked the Services Australia on 6 November 2023—

How many people have lodged claims for injuries from Covid-19 vaccines? Please include all claims regardless of eligibility.

How many of these claims are still outstanding?

What's the average time for a claim to be processed?

How many claims have been paid out on to date, and what is the amount of compensation?

**Answer —**

Please see attached answer.

## **Senate Community Affairs Legislation Committee**

Supplementary Budget Estimates – 25 October 2023  
ANSWER TO QUESTION ON NOTICE

The Hon Bill Shorten MP  
Minister for the National Disability Insurance Scheme  
Minister for Government Services

**Topic: COVID 19 Claims**

**Question reference number: SQ23-000970**

**Outcome Number: 1**

**Senator: Gerard Rennick**

**Type of Question: Written.**

**Date set by the Committee for the return of answer: 15 December 2023**

### **Question:**

1. How many people have lodged claims for injuries from Covid-19 vaccines? Please include all claims regardless of eligibility.
2. How many of these claims are still outstanding?
3. What's the average time for a claim to be processed?
4. How many claims have been paid out on to date, and what is the amount of compensation?

### **Answer:**

As at 31 August 2023:

1. 3,805 claims have been submitted.
2. 1,625 claims are in progress at various stages of the claim assessment process.
3. Average of 297 days for claims to be paid, deemed not payable, or withdrawn, including up to six months for claimants to consider a deed of settlement.
4. \$11.1 million has been paid across 199 claims.