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**Senate Standing Committee on Foreign Affairs, Defence and Trade
Budget Estimates 2020 - 2021 – 26 October 2020
Answers to questions on notice from the Veterans' Affairs portfolio**

Question 12

Outcome: 1 Program: 1.2, 1.3 & 1.6

Topic: TTTP

(FADT Hansard Proof 26 October 2020, p 112)

Senator Tim Ayres asked:

Senator AYRES: So, apart from in those two categories, you're saying backlogs have been eliminated—or is there a pipeline backlog?

Ms Cole: Roughly at pipeline levels, in those particular ones I mentioned—DRCA and MRCA incapacity, DRCA IL, the MRCA and DRCA permanent impairment categories.

Senator AYRES: What does 'pipeline' mean in terms of days?

Ms Cole: In some cases, depending on the size of the stream, a pipeline will usually be around—we would like it to be around two to three weeks, but in most of those examples it is around four to five weeks at the moment.

Senator AYRES: Would you be able to provide us on notice with an outline of those categories?

Ms Cole: Happy to do that.

Answer

Data as at 30 September 2020 for claims made under the *Safety, Rehabilitation and Compensation (Defence-Related Claims) Act 1988* (DRCA) and the *Military Rehabilitation & Compensation Act 2004* (MRCA) is below.

Claim Type	Expected* Pipeline	Claims allocated to Delegate	Claims awaiting allocation	Estimated claims backlog*
MRCA Initial Liability**	3,224	6,488	17,605	14,381
DRCA Initial Liability	1,098	3,451	2,420	1,322
MRCA Permanent Impairment	1,354	3,698	784	nil
DRCA Permanent Impairment	1,102	5,552	1,145	43
MRCA/DRCA Incapacity	944	631	21	nil

* 'Expected Pipeline' is based on the number of claims each delegate is expected to finalise and the number of Full Time Equivalent (FTE) Delegates undertaking that work, over the period of a month. The number of 'Estimated claims backlog' is the number of claims awaiting allocation less the Expected Pipeline (down to nil).

** MRCA Initial Liability on-hand figures include those claims with potential dual or tri act coverage. This refers to veterans whose service may be covered by two or more Acts and the determination of which Act applies is based on the nature of diagnosis, onset date of the condition and its relation to service.