

Senate Standing Committee on Foreign Affairs, Defence and Trade
Additional Estimates 2021-22 – 16 February 2022
Answers to questions on notice from the Veterans' Affairs portfolio

Question 30

Outcome: 1 Program: 1.2 and 1.6

Topic: Claims processing
(Written Question on Notice)

Senator Kimberley Kitching asked:

Can DVA please provide the latest available information, where possible, on compensation claims as per the following tables?

Answer

Note: Veterans can lodge multiple claims, so claim numbers do not necessarily represent total number of veterans. Any subsequent claims lodged by a veteran are allocated to the same delegate at the same time as the oldest claim.

Claims that are aged 29, 30 or 31 days are included in the '1-3 months' category.

As at 1 Dec 2020	Number of Claims on hand that are currently being considered (and allocated to a delegate for processing)				
Case Age	VEA ¹ DP ² (Excludes WWP) ³	MRCA ⁴ Initial Liability	MRCA Permanent Impairment	DRCA ⁵ Initial Liability	DRCA Permanent Impairment
<28 days	394	458	160	162	133
1-3 months	545	919	709	309	1,167
3-6 months	609	1,315	1,105	717	1,750
6-12 months	1,247	2,678	631	1,220	1,578
>12 months	572	2,152	348	578	580

As at 1 Dec 2021	Number of Claims on hand that are currently being considered (and allocated to a delegate for processing)				
Case Age	VEA DP (Excludes WWP)	MRCA Initial Liability	MRCA Permanent Impairment	DRCA Initial Liability	DRCA Permanent Impairment
<28 days	285	242	110	151	142
1-3 months	794	812	381	605	619
3-6 months	710	1,301	723	665	1,142
6-12 months	856	1,589	1,523	883	854
>12 months	1,437	3,323	395	1,572	508

¹ Veterans' Entitlements Act 1986 (VEA)

² Disability Pension (DP)

³ War Widows Pension (WWP)

⁴ Military Rehabilitation and Compensation Act 2004 (MRCA)

⁵ Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988 (DRCA)

As at 1 Dec 2020	Number of Claims on hand that have not yet been considered (and have not yet been allocated to a delegate)				
Case Age	VEA DP (Excludes WWP)	MRCA Initial Liability	MRCA Permanent Impairment	DRCA Initial Liability	DRCA Permanent Impairment
<28 days	306	1,805	804	410	568
1-3 months	879	3,566	1,088	959	472
3-6 months	1,371	4,999	20	998	0
6-12 months	651	6,282	17	499	0
>12 months	45	792	3	24	0

As at 1 Dec 2021	Number of Claims on hand that have not yet been considered (and have not yet been allocated to a delegate)				
Case Age	VEA DP (Excludes WWP)	MRCA Initial Liability	MRCA Permanent Impairment	DRCA Initial Liability	DRCA Permanent Impairment
<28 days	366	1,505	560	311	417
1-3 months	675	3,567	1,071	730	835
3-6 months	1,003	5,021	1,046	1,230	4
6-12 months	1,907	7,454	80	2,262	1
>12 months	779	8,543	10	969	0