Appendix 3

Inspections

15 August 2002

Telstra's Global Operations Centre, Clayton, Victoria

28 April 2003

Telstra roadside telecommunications installation, Cairns, Queensland

29 April 2003

COIN (Community Informatics Internet Academy), Rockhampton, Queensland

<u>30 April 2003</u>

Telstra's Customer Access Network Electronic Management Centre, Mayne, Brisbane, Queensland

20 May 2003

Telstra Service Advantage, Newcastle, New South Wales