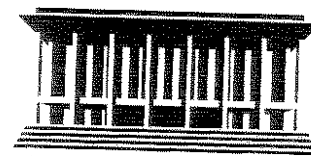


SUBMISSION 50

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29 May 2003



NATIONAL  
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CANBERRA ACT 2600 AUSTRALIA

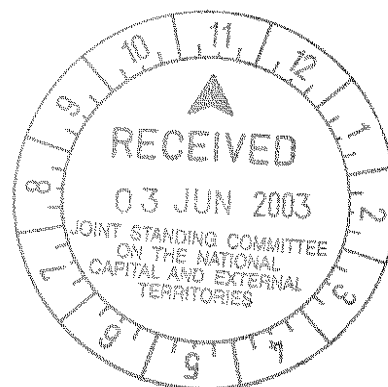
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Mr Q Clements  
Inquiry Secretary  
Joint Standing Committee On The National Capital  
And External Territory  
The Commonwealth Parliament  
Parliament House  
Canberra ACT 2600



Dear Mr Clements

### **Inquiry into pay parking in the Parliamentary Zone**

Please find attached from the National Library of Australia a corrected version of the proof transcript and answers to questions taken on notice at the Joint Standing Committee on the National Capital and External Territories discussions on pay parking in the Parliamentary Zone held on 9 May 2003.

Also attached please find an amended Submission from the National Library of Australia, which updates some figures and corrects some errors in the statistics under the heading "The interests of visitors" that were included in the Submission and reiterated on 9 May. I apologise for any inconvenience that the amendment may cause.

Yours sincerely

Jan Fullerton  
Director-General

JOINT STANDING COMMITTEE ON THE NATIONAL CAPITAL AND EXTERNAL  
TERRITORIES: Pay parking in the parliamentary zone: Discussion

ANSWERS TO QUESTIONS ON NOTICE

National Library of Australia

Hearings of 9 May 2003

JOINT STANDING COMMITTEE ON THE NATIONAL CAPITAL AND EXTERNAL  
TERRITORIES: Pay parking in the parliamentary zone: Discussion

Senator Stott Despoja asked:

On the issue of charges .... I would like to know if the Library charges GST on interlibrary loans?

Answer:

Yes. The standard charge is \$13.20 inclusive of \$1.20 for GST. Approximately 95% of the 60,000 loans per year are to organizations which are able to claim back the GST.

Senator Hogg asked:

In respect of those repeat visitors that you have, I think you said 20% visit in a six month period.....Are they predominately students or?

Answer:

Our most recent survey of onsite Reference Service users (June 2001) shows that 91% of respondents had been to the Library more than once in six months. 20% had made more than 50 visits in this time. Frequent visitors were more likely to be using the Petherick Reading Room, a facility for advanced/long term researchers. Petherick readers include researchers for the Australian Dictionary of Biography at the ANU who use all of the Library's collections to research subjects for inclusion in the Dictionary. Other Petherick users include authors of books on topics as diverse as whaling, the history of Coca Cola, Burma, natural science and novels; people compiling extensive scholarly bibliographies on subjects ranging from cookery books to church organ music. Petherick readers are generally independent researchers with no institutional affiliation. A directory of the research output of Petherick readers is available at [www.nla.gov.au/infoserv/prregister.html](http://www.nla.gov.au/infoserv/prregister.html)

Other people undertaking extended private research at the Library include users of the Newspaper & Microform reading Room, many of them being retired people doing genealogical research.

Only 39% of respondents indicated that the main purpose of their visit was for primary, secondary or tertiary studies; people doing research for a publication comprised 9% of users and 38% responded they were doing research for their own interests.

**JOINT STANDING COMMITTEE ON THE NATIONAL CAPITAL AND EXTERNAL**

**TERRITORIES: Pay parking in the parliamentary zone: Discussion**

**ANSWERS TO QUESTIONS ON NOTICE**

**National Library of Australia**

Hearings of 9 May 2003

Senator Hogg asked:

In respect of the 70 volunteers that you have, do they come in early in the morning or do they come in after peak hour public transport? How do they get here do you know... If I could get an idea on how they would be affected?

Answer:

There are 38 volunteer guides who all travel by car. All guides work for two days per exhibition and there would be around two to three working each day for varying shifts between the hours of 10.00am and 4.00pm.

There are 19 volunteers that work behind the scenes in the Library, for example assisting with collections. Of these, 17 travel by car, one cycles and the other walks. Approximately two of these volunteers would work in the Library each day and the hours worked vary.

There are 13 Friends volunteers. Of these, 12 travel by car and the other walks. Normally there would be one volunteer per day working in the Library between the hours of 9.30am and 2.00pm. One day a month all Friends volunteers come to the Library and stay from 9.30am until 2.00pm.