

SUBMISSION NO. 8

The Secretary of the Committee

The Hobart Older Persons Reference Group offer the following information to the inquiry. This reference Group is made up of approximately 14 older people from the greater Hobart community. Their role is to inform and comment of Hobart City Councils policy, and Positive Ageing Strategy 2010 - 2013.

ROLE OF THE GROUP

HOPRG's role is:

To provide a voice for older people to Council and the wider community

To participate in monitoring the Hobart Positive Ageing Strategy

To provide and support opportunities for consultation with older people

To initiate and assist in the development of projects to support the Positive Ageing Strategy

To promote the value of an ageing population to the community.

The group provide the following information for the inquiry:

- The biggest concerns for Cyber safety are identity theft, and internet banking.
- The group find the internet extremely useful for seeking information – but not sharing it.
- There was general concern about information sharing through face book, and banking.
- There was a lack of trust around privacy, and mistrust around personal information and the management of that information – Banks being of concern with personal information and financial information.
- Benefits and opportunities of using the internet include easy access to information – free music and other down loads.
- The internet is a fantastic opportunity for communicating interstate and overseas.
- The cost of broadband makes it less accessible to many – and it appeared that there was a variety of issues with different providers including cost variation, and lack of choice with connections.
- There is a general lack of information about what is available in terms of services

- Spam management also poses an issue when not sure how to manage it.

Regards,

Danielle Walker
Community Development Officer
Community Inclusion Unit
Hobart City Council
62382772

15 February 2012

This communication and any files transmitted with it are intended for the named addressee, are confidential in nature and may contain legally privileged information. The copying or distribution of this communication or any information it contains, by anyone other than the addressee or the person responsible for delivering this communication to the intended addressee, is prohibited. If you receive this communication in error, please advise us by reply email or telephone on +61 3 6238 2711, then delete the communication. You will be reimbursed for reasonable costs incurred in notifying us.

Please consider the environment - Do you really need to print this email?