

SUPPLEMENTARY SUBMISSION NO. 14.1

Below are responses to the questions on notice we took when we appeared before the Committee last week in regards to the Cyber Crime legislation. Apologies for the time in responding, but in order to get the latest market share figures we had to wait until our full year results were made public today.

1. What does Telstra do with data that has been collected at the request of an agencies once the data has been passed across to the agency in question? Do we retain it for a further period, destroy it immediately etc. **Telstra retains a copy of the relevant lawful request issued on it and its response in accordance with its Document Retention Policy which, in this case, requires the information to be retained for 7 years and then destroyed.**
2. Does Telstra have a view about possible secondary use of data we have provided to an agency? **Telstra is always concerned about the possible secondary uses of its customers' information once that information has been lawfully provided to third parties. However, it considers that it is for Government to establish the appropriate protections (such as legislative prohibitions) to ensure secondary use is in line with government policy.**
3. What market share does Telstra have in the following areas: consumer fixed broadband, mobiles and mobile broadband, PSTN?

As at 30 June 2011 - Market Share

Total Mobile = 43%

Fixed lines (excluding internet) = 73%

Fixed Retail B'band = 45%

NB: we don't report mobile b'band as a separate item.