



4 March 2013

Ms Natalya Wells
Inquiry Secretary
Standing Committee on Social Policy and Legal Affairs
By email: spla.reps@aph.gov.au
Copy to: [REDACTED]

Dear Ms Wells

Parliamentary Inquiry into Crimes at Sea

I refer to Katrina Gillogly's email to us of 21 February 2013.

Thank you for the opportunity to provide our amendments to the verbatim transcript of the evidence given to the Committee on 15 February 2013, and additional information in relation to questions taken on notice.

Our handwritten amendments to the transcript are attached. Please let us know if any of our amendments are unclear.

We are pleased to provide the following information in respect of the questions taken on notice:

Ship Security Officer Training Course

As referred to at the hearing, in order to become a ship security officer a nautical college training course must be completed. This course is undertaken in the United Kingdom and involves a 4 day specialised program with a final written examination. The course is designed to comply with ISPS Code requirements and covers the following areas:

- ISPS Code and other applicable legislation
- The Ship Security Officer role and chain of command
- General shipboard security requirements
- Ship security assessments
- Risk management
- Security threats and patterns (including identification of potential security threats based on behaviour)
- The preparation of ship security plans
- Methods of physical searches
- Recognition and detection of weapons
- Use of security equipment and systems
- Implementation of security training and drills
- Emergency response procedures
- Crowd management
- Security contingencies.

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Supplementary Submission 009.1

Ship security officers are on duty 24 hours a day, and accordingly the role is divided between "day" security officers and "night" security officers. Staff in other roles which have a security element (eg CCTV operator, gangway security crew, youth security crew) must before they start in their roles complete computer based training modules and then ongoing weekly training conducted onboard by senior security staff. The ship security officers are responsible for the supervision of all other security related roles.

In addition, two external fleet trainers attend each ship twice per year. They teach on crime scene management, evidence, conflict resolution, breathalysers, responsible service of alcohol, restraint, custody and detention. They also teach on ISPS issues such as gangway control, access, fire rounds, security screening, weapons recognition and emergency duties

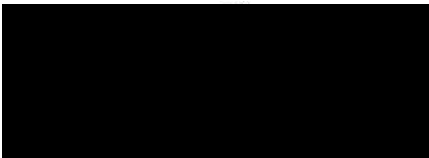
Application of Medicare to medical treatment onboard Carnival ships


We confirm our understanding that medical treatment received onboard Carnival ships is outside the scope of Medicare and private health insurance. This is clearly outlined in our terms and conditions in conjunction with our strong recommendation that passengers take out appropriate travel insurance.

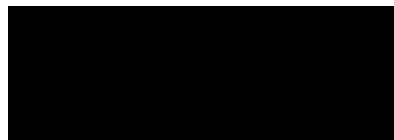
As the Committee may be aware, Australia has signed reciprocal healthcare agreements with various other countries. Accordingly, if a passenger were to be medically disembarked for treatment in a country which has signed a reciprocal agreement with Australia, this may entitle the passenger to certain Medicare benefits. Additionally, in the event that a passenger suffers an illness or injury onboard a ship for which continued treatment in Australia is required, Medicare benefits are available in respect of that continued treatment.

We trust the above information is of assistance to the Committee. Please do not hesitate to contact us should the Committee require any further information.

Yours faithfully



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