



Submission No 25

**Inquiry into the Care of ADF Personnel Wounded and Injured
on Operations**

Organisation: Vietnam Veteran's Federation



VIETNAM VETERANS' FEDERATION
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Karen Ashworth
Wing Commander
Defence Adviser, Joint Standing Committee on Foreign Affairs, Defence and Trade
R117, Parliament House
Canberra ACT 2600

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6 September 2012

Dear Karen,

Care of ADF Personnel Wounded and Injured on Operations

Rehabilitation

We have received complaints about restrictions on retraining and the quality of some outsourced case managers.

In particular, complainants have been refused the option of university education even when recommended by their treating medical specialists and case managers are sometimes young and inexperienced.

We have, over time, passed on some of these complaints to Greg Isolani, solicitor of KCI Lawyers who will, we understand, be making a submission to you.

We have also taken the matter up with the Repatriation Commission who are presently drafting new guidelines which we understand will include the option of university education where appropriate. We are hoping the new guidelines will be clear and comprehensive enough to overcome any shortfall in experience of the outsourced case managers.

Yours sincerely,

Tim McCombe
National President