

**SUBMISSION NO. 193**

(Supplementary to Sub No. 190)

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**To:** Committee, FHS (REPS)  
**Subject:** Intercountry adoption

Just thought of another thing. There doesn't appear to be any formal feedback process at any milestones of the process except for the education sessions as a training event.

It would be useful to be able to provide feedback on the social worker assigned to you, the country liaison social worker, the allocation process in terms of being advised and paperwork associated. That part is tricky as some paperwork is DIMIA, some is ICAS, some is for the country from which you have been allocated. It's a bit like the mortgage documentation you get when you apply for a loan: some for the bank, some for the bank's solicitor, some for your conveyancer...and since you don't do it very often it can be quite intimidating given that it has to be completely correct otherwise problems or delays can ensue.

I know that I could provide verbal or written feedback, but it wouldn't be structured in the same way as requested feedback that could collate statistics.

I should clarify that we applied through Victorian Dept of Human Services.

Thanks

Alison Verghese