



February 21st 2011

The House Infrastructure and Communications Committee
House of Representatives,
PO Box 6021
Parliament House
Canberra ACT 2600

Re: Inquiry into the role and potential of the NBN

Dear Sir

I make the following submission as a small business owner needing fast and reliable broadband. I recently relocated from an area where ADSL2 was available to a new subdivision where, at first, dial-up was the only available connection. The pair-gain cabling which has been laid here does not support ADSL. After subscribing to the only alternative, satellite, through the Australian Broadband Guarantee for twelve months I am now able to use the Telstra NextG network.

This wireless connection, however does not support VoIP, video conferencing and other forms of communication that rely on the sort of bandwidth and speeds that will only be available through the promised National Broadband Network. These facilities were available to me before I moved to this area. Online wireless transactions are not as secure as those carried out using ADSL.

As a business owner in an area outside Sydney I can only conduct a graphics business efficiently if I have reliable, secure and fast broadband. What I have now is not good enough and never will be because it does not support the technologies I need to use in order to compete.

Sincerely _

Angela Finney
Principal