



PARLIAMENT OF AUSTRALIA

House of Representatives Standing Committee on  
Economics, Finance and Public Administration

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**PROGRAM**

INQUIRY INTO THE CURRENT AND FUTURE DIRECTIONS OF  
AUSTRALIA'S SERVICE INDUSTRIES

***TOURISM ROUNDTABLE***

**Tuesday, 21 November 2006**

Room P2, Brisbane Convention and Exhibition Centre  
South Bank, Brisbane

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**Participants**

Tourism Australia

Department of Industry Tourism and Resources

Queensland Tourism Industry Council

Caravan, RV & Accommodation Association

CRC for Sustainable Tourism

Gold Coast Tourism

Brisbane Airport

Service Industry Research Centre

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| <b>9:30 am</b>  | <b>Issue 1 – The current state of Australia's tourism sector</b><br><i>Introducing topic – Associate Professor Gayle Jennings, Service Industry Research Centre</i> |
| <b>9:45 am</b>  | <b>Issue 2 – Opportunities for growth of tourism exports</b><br><i>Introducing topic – Dr Liz Fredline, Service Industry Research Centre</i>                        |
| <b>10:30 am</b> | <b>Break</b>  |
| <b>10:45 am</b> | <b>Issue 3 – Illegal operators in the tourism sector</b><br><i>Introducing topic – Mr Daniel Gschwind Queensland Tourism Industry Council</i>                       |
| <b>11:30 am</b> | <b>Issue 4 – Skills and labour shortages in the tourism sector</b><br><i>Introducing topic – Dr Perry Hobson, CRC for Sustainable Tourism</i>                       |
| <b>12:15 pm</b> | <b>Lunch Break</b>  |
| <b>1:15 pm</b>  | <b>Issue 5 – Continuing growth in Australia's tourism sector: The role for government</b><br><i>Introducing topic – Mr Pavan Bhatia, Gold Coast Tourism</i>         |
| <b>2:15 pm</b>  | <b>Break</b>  |
| <b>2:30 pm</b>  | <b>Open session</b>   |
| <b>3:00 pm</b>  | <b>Adjourn</b>  |

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