



## The key to performance

### *Public hearing 29 February 2012 in Canberra*

A report by the Commonwealth Auditor-General has found that only one third of 50 agencies reviewed have developed meaningful and measurable Key Performance Indicators (KPIs) to evaluate their work.

The audit showed the majority of agencies reviewed find it challenging to develop KPIs that can provide measurable information on a program's progress. However, the audit found that entities that had clearly defined program objectives, also generally had meaningful and quantitative KPIs.

Committee chair Rob Oakeshott MP said the measurement and assessment of a program's objectives and whether stated outcomes are being met is integral to ensure government accountability and to drive improvements in program administration.

"With the Outcomes and Programs Framework in its third year, the committee believes entities must take action to embed processes which will ensure the development of more effective KPIs," Mr Oakeshott said.

"Off the back of its recent policy inquiry into national funding agreements, the Committee is interested in the ANAO's call for the Department of Finance and Deregulation to develop better guidance for agencies to improve performance reporting for programs delivered through national agreements."

The Department of Finance and Deregulation and the Australian National Audit Office will appear before the Joint Committee of Public Accounts and Audit to discuss the findings in the ANAO Audit Report No. 5 2011–12 *Development and Implementation of Key Performance Indicators to Support the Outcomes and Program Framework*.

The hearing will be held on **Wednesday 29 February**, from **12:15pm to 1:00 pm** in **Committee Room 2R1, Parliament House Canberra**.

**Live Broadcast:** [http://www.aph.gov.au/News\\_and\\_Events/Watch\\_Parliament](http://www.aph.gov.au/News_and_Events/Watch_Parliament)

An electronic copy of the program can be found at:

[http://www.aph.gov.au/Parliamentary\\_Business/Committees/House\\_of\\_Representatives\\_Committees?url=jcpaa/auditgen11\\_11/hearings.htm](http://www.aph.gov.au/Parliamentary_Business/Committees/House_of_Representatives_Committees?url=jcpaa/auditgen11_11/hearings.htm)

**For media comment:** please contact the Committee Chair, Rob Oakeshott MP, on telephone (02) 6584 2911

**For more information:** for information about the hearing, please contact the Committee Secretariat on telephone (02) 6277 4615, e-mail [jcpaa@aph.gov.au](mailto:jcpaa@aph.gov.au), or visit the Committee website <http://www.aph.gov.au/jcpaa>