



Submission No. 1220
(Inq into better support for carers)

AOC 18/8/08

31-7-08

To whom it may concern, on the Committee
Please accept this submission as my request
to be included in The Inquiry. I might add
that the News Letter sent to me as a carer,
was only received on The 30th July 2008.
It seems very odd that this is this case,
when The Inquiry closed on The 4th
of July.

I was told this by The worker at Carers
SA, when I rang the Carer Advisory
Service on 82716288. As I live in
the Western region of Adelaide, The Bi-
monthly newsletter came out as usual
however "all too late" ("Western Carers Mag")
I said I wished to make a complaint and
rang Jenny Macdonald's office "Ctty, Family,
Housing & Youth Services minister, I put
a verbal complaint into Peter for Liaison
Officer. It really does not give us carers
much confidence that we are actually cared

about at all in the scheme of things,
when things like this incident happen.
Those sorts of "denials" are not unusual
at all".

I do hope this will be changed
in the future, as all this type of

CHAOS
- Only serves to frustrate
carers - their families as well as
- and not help to the persons being
cared for.

Thank you Laurie

Carer for Jessica.

* Please do include this my voice in the
inquiry - as it is not my fault I was unable
to get it to you earlier.

[Insert date]

[Insert your address and contact phone number here]

Committee Secretary
Inquiry into Better Support for Carers
House of Representatives Standing Committee on Family,
Community, Housing and Youth
PO Box 6021
Parliament House
CANBERRA ACT 2600

Dear Secretary

I wish to make a submission to the House of Representatives Standing Committee on Family, Community, Housing and Youth's Inquiry into Better Support for Carers.

As a Carer, I think that my role is

Positive Accomplished to the best of my ability quite unstressfully.
Negative However at trying to go about daily duties, where the system
is involved is nearly always stressful due to
attitudes of many works - plus the usual cry of
This I believe is not helped when one becomes proactive for services, as they back for
it is always seen, as though the carer is being difficult - services
I need help with ... I just seemingly wishes to fight Government -
Services a, actually being there B, A Hotline for complaint where
public servants play games C, Need to be properly informed of what's
available (Disabilities A needs a
Ensuring all the above is in order - plus where shake up)
These are problems delivering services - That the Carer should
Not be left

Thank you for taking my views into consideration as part of the Committee's Inquiry. I look forward to reviewing any recommendations you make to improve life for Carers in Australia.

Yours sincerely **ETAINE**

(Sign your name here)
(Type or clearly print your name here)

When I first got services for my
daughter, After waiting half a year for I.D.S.C
services - I had a clinical psychologist visit me to
say - That there was a brain to wait for Speech Therapy
for under sixes as well as " " " " Occupational as
After 6 " who knows" but - we will help you Placcard. After 3 1/2
years of my trying to get services & an E.O. case I was told by the
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S.O. here in Sth Aust Assistant Commissioner -
that I just wished to fight - "The Government"

For the next 2 years after that my daughter
attended private school @ the cost to me of \$2,000
per year (I was only on Carers pension) she was
taught to read properly and had O/T therapy
needs built into school programmes, where
possible.

Under The Education Dept & Health Department
Ministerial Letters were sent to me to say it
was neither responsibility to get "Aids" for
learning in place for my daughter.

However she survived - She is Now 24
and is not able AT T ALL TO continue
"Literacy as her right." On e again
its Lobbying that must Happen, because
"The Government Does Not - Care for
The persons being cared for in practical
Terms E.G. Money & Services