



## Appendix C – List of hearings, witnesses and inspections

Thursday, 12 October 2006—Canberra

### **Indigenous Business Australia**

Mr Ian Myers, Deputy General Manager

Ms Valerie Price-Beck, Acting Assistant General Manager,

Ms Kaely Woods, Assistant General Manager, Policy and Partnerships

Dr Kamal Singhe, Policy and Research Advisor

Thursday, 19 October 2006—Canberra

### **Restaurant and Catering Australia**

Mr John Hart, Chief Executive Officer

Thursday, 2 November 2006—Canberra

### **Australian Hotels Association**

Mr Bill Healey, Director, National Affairs

Wednesday, 22 November 2006—Cairns

**Australian Marine Training Network**

Mrs Margie McKenzie, Chairperson

Mr Alan Wallish, Chairperson, Cairns Marine Tourism Skills  
Formation Strategy

**Cairns Chamber of Commerce Inc.**

Mr Alexander (Sandy) Whyte, Executive Officer

**Port Douglas Daintree Tourism Ltd**

Mr Ken Dobbs, Chairperson

**Tourism Tropical North Queensland**

Mr Robin Giason, Chief Executive Officer

**Wet Tropics Management Authority**

Mr Max Chappell, Acting Executive Officer

Thursday, 23 November 2006—Cairns

**Cairns Business College Ltd**

Ms Conni Fuerst, Deputy Principal

**Djabugay Tours**

Mr Willie Brim, Chairperson

**Queensland Tourism Industry Council**

Mr Daniel Gschwind, Chief Executive Officer

**Australian Workers Union of Employees (Queensland)**

Ms Sharon Winn, Organiser

**Tjapukai Aboriginal Cultural Park**

Mr Don Freeman, Director

Ms Judy Freeman, Director

**Site visits**

Tjapukai Aboriginal Cultural Park

Deep Sea Divers Den

Friday, 24 November 2006—Hamilton Island

**Daydream Island Resort and Spa**

Ms Sarah Power, Human Resources and Training Manager

**Hamilton Island Enterprises Ltd**

Mr Craig Davidson, Resort General Manager

Mr Ben McCarron, Recruitment, Training and Development Manager

**Hayman**

Mr Wayne Milgate, Resort Manager

Mr Roger Wright, General Manager

Miss Erin Dalton, Director of Human Resources

**Association of Marine Park Operators Ltd**

Mr David Windsor, Executive Director

Mr Craig Davidson, Director

**Tourism Whitsundays**

Mr Matthew Williams, General Manager

Mr Ian Bone, Project Officer

**Site visits**

Hamilton Island – staff accommodation

Thursday, 7 December 2006—Canberra

**Tourism Transport Forum (TTF) Australia Ltd**

Ms Kate Davidson, National Manager, Research

Dr Mark Dimech, National Manager, Aviation and Education

Friday, 9 February 2007—Melbourne

**Private capacity**

Mrs Lynne Furness

Mrs Rosemary Young

**Australian Airports Association Ltd**

Mr Ken Keech, Chief Executive Officer

**Australian Ski Areas Association**

Mr Andrew Ramsey, Executive Director

Ms Elaine Burridge, Human Resources Manager, Mount Hotham Skiing Company Pty Ltd

Mrs Jennifer Eisner, Administration Supervisor, Ski and Snowboard School, Buller Ski Lifts Ltd

Miss Lyn Gibbs, General Manager, Falls Creek Ski Lifts Pty Ltd

Mr Carmine Mancuso, Administration Manager, Buller Ski Lifts Ltd

**National Centre for Vocational Education and Research**

Dr Tom Karmel, Managing Director

**Sustainable Tourism CRC**

Prof. Margaret Deery, Principal Research Fellow

**Tourism Alliance Victoria**

Mr Nicholas Hunt, Chief Executive Officer

Ms Karon Hepner, Group Human Resources Development Manager, Compass Group (Australia)

Mr John Sweetman, Director, Service Skills Australia

Mr Ian Nicolson, Chief Executive Officer, Service Skills Victoria

Miss Lucy Hooper, Project Officer, Service Skills Victoria

**Victorian Tourism Industry Council**

Ms Bindi Gove, Manager, Tourism Industry Development, Victorian Employers' Chamber of Commerce and Industry

Ms Katherine Salih, Policy Officer

Thursday, 15 February 2007—Canberra

**Department of Foreign Affairs and Trade**

Mr Ric Wells, Acting First Assistant Secretary, Trade Development Division

Mr Nic Brown, Assistant Secretary, Trade and Economic Analysis Branch, Trade Development Division

Ms Jane Madden, Assistant Secretary, Services and Intellectual Property Branch, Office of Trade and Negotiations

**Department of Immigration and Citizenship**

Ms Jacqueline Daly, Director, Business Employment Section

Mr Peter Job, Director, Working Holiday and Sponsored Training

Thursday, 1 March 2007—Canberra

**Department of Employment and Workplace Relations**

Ms Louise McSorley, Assistant Secretary, Industry Strategies Branch

Mr Ivan Neville, Assistant Secretary, Labour Supply and Skills Branch

Ms Colette Shelley, Assistant Secretary, Industries Branch

Mr Michael Manthorpe, Group Manager, Labour Market Strategies Group

Wednesday, 7 March 2007—Darwin

**International College of Advanced Education**

Mr Bryan Chapman, Marketing Manager

**Private capacity**

Mr Michael Scott

**Tourism Northern Territory**

Ms Valerie Smith, Manager Special Projects, Strategic Services and Business Tourism

**Site visit**

Crocodylus Park, Wildlife Research and Education Centre

Thursday, 8 March 2007 (Roundtable)—Broome

**Australia's North West Tourism**

Mr Glen Chidlow, Chief Executive Officer

**Broome Visitor Centre**

Miss Brooke Clapton, Assistant Manager and Staff Supervisor

**Cable Beach Club Resort**

Mr Ronald Sedon, General Manager

**Shire of Broome**

Mr Ian Bodill, Chief Executive Officer

Mr Graeme Campbell, Shire President

**Tourism Western Australia**

Mr Vaughan Davies, Kimberley Regional Manager

**Site visit**

Willie Creek Pearls – facilities

Friday, 9 March 2007—Swan Valley (Western Australia)

**Private capacity**

Mr Robert Wesley

**Australian Hotels Association, Western Australia**

Ms Angela Lynch, Employment Relations Manager

**Chamber of Commerce and Industry of Western Australia**

Ms Marcia Kuhne, Manager, Workplace Relations Policy

Mr Trevor Lovelle, Manager, Industry Policy

**City of Mandurah**

Mr Scott Mills, Manager, Economic Opportunities

**Industry Education Advisory Board**

Mr Scott Cogar, Chairperson and Chief Executive Officer, Broadwater Hotels and Resorts

**Murdoch University**

Professor Michael J. Christie, City of Mandurah Chair in  
Entrepreneurship and Business Innovation

**Tour Guides Western Australia Inc.**

Mrs Cherie Toovey, President

Ms Ellen Bradley, Secretary

**Tourism Western Australia**

Ms Kate Lamont, Chairperson

**Western Australian Hospitality and Tourism Industry Training Council Inc.**

Ms Anthea Kilminster, Executive Officer

**Young Australians Tourism Association**

Miss Kara Cownie, Treasurer

Thursday, 22 March 2007—Canberra

**Department of Education, Science and Training**

Mr Matthew Davies, Assistant Secretary, Skills Branch, Industry Skills  
Development Group

Ms Catherine Wall, Assistant Secretary, Australian Technical Colleges  
Branch, National Training Directions Group

Ms Mary Johnston, Acting Group Manager, Industry Skills  
Development Group

**Tourism and Hospitality Skills ACT and Region**

Mr Stuart Walsh, Chairperson

Mr Joseph Griffiths, Chairperson, Tourism Industry Council ACT and  
Region Ltd

Thursday, 29 March 2007—Canberra

**Department of Industry, Tourism and Resources**

Dr Peter Tucker, General Manager, Industry Sustainability Branch,  
Tourism Division

Mr Peter Van Rens, Manager, Industry Liaison Team, Industry  
Sustainability Group, Tourism Division

Friday, 30 March 2007—Sydney

**South Australian Tourism Commission**

Mr Phillip Styles, Consultant

**Australian Services Union**

Ms Jo Justo, National Industrial Officer

**Campervan and Motorhome Club of Australia**

Mr William Osborne, General Manager

Mr Bruce Treloar, Director

Mrs Diana Worner, Director

Mr Tony Charters, Consultant

**Hostec**

Mr Raman Nambiar, Director

Mr Andrew Ugarte, General Manager, Education and Training

**Hotel Motel and Accommodation Association**

Mr Peter Olah, National Affairs Manager

**Liquor, Hospitality and Miscellaneous Union**

Mr Neal Swancott, National Legal Coordinator

**Maritime Union of Australia**

Mr Rod Pickette, Communications and Research Officer

**School of Sport, Tourism and Hospitality Management – La Trobe  
University**

Professor Hans Westerbeek, Head of School



**Service Skills Australia**

Mrs Susan Briggs, Tourism and Hospitality Industry Specialist

Mr John Sweetman, Chairperson