

AUSTRALIAN ELECTORAL COMMISSION

SUPPLEMENTARY SUBMISSION

**TO THE JOINT STANDING COMMITTEE ON ELECTORAL
MATTERS' INQUIRY INTO THE 2001 FEDERAL ELECTION**

**SEVENTH SUBMISSION IN RESPONSE TO QUESTIONS ON
NOTICE**

Canberra

30 May 2003

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Seventh submission to questions on notice

1. Introduction

1.1 This submission by the Australian Electoral Commission (AEC) is presented to the Joint Standing Committee on Electoral Matters (JSCEM) in response to its 'inquiry into the conduct of the 2001 federal election', as advertised in the national press on 25 May 2002.

1.2 The submission details AEC responses to questions on notice provided by the JSCEM in April 2003.

1.3 At the time of publishing, the AEC was preparing responses to other questions on notice provided in May 2003. The AEC will respond to these questions in later submissions.

1.4 The AEC has on previous occasions commented on issues similar to those responded to here. Where this has occurred, the submission provides references to those previous comments.

2. The CRU program

2.1 The JSCEM asked a number of detailed questions about the Continuous Roll Update (CRU) program. The Electoral Council of Australia (ECA) recently released a report on the CRU program for the 2000-2001 and 2001-2002 financial years. The AEC's responses draw from this report which is available from the ECA website.¹

2.2 The aims of the CRU program and the circumstances of its introduction have been discussed extensively elsewhere² and will only be summarised here. The CRU program targets: those electors who have changed their address, and therefore need to change their enrolment; and those electors who are newly eligible to enrol. This is a more efficient process than the previous Electoral Roll Reviews, which also targeted electors who had not moved and therefore did not need to change their enrolment.

Data matching

2.3 The JSCEM asked what data sources are currently used for CRU data matching by the AEC. **Table 1** below lists the organisations currently being used by the AEC for data matching.

¹ 2003. Electoral Council of Australia. *Continuous Roll Update: Report of the program for 2000-2001 & 2001-2002*. Adelaide: ECA. 46p. Available from the ECA website: http://www.eca.gov.au/reports/Roll_Update_6873.pdf. Hard copies will be provided to the JSCEM when available.

² See for example: 2000. Australian Electoral Commission. *Submission 26* to the Inquiry into the integrity of the electoral roll. Paragraphs 11.1.1-11.1.11.

Table 1: Organisations used by the AEC for data matching for the CRU program

Organisation	Data Type
Australia Post	National change of address
Centrelink	National change of address, clients turning 17 and 18 years of age and full client file* in 2001
ACT Motor Registry	Full client file in 2001
ACT Electricity and Water	Full client file in 2002 and monthly changes and additions
ACT Rental Bonds	Full client file and monthly changes and additions
NT Motor Registry	Full client file in 2001 and change of address and new clients
NSW Road Transport Authority	Full client file of licence holders in 2002
Queensland Residential Tenancy Authority	Change of address
Queensland Motor Transport	Full client file in 2000 and change of address and new clients
SA Motor Registry	Full client file in 2001 and change of address and new clients
SA Lands Department	New property owners (vendors and purchasers)
Tasmanian Motor Registry	Change of address and new clients
WA Motor Transport	Full client file in June 2002
WA Department of Land Administration	New property owners (vendors and purchasers) (used for 6 months in 2000 and currently temporarily suspended)

* Full client files include the name, date of birth and address database.

2.4 The State or Territory electoral authorities obtain data from State and Territory organisations. This data is then provided to the AEC for data matching, except in Victoria.

2.5 The Victorian Electoral Commission (VEC) currently maintains its own electoral roll separately to the Commonwealth electoral roll, and the VEC conducts an extensive CRU program of its own.

2.6 The VEC uses data from VicRoads, the Victorian Board of Studies, the Rental Tenancy Authority, power transmission utilities, and the Victorian Revenue Office for its CRU program.³ The enrolment transactions generated by the VEC CRU program are collected by the VEC then forwarded to the AEC. The AEC's and VEC's separate CRU programs are relatively complementary as they use different sources of data and there is no significant duplication of enrolments received.⁴

2.7 The other State and Territory electoral bodies conduct significantly smaller CRU programs of their own. These include:

- in Queensland, the inclusion of enrolment forms with Year 12 examination results, and an enrolment form as part of the Queensland Motor Transport change of address form;

³ 2003. Electoral Council of Australia. *Continuous Roll Update: Report of the program for 2000-2001 & 2001-2002*. Adelaide: ECA. p25.

⁴ 2003. Electoral Council of Australia. *Continuous Roll Update: Report of the program for 2000-2001 & 2001-2002*. Adelaide: ECA. p25.

- in Western Australia, a school based enrolment program;
- in South Australia, a school based enrolment program and the inclusion of enrolment forms with Rental Tenancy Tribunal notices sent to new leaseholders;
- in Tasmania, a school based enrolment program; and
- in the ACT, a school based enrolment program.⁵

2.8 None of these CRU programs involve data matching.

2.9 The JSCEM asked whether the AEC is currently negotiating for access to any further databases.

2.10 Recommendations are made to negotiate access to new, or different data sources as a part of the regular monitoring and review of the effectiveness and coverage of external data sources by the AEC and Joint Roll Partners.

2.11 The AEC is currently involved in negotiations for access to the following additional data sources:

- the ACT Board of Studies;
- the ACT Motor Registry for monthly change of address and new clients data;
- the NSW Road Transport Authority for monthly change of address and new clients data;
- the WA Motor Transport Authority for monthly change of address and new clients data;
- a continuation of data supply from the WA Department of Land Administration; and
- the WA Department of Housing and Works.

2.12 The JSCEM asked a series of questions about the mechanics of the data matching process.

2.13 The AEC data matches with external agencies in an effort to identify two classes of electors: those electors who have moved address without changing their enrolment; and those electors who are unenrolled. Electors in the second group are mostly newly eligible young people and new citizens who come to the AEC's attention for the first time in external data.⁶

2.14 The AEC undertakes two national external data matching exercises each month, other than in December. This results in a monthly mailing of change of address electoral roll review letters and enrolment reminder letters.

2.15 The data matching process compares data from all external sources by combining all sources and then matching with the RMANS database using a

⁵ 2003. Electoral Council of Australia. *Continuous Roll Update: Report of the program for 2000-2001 & 2001-2002*. Adelaide: ECA. p26.

⁶ 2003. Electoral Council of Australia. *Continuous Roll Update: Report of the program for 2000-2001 & 2001-2002*. Adelaide: ECA. p14.

complex set of business rules that are executed as a single program. However, the process is best understood as a series of steps.

2.16 The first step combines all the data from external sources and formats or 'scrubs' the data so that it is compatible with the address code fields of the RMANS Address Register.

2.17 The external address data is then matched with address data held on the RMANS Address Register. RMANS attaches a 'flag' to each data matched record. The flag is used at the end of the data matching process to identify which records will generate a letter. An 'N' flag indicates records that will not generate a letter. A 'Y' flag indicated those records that will generate a letter. Where an address contained in the external data cannot be matched with an address on the RMANS Address Register, RMANS sets the mail out flag as 'Y'.

2.18 If an address contained in the external data has been matched with an address on RMANS, the process moves to the third step, assessing whether a review is required at the address. This involves matching the name attached to the address contained in the external data against the current and deleted elector files. This step removes from consideration records where the enrolment details match the data supplied, or where an elector has been removed from the roll as deceased, or the person may be ineligible to enrol.

2.19 Where there is a match between a name attached to an address contained in the external data and a current enrolment, RMANS sets the mail out flag at 'N'. Where the name attached to an address contained in the external data does not match with a current enrolment, RMANS sets the mail out flag to 'Y'.

2.20 Divisional offices then receive an RMANS report listing the results of the data match. Divisional office staff will then investigate those records with a mail out flag set to 'Y' that are unmatched addresses to determine why the address did not match with RMANS. This may involve correcting things like spelling errors. Divisional office staff also have an option to reset a mail out flag attached to an address record to 'N', if for example, they know that the address is in an area with no mail delivery.

2.21 Divisional office staff will also investigate records with a mail out flag set to 'Y' where there is an address match but the RMANS address register indicates that the address is inactive or unenrolable.

2.22 Finally, divisional office staff will apply local knowledge to records with a mail out flag set to 'Y' to remove from consideration any other addresses they believe should not be included in a mail out.

2.23 At this point it should be noted that some external data sources contain the new and old address for a client. The AEC describes the new address as a 'To' record and the old address as a 'From' record. Where the AEC receives a 'To' and a 'From' address, a flag is attached to each address.

2.24 Records with a mail out flag set to 'N' are described as having been 'culled'. The culling process is governed by a set of business rules, which amount to a list of reasons why letters should not be sent to that address record.

2.25 **Table 2** details the culling business rules that applied to change of address records and whether the cull can apply to the 'To' address, the 'From' address, or both.

Table 2: Change of Address records culled

Description	Can be culled from
An 'Ineligible' code has been applied to the address from any previous CRU event within 2 years. An 'Ineligible' code is applied to households where all residents are recorded as being ineligible to enrol, for example because they are non citizens.	Both 'To' and 'From'
The address record has already been subject to a CRU mail out in the last 90 days.	'From' only
The address is a duplicate, either from the same or different data sources, within the same matching and load event. This prevents more than one letter being sent to an address.	Both 'To' and 'From'
There has been some enrolment activity at the address since the effective date of the change of address. In other words, the new residents have amended their enrolments.	Both 'To' and 'From'
There is a match with a death deletion for: <ul style="list-style-type: none"> • surname, first given name and address; or • surname, first given name and date of birth, or a match with the last 12 months of the National Fact of Death data file.	'To' only
An enrolment form has been received from a matched elector. This relates to name, as opposed to address matches.	'To' only
The Division the address is in cannot be determined after a manual investigation of the RMANS address register.	Both 'To' and 'From'
A 'No street mail delivery service' code has been applied to the address from any previous CRU mailing. This means that CRU letters could not be delivered.	'From' only
A match is found with a silent elector on the basis of: <ul style="list-style-type: none"> • a match with a silent elector's surname, first given name and address and/or date of birth; • a match with an address that has a silent elector. Silent electors are reviewed separately to the data matching program.	Both 'To' and 'From'
The address supplied by the external data is an overseas address.	Both 'To' and 'From'
The address is matched as a vacant address on the RMANS system. These addresses are culled because vacant addresses are dealt with through quarterly data mining. Culling the vacant address prevents duplicate mailings.	'From' only
There is a match with the surname, first given name and date of birth of an elector who: <ul style="list-style-type: none"> • has been deleted and marked as ineligible for enrolment; or • is a special category 'I' – itinerant elector. 	'To' only
The address from the external data source is within a Census Collection District, Geographic Data Base code, or Postcode where Australia Post has advised there is no street mail delivery service (Northern Territory only). Records with alternate postal address will not be culled under this rule.	'From' only
The address from the external data matches with the address for a Member of Parliament where that MP is enrolled outside their Division. MPs are entitled to be enrolled outside the Division for which they are the MP.	Both 'To' and 'From'
The external data address is incomplete or invalid.	Both 'To' and 'From'

Note 1: Address records for business and postal only addresses or records that indicate that the resident is less than 16 years and 11 months only are not loaded into the system.

Note 2: Where reminder letters are to be sent, the same culling process is applied to the data to ensure the data is as up to date as possible.

2.26 **Table 3** details the culling business rules applied to potential elector records and whether the cull applies to the 'To' address, the 'From' address or both.

Table 3: Potential elector records culled

Description	Can be culled from
An 'Ineligible' code has been applied to the address from any previous CRU event within 2 years. An 'Ineligible' code is applied to households where all residents are recorded as being ineligible to enrol, for example because they are non citizens.	Both 'To' and 'From'
The name record has already been subject to a CRU mail out in the last 90 days.	'From' only
The name is a duplicate, either from the same or different data sources, within the same matching and load event. This prevents more than one letter being sent to the same elector.	Both 'To' and 'From'
There is a match with a death deletion for: <ul style="list-style-type: none"> • surname, first given name and address; or • surname, first given name and date of birth, or a match with the last 12 months of the National Fact of Death data file.	'To' only
The person whose name has been provided by the external data source is already enrolled at the address provided by the external data source.	'To' only
The person whose name has been provided by the external data source has submitted an enrolment form for any address after the date on which the external record was created.	'To' only
The Division for the address cannot be determined after a manual investigation of the RMANS address register.	Both 'To' and 'From'
A 'No street mail delivery service' code has been applied to the address from any previous CRU mailing. This means that CRU letters could not be delivered. These addresses are provided to Divisional offices for field officer reviewing.	'From' only
A match is found with a silent elector on the basis of: <ul style="list-style-type: none"> • a match with a silent elector's surname, first given name and address and/or date of birth; • a match with an address that has a silent elector. Silent electors are reviewed separately to the data matching program.	Both 'To' and 'From'
The address supplied by the external data is an overseas address.	Both 'To' and 'From'
There is a match with the surname, first given name and date of birth of an elector who: <ul style="list-style-type: none"> • has been deleted and marked as ineligible for enrolment; or • is a special category 'I' – itinerant elector. 	'To' only
The address from the external data source is within a Census Collection District, Geographic Data Base code, or Postcode where Australia Post has advised there is no street mail delivery service (Northern Territory only). Records with alternate postal address will not be culled under this rule.	'From' only
The address from the external data matches with the address for a Member of Parliament where that MP is enrolled outside their Division. MPs are entitled to be enrolled outside the Division for which they are the MP.	Both 'To' and 'From'
The external data address is incomplete or invalid.	Both 'To' and 'From'

Note 1: Address records for business and postal only addresses or records that indicate that the resident is less than 16 years and 11 months only are not loaded into the system.

Note 2: Where reminder letters are to be sent, the same culling process is applied to the data to ensure the data is as up to date as possible.

2.27 At the completion of the data match and the follow up by divisional office staff of particular records with a 'Y' mail out flag attached, the Head Office extracts all remaining records with a 'Y' flag attached for mailing. The extract process automatically retriggers a match on RMANS to review whether enrolment follow up is required at the addresses matched by divisional office staff, or if an enrolment has been received in the intervening time.

2.28 If the data matching process indicates that an elector has moved without changing their enrolment, the elector is sent a personally addressed letter to the address they have moved 'To'. 'To' letters are sent to the name as it stands on the external database. When the data matching process indicates that no enrolments have taken place at an address an elector has moved 'From', a letter is sent to 'The Current Resident' at that address.

2.29 These letters all include enrolment forms and a business reply paid envelope. The letters are mailed monthly in accordance with each State or Territory's CRU schedule.

2.30 If a response is not received from the first mailing, then a reminder letter is generated. If the enrolment situation remains unresolved after two letters, then a field officer may visit the address.

Data mining

2.31 The JSCEM asked for a detailed description of the AEC's data mining activities. Data mining has been previously discussed by the AEC during the JSCEM's Inquiry into the integrity of the electoral roll.⁷

2.32 The AEC conducts data mining CRU programs to examine the enrolment profile of all addresses on the RMANS Address Register that are valid for enrolment, so that apparent inconsistencies can be followed up. There are two major data mining programs carried out by the AEC: vacant address data mining; and enrolment profile data mining.

2.33 Vacant address data mining identifies addresses that have no electors enrolled. A letter with two enrolment forms is mailed to 'The Current Resident' at that address. If a response is not received, and the address continues to remain vacant for six months, then a reminder letter is mailed. If there is no response to the reminder letter then a field officer visits the address.

2.34 Enrolment profile data mining identifies addresses where multiple enrolments may have occurred as a result of electors moving but not updating their enrolment combined with later enrolments by new residents. The aim is to review the accuracy of all enrolments by seeking advice from the current residents.

2.35 The system selects addresses where the enrolment limit is exceeded for the type of residence and where there are multiple surnames and enrolment dates. A letter is mailed to the eldest person in the most recently enrolled surname group. The letter lists all electors enrolled for that address, and asks

⁷ See for example: 2000. Australian Electoral Commission. *Submission 26* to the Inquiry into the integrity of the electoral roll. Paragraphs 11.3.1-11.3.12.

the person to whom it is addressed to confirm the correct enrolment at that address.

2.36 The AEC undertakes vacant address and multiple enrolment address mailing on a quarterly basis. The timing of these mailings is scheduled by each State and Territory and is dependent on operational requirements and electoral activities in that jurisdiction.

2.37 The AEC also conducts a number of smaller data mining programs, including:

- attaching a review letter to an advice to an elector that their address has been redistributed;
- reviews of silent enrolments and General Postal Voters; and
- supplementary mail reviews, which are used on specific data sets such as addresses that have not received any CRU contact.

3. Close of rolls enrolment processing

3.1 The JSCEM has asked where the 'cut off point' is in terms of admitting provisional votes to the scrutiny for those electors whose entitlement to enrolment has not been determined by the time the polls close.

3.2 It is important to remember that a final decision on the applicant's enrolment, using the standard enrolment procedures, would be required before a decision can be made on a related provisional vote's admissibility. In other words, the decision on the enrolment issue is a prerequisite for a decision on a declaration vote's admissibility.

3.3 There is no cut off point for a final decision about an elector's enrolment. The elector's enrolment will not be processed while there is some uncertainty about the enrolment. Notwithstanding this, it is very rare for an enrolment form not to have been processed by polling day.

3.4 At the 2001 federal election, there were six enrolments submitted before the close of rolls that had not been processed by polling day. All enrolments were processed in sufficient time to be included on the notebook roll, and therefore for the electors to be included in the franchise. Only one of these six electors cast a declaration vote.

4. Provisional vote statistics

4.1 The JSCEM asked the AEC to provide the following sets of figures:

- provisional votes at the 2001 federal election by electorate;
- the total number of provisional votes not admitted to the scrutiny;
- the total number of provisional voters reinstated to the electoral roll because the elector claimed to have remained within the Division; and
- the total number of electors on the notebook rolls for the 2001 federal election.

4.2 The requested figures are listed by Division and State and Territory in the table at **Attachment A**. The footnotes to the table contain explanations for each column.

Attachment A

Provisional vote and notebook roll statistics by Division and State and Territory

Division, State/Territory	Provisional Votes – Received ⁱ	House and Senate Votes Both Admitted ⁱⁱ	House Vote Disallowed and Senate Vote Admitted ⁱⁱⁱ	House and Senate Votes Both Rejected	House Votes Counted ^{iv}	Senate Votes Counted ^{iv}	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment ^{vii}	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions ^v	R Related Notebook Roll Deletions ^{vi}						
ACT															
Canberra	1002	593	57	352	591	648		108329	4	-53	35	453	171	20	108959
Fraser	1226	705	71	450	700	773		111547	3	-77	21	546	171	14	112225
NSW															
Banks	934	407	184	343	400	589		82785	3	-92	110	288	22	6	83122
Barton	1594	636	295	663	624	924		84332	1	-92	71	396	41	3	84752
Bennelong	860	346	164	350	344	507		86668	2	-65	44	206	27	14	86896
Berowra	791	331	139	321	328	468		85476	0	-41	68	207	50	6	85766
Blaxland	1641	755	287	599	747	1035		82261	16	-60	73	465	21	3	82779
Bradfield	817	337	131	349	330	452		89608	5	-63	57	178	38	9	89832
Calare	1184	737	86	361	731	819		84596	0	-78	116	622	46	8	85310
Charlton	998	479	188	331	476	666		83100	4	-81	73	346	13	4	83459
Chifley	1793	779	334	680	770	1109		82843	0	-60	139	506	38	8	83474
Cook	1164	638	171	355	627	802		81487	0	-60	133	511	67	12	82150
Cowper	1149	653	105	391	646	751		79363	2	-120	115	557	56	9	79982
Cunningham	649	348	88	213	346	435		81207	0	-74	86	287	31	3	81540
Dobell	1063	446	188	429	440	626		81467	2	-88	266	323	28	4	82002
Eden-Monaro	1030	459	70	501	453	524		85385	1	-39	51	350	64	3	85815
Farrer	948	510	52	386	503	558		84017	0	-120	41	429	50	6	84423

Division, State/Territory	Provisional Votes – Received ⁱ	House and Senate Votes Both Admitted ⁱⁱ	House Vote Disallowed and Senate Vote Admitted ⁱⁱⁱ	House and Senate Votes Both Rejected	House Votes Counted ^{iv}	Senate Votes Counted ^{iv}	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment ^{vii}	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions ^v	R Related Notebook Roll Deletions ^{vi}						
Fowler	1377	656	245	476	650	895		82358	9	-68	68	347	22	9	82745
Gilmore	1143	609	153	381	606	760		83206	26	-88	189	494	66	16	83909
Grayndler	1935	808	358	769	786	1147		85619	2	-68	126	408	49	10	86146
Greenway	1028	470	156	402	469	626		85545	0	-59	78	279	27	6	85876
Gwydir	1172	503	143	526	498	640		84188	0	-95	79	396	26	8	84602
Hughes	800	354	138	308	347	489		85400	15	-36	93	234	30	5	85741
Hume	882	435	124	323	430	554		85264	24	-91	67	333	39	4	85640
Hunter	1141	643	134	364	638	774		84103	6	-85	98	478	45	4	84649
Kingsford Smith	1507	699	216	592	697	914		86036	13	-89	134	468	61	24	86647
Lindsay	1654	906	194	554	894	1090		80723	1	-35	155	717	50	7	81618
Lowe	1194	468	253	473	459	708		83298	2	-84	123	303	52	13	83707
Lyne	1251	796	106	349	792	895		86126	0	-112	134	696	54	3	86901
Macarthur	1081	523	191	367	517	709		79645	2	-38	86	394	31	7	80127
Mackellar	814	385	123	306	383	505		86222	0	-102	74	292	16	3	86505
Macquarie	862	378	141	343	378	510		86077	0	-53	76	233	26	5	86364
Mitchell	896	338	238	320	334	572		86373	5	-51	77	208	30	5	86647
New England	1372	808	97	467	797	896		84049	4	-106	147	753	89	5	84941
Newcastle	678	362	125	191	359	487		88880	0	-110	121	265	36	6	89198
North Sydney	1257	464	310	483	459	763		88388	6	-75	102	268	53	13	88755
Page	1152	627	152	373	622	775		81721	3	-79	76	501	44	6	82272
Parkes	1252	597	171	484	585	758		82601	1	-119	65	431	54	3	83036
Parramatta	1621	602	341	678	586	929		86861	6	-62	100	338	37	6	87286
Paterson	921	495	138	288	492	628		82260	15	-91	85	435	70	8	82782

Division, State/Territory	Provisional Votes – Received ⁱ	House and Senate Votes Both Admitted ⁱⁱ	House Vote Disallowed and Senate Vote Admitted ⁱⁱⁱ	House and Senate Votes Both Rejected	House Votes Counted ^{iv}	Senate Votes Counted ^{iv}	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment ^{vii}	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions ^v	R Related Notebook Roll Deletions ^{vi}						
Prospect	961	390	200	371	380	584		86325	39	-51	74	236	15	3	86641
Reid	760	325	118	317	322	439		76839	0	-83	45	207	16	7	77031
Richmond	1063	555	81	427	551	627		80803	2	-99	60	477	63	6	81312
Riverina	1219	726	83	410	721	805		86890	0	-116	64	484	65	12	87399
Robertson	1198	668	160	370	657	816		83748	1	-106	120	563	39	1	84366
Shortland	1120	591	199	330	579	779		85789	1	-104	98	443	23	11	86261
Sydney	2552	977	434	1141	946	1394		85267	1	-67	233	587	92	30	86143
Throsby	1021	556	128	337	548	679		83933	0	-60	71	437	23	8	84412
Warringham	1116	449	240	427	446	686		84987	9	-54	121	283	43	16	85405
Watson	1742	688	351	703	668	1019		81627	10	-50	56	301	13	4	81961
Wentworth	1744	678	321	745	664	993		85928	3	-64	132	393	51	14	86457
Werriwa	1308	590	240	478	583	822		82709	0	-44	77	389	18	4	83153
NT															
Lingiari	1166	426	53	687	414	470		56796	5	-16	19	226	43	4	57077
Solomon	651	233	53	365	231	286		53705	6	-20	18	151	78	7	53945
QLD															
Blair	688	379	107	202	373	481		76443	0	-43	102	296	48	7	76853
Bowman	813	523	85	205	519	607		86623	0	-59	98	413	41	6	87122
Brisbane	1508	826	218	464	814	1029		95084	11	-54	146	516	71	7	95781
Capricornia	854	557	85	212	554	639		80917	5	-74	119	477	45	10	81499
Dawson	1068	746	92	230	735	833		86647	4	-78	105	630	85	12	87405
Dickson	768	361	114	293	353	469		87661	0	-41	72	275	23	11	88001
Fadden	1028	445	191	392	412	606		85513	0	-45	149	336	41	10	86004

Division, State/Territory	Provisional Votes – Received ⁱ	House and Senate Votes Both Admitted ⁱⁱ	House Vote Disallowed and Senate Vote Admitted ⁱⁱⁱ	House and Senate Votes Both Rejected	House Votes Counted ^{iv}	Senate Votes Counted ^{iv}	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment ^{vii}	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions ^v	R Related Notebook Roll Deletions ^{vi}						
Fairfax	1043	642	133	268	636	770		83502	0	-54	140	541	78	10	84217
Fisher	1182	765	130	287	762	892		84515	0	-70	84	681	84	21	85315
Forde	1253	647	203	403	636	844		86061	0	-72	108	507	56	12	86672
Griffith	1018	514	173	331	512	686		91837	1	-97	149	387	72	18	92367
Groom	891	633	71	187	633	703		84138	0	-63	129	580	45	9	84838
Herbert	1517	986	149	382	973	1122		89827	1	-44	131	880	93	16	90904
Hinkler	825	549	78	198	545	623		80996	3	-58	117	488	7	13	81566
Kennedy	1517	854	151	512	834	976		83943	0	-72	186	633	41	8	84739
Leichhardt	1958	1215	166	577	1196	1364		84470	3	-60	125	1035	100	16	85689
Lilley	1117	573	179	365	570	743		87181	4	-101	92	405	46	15	87642
Longman	992	567	114	311	563	680		82853	0	-48	100	462	34	7	83408
Maranoa	1046	644	109	293	638	727		83356	3	-62	136	523	52	14	84022
McPherson	1459	873	135	451	868	1005		93670	1	-86	119	782	150	17	94653
Moncrieff	1445	791	186	468	784	971		88615	2	-73	145	648	127	19	89483
Moreton	1105	507	200	398	501	705		88587	^{viii} 341	-75	72	287	33	9	89254
Oxley	782	474	111	197	474	584		84356	3	-49	103	336	31	7	84787
Petrie	777	390	146	241	384	532		89329	0	-81	106	307	42	8	89711
Rankin	1173	493	227	453	486	714		84814	0	-42	70	321	36	5	85204
Ryan	710	391	123	196	385	507		87648	0	-44	136	315	88	28	88171
Wide Bay	700	447	74	179	443	517		80895	0	-67	131	372	51	9	81391

Division, State/Territory	Provisional Votes – Received	House and Senate Votes Both Admitted	House Vote Disallowed and Senate Vote Admitted	House and Senate Votes Both Rejected	House Votes Counted	Senate Votes Counted	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment
							Divisional Enrolment at Roll Close	R Related Notebook Roll Additions	R Related Notebook Roll Deletions					
SA														
Adelaide	1321	563	282	476	559	841	86141	3	-135	117	333	57	22	86538
Barker	1198	765	105	328	761	867	87209	5	-114	82	594	47	13	87836
Bonython	1063	587	138	338	587	723	84994	0	-90	92	456	26	6	85484
Boothby	827	346	211	270	345	556	89366	4	-92	79	221	31	8	89617
Grey	1115	540	103	472	539	642	85429	8	-158	44	388	22	12	85745
Hindmarsh	1035	414	238	383	413	651	84518	2	-102	69	283	25	11	84806
Kingston	1074	595	133	346	593	724	84896	0	-71	77	474	17	5	85398
Makin	1057	475	230	352	474	703	87823	3	-63	85	361	32	7	88248
Mayo	851	393	170	288	391	560	86021	0	-75	63	272	32	6	86319
Port Adelaide	1229	623	203	403	618	824	85894	5	-126	78	410	32	4	86297
Sturt	971	411	207	353	403	615	86050	4	-95	83	272	33	12	86359
Wakefield	902	478	126	298	471	602	86036	28	-141	66	359	23	7	86378
TAS														
Bass	1114	790	78	246	784	865	65147	7	-70	62	697	76	8	65927
Braddon	861	585	43	233	579	624	67180	2	-47	36	513	54	11	67749
Denison	945	619	96	230	618	715	67278	0	-51	78	532	81	20	67938
Franklin	798	479	93	226	479	572	66625	1	-33	78	394	39	15	67119
Lyons	701	319	112	270	318	431	62599	4	-44	71	275	27	10	62942
VIC														
Aston	487	216	102	169	213	316	89991	1	-61	75	155	40	10	90211
Ballarat	1297	889	142	266	882	1028	84940	0	-78	133	795	72	15	85877
Batman	1337	519	288	530	513	800	89709	1	-121	68	319	20	2	89998

Division, State/Territory	Provisional Votes – Received	House and Senate Votes Both Admitted	House Vote Disallowed and Senate Vote Admitted	House and Senate Votes Both Rejected	House Votes Counted	Senate Votes Counted	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions	R Related Notebook Roll Deletions						
Bendigo	909	536	79	294	531	611		87712	1	-104	54	448	32	7	88150
Bruce	922	378	197	347	374	571		85173	0	-81	66	248	32	9	85447
Burke	1038	436	177	425	428	608		88563	0	-73	79	350	16	8	88943
Calwell	1687	743	390	554	730	1123		97789	15	-85	87	489	28	7	98330
Casey	904	435	180	289	428	609		84889	2	-56	84	318	32	9	85278
Chisholm	632	220	176	236	218	394		86523	5	-76	76	119	24	9	86680
Corangamite	931	513	150	268	512	661		85477	8	-91	95	397	60	9	85955
Corio	1223	704	166	353	699	867		85187	0	-123	96	594	66	16	85836
Deakin	663	310	150	203	310	460		84978	7	-73	62	197	26	11	85208
Dunkley	1113	660	132	321	657	760		84516	3	-118	84	576	56	12	85129
Flinders	1199	629	194	376	624	820		90825	2	-48	77	489	46	12	91403
Gellibrand	1574	720	314	540	708	1024		86062	1	-98	89	392	41	9	86496
Gippsland	694	361	95	238	357	455		83559	1	-121	77	289	34	6	83845
Goldstein	998	357	224	417	352	576		89779	0	-126	73	193	22	7	89948
Higgins	1117	421	277	419	412	692		87701	0	-51	95	253	32	13	88043
Holt	2038	961	395	682	943	1329		87523	2	-73	98	585	31	6	88172
Hotham	1220	494	298	428	488	785		88826	1	-83	65	252	24	5	89090
Indi	684	364	39	281	360	403		85514	14	-170	39	314	41	6	85758
Isaacs	1391	795	207	389	785	995		81815	13	-38	193	622	53	17	82675
Jagajaga	638	276	138	224	275	413		87833	1	-81	81	202	24	13	88073
Kooyong	870	358	225	287	358	583		86863	0	-82	81	220	32	14	87128
La Trobe	999	413	244	342	409	651		87931	3	-62	73	292	25	7	88269
Lalor	1121	561	203	357	552	755		88834	0	-62	67	399	28	11	89277

Division, State/Territory	Provisional Votes – Received	House and Senate Votes Both Admitted	House Vote Disallowed and Senate Vote Admitted	House and Senate Votes Both Rejected	House Votes Counted	Senate Votes Counted	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions	R Related Notebook Roll Deletions						
Mallee	636	385	46	205	384	431		81404	0	-77	55	337	49	6	81774
Maribyrnong	1193	413	336	444	408	747		83544	0	-38	27	200	14	3	83750
McEwen	1338	745	210	383	738	953		88228	2	-73	183	613	54	14	89021
McMillan	866	488	122	256	485	608		85099	0	-39	48	393	45	5	85551
Melbourne	2324	980	484	860	962	1451		95209	11	-89	167	449	76	25	95848
Melbourne Ports	1678	739	301	638	728	1034		88498	8	-95	145	457	81	19	89113
Menzies	742	305	170	267	303	475		84353	6	-50	61	207	31	5	84613
Murray	1340	841	87	412	838	926		84805	3	-77	94	744	70	12	85651
Scullin	1002	490	199	313	487	688		88489	1	-69	81	339	14	11	88866
Wannon	814	464	68	282	459	526		82375	0	-107	151	406	81	9	82915
Wills	1360	550	365	445	541	905		88230	1	-105	92	309	19	7	88553
WA															
Brand	1321	751	181	389	742	925		77732	1	-52	80	534	60	11	78366
Canning	1020	517	183	320	513	698		76194	0	-27	94	332	30	9	76632
Cowan	800	359	175	266	355	530		79362	4	-22	63	221	16	4	79648
Curtin	1015	507	194	314	504	698		82046	0	-36	125	340	67	19	82561
Forrest	977	602	108	267	597	707		81673	0	-37	79	463	59	11	82248
Fremantle	843	393	140	310	390	531		80522	0	-34	120	254	55	10	80927
Hasluck	1052	445	244	363	443	688		77976	4	-38	125	296	46	9	78418
Kalgoorlie	861	188	136	537	188	321		82498	0	0	8	17	11	0	82534
Moore	640	291	107	242	288	398		73764	11	-27	74	236	41	4	74103
O'Connor	974	538	151	285	532	686		82614	13	-55	97	406	37	6	83118
Pearce	876	385	214	277	385	597		77583	2	-39	75	229	25	5	77880

Division, State/Territory	Provisional Votes – Received	House and Senate Votes Both Admitted	House Vote Disallowed and Senate Vote Admitted	House and Senate Votes Both Rejected	House Votes Counted	Senate Votes Counted	Reinstatements ⁱⁱ			Absent Voters	Provisional Voters	Pre Poll Voters	Postal Voters	Divisional Election Enrolment	
							Provisional Enrolment at Roll Close	R Related Notebook Roll Additions	R Related Notebook Roll Deletions						
Perth	1093	465	216	412	463	680		81705	3	-55	72	282	34	8	82049
Stirling	1150	538	240	372	534	775		85538	4	-42	123	302	45	5	85975
Swan	1130	493	227	410	487	712		78534	4	-49	114	323	50	15	78991
Tangney	693	339	127	227	335	464		82697	3	-65	80	221	30	6	82972
ACT	2228	1298	128	802	1291	1421		219876	7	-130	56	999	342	34	221184
NSW	59409	27980	9284	22145	27608	36932		4204383	242	-3827	4947	19742	2060	390	4227937
NT	1817	659	106	1052	645	756		110501	11	-36	37	377	121	11	111022
QLD	29237	16792	3750	8695	16583	20329		2319481	382	-1712	3170	13433	1620	324	2336698
SA	12643	6190	2146	4307	6154	8308		1034377	62	-1262	935	4423	377	113	1039025
TAS	4419	2792	422	1205	2778	3207		328829	14	-245	325	2411	277	64	331675
VIC	40979	19669	7570	13740	19451	27033		3218746	113	-3054	3271	13961	1471	366	3234874
WA	14445	6811	2643	4991	6756	9410		1200438	49	-578	1329	4456	606	122	1206422
AUSTRALIA	165177	82191	26049	56937	81266	107396		12636631	880	-10844	14070	59802	6874	1424	12708837

Notes

ⁱ Provisional votes may be issued to voters whose:

- names are not found on the certified list of voters;
- address is not shown in the certified list of voters (silent electors); or
- name has already been marked off the certified list of voters as having voted.

Provisional voters' names may not be found on the certified list of voters due to:

- the voter not being enrolled in the Division claimed, or at all;
- the voter being enrolled under a different name; or
- polling official error.

ⁱⁱ Where, during the preliminary scrutiny, it is found that a declaration voter's name has been incorrectly removed from the roll of the Division claimed for, and their vote is otherwise admissible, the House and Senate votes may both be counted. The voter's name is then reinstated to the roll unless, in the case of the Northern Territory, the voter had changed districts.

In the above table, the differences between the numbers of admitted and reinstated provisional votes thus represent for the most part the numbers of enrolled electors who cast provisional votes.

ⁱⁱⁱ Where a provisional voter is enrolled in another Division in the same State/Territory and the vote is otherwise admissible, only the Senate vote may be counted.

^{iv} The differences between the numbers of votes admitted and counted are due to ballot papers being found to be missing from some admitted provisional vote envelopes.

^v Names may be added to the notebook roll for a Division where an enrolment form that was received before the roll close had not been processed at the time the certified list had been sent for production. Primarily, these constitute enrolment forms that have been lodged prior to the Close of Rolls with AEC head offices, and have been couriered to their respective Divisions for processing. During each election, a small number of these couriered forms arrive at the Divisional offices after the certified list has been sent for production. These forms are processed in the normal way and when an entitlement to enrolment has been determined, the elector's name is added to the notebook roll. Occasionally, close of roll related additions to the notebook roll also relate to an enrolment where the elector's entitlement to enrolment has taken some time to establish. The circumstances in which this would occur are discussed in the AEC's submission of 24 April 2003.

^{vi} Names may be deleted from the Notebook Roll due to the elector's death or disqualification (eg non-citizens) or to correct other errors (eg duplicate entries).

^{vii} This equals the sum of the previous seven columns.

^{viii} A processing error in this Division led to 337 reinstatements arising from the declaration votes scrutinies being also counted as roll close notebook roll additions.