

TELSTRA WQUIRY

Submission No. 11

CLAYMORE  
SQUIRES HILL RD  
BOOLAMBAYTE 2423  
23 DEC 2002 MONDAY

Good Morning

MY NAME IS JOHN D. STANFIELD AND I LIVE AT 'BOOLAMBAYTE' ON 'BOOLAMBAYTE CREEK' WHICH RUNS INTO 'MYALL LAKES' NORTH OF 'PORT STEPHENS'. 'BOOLAMBAYTE' IS 140 Ks ROUND TRIP FROM 'FORSTER' 158 Ks ROUND TRIP TO 'TAREE' AND ABOUT 218 Ks ROUND TRIP FROM 'NEWCASTLE' FOR ME.

I WOULD LOVE TO BE ABLE TO AFFORD A PHONE SERVICE, I CAN ONLY HAVE AN EMERGENCY SERVICE NOW, THAT MEANS CALL CAN COME IN, BUT I CANT RING OUT EXCEPT TO '000' WHICH I HAD TO DO WITH THE FIRES UP THIS WAY 2 WEEKS AGO.

WHY NOT YOU MAY ASK? WELL LINE RENTAL COSTS \$21.65 PER MONTH AND A PLAN COSTS \$12 PLUS A MONTH THAT WORKS OUT @ \$1.04 PER DAY JUST TO HAVE IT CONNECTED, THEN, AS I HAVE EXPLAINED I LIVE A LONG WAY FROM MAIN CENTRES AND ALL MY CALLS ARE TRUNK LINE RATES, TIMED VERY EXPENSIVE. I JUST CANT AFFORD THIS <sup>COST</sup> EXPENSE.

MY STATUS IS A SELF FUNDED RETIREE IM 66 YRS OLD, I GOT NO PENSION OR ANY ENTITLEMENTS EXCEPT A HEALTH CARE CARD, IM QUITE PREPARED TO HAVE ANY ENQUIRY INTO ME, ALSO I WOULD LIKE TO BE ABLE TO HAVE SOMETHING TO DO WITH THIS INTER-NET, FAX, COMMUNICATIONS, THAT ARE AVAILABLE TO MOST PEOPLE. ITS A MYSTERY TO ME.

YOU MAY SAY GET A MOBIL PHONE THEN YOU WOULD HAVE CONTACT. ITS TOO EXPENSIVE TO @ CALLS TIMED IN 1/2 MINUTES AND SECONDS, I TRY TO USE A \$20 PHONE CARD A MONTH, TO USE IN PUBLIC PHONES BUT WE STILL GOT TO DRIVE 17 TO 18 Ks TO GET TO A PUBLIC PHONE BULLADELAN HAS A BUNGHANAL HAS ONE AT LEAST 30 Ks APPAR ON 'THE LAKES WAY' GONE TO 'FORSTER'.

THESE CALLS ARE SUPA EXPENSIVE \$20 PER LAST  
A MONTH SOME TIMES EVEN LATE AT NIGHT THEY  
COST A LOT NO \$243 UNLIMITED AIR TOOLS THERE,  
ITS DAY RATES ALL THE TIME.

I SAW AN ADD IN SMH 21 DEC 02 RE  
"INQUIRY INTO THE STRUCTURE OF TELSTRA" SO IVE  
TAKEN THIS OPPORTUNITY TO ANSWER IT AS AN  
"END USER RESIDENTIAL CUSTOMER". I WOULD BE  
HAPPY TO TALK TO ANY BODY ABOUT THIS OVER  
PRICED RESIDENTIAL SERVICE JUST WRITE OR CALL  
ME ON 02 4997 4792 ANY TIME.

YOURS FAITHFULLY

S. D. STANFIELD

"CLAYMORE"

SQUIRES HILL RD

BOOLAMBAYTE 2423

NSW

02 4997 4792.