



SENATOR THE HON STEPHEN CONROY

MINISTER FOR BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY
 MINISTER ASSISTING THE PRIME MINISTER ON DIGITAL PRODUCTIVITY
 DEPUTY LEADER OF THE GOVERNMENT IN THE SENATE



The Hon John Murphy MP
 Chair
 Standing Committee on Petitions
 PO Box 6021
 Parliament House
 CANBERRA ACT 2600

05 FEB 2013

Dear Mr ^{John} Murphy

Petition - Wanneroo Post Office

Thank you for your letter dated 29 November 2012, concerning a petition submitted for the consideration of the Standing Committee on Petitions regarding the relocation of the Wanneroo Post Office.

Under the *Australian Postal Corporation Act 1989*, Australia Post is responsible for the day-to-day running of the organisation, including all decisions relating to its operational network. As a Government Business Enterprise, Australia Post does not receive any funding from taxpayers and, as far as practicable, it is required to perform its functions in a manner consistent with sound commercial practice.

Australia Post has noted the concerns of the community and provided the following advice in response to the petition.

Australia Post has advised that the post office building and car park have been constructed in line with building codes and the Disability Discrimination Act (DDA) standards. While Australia Post is not aware of any current safety or traffic issues it would be prepared to discuss any issues with the landlord and Council and work to address them.

Australia Post has also advised that it is currently working with the landlord to upgrade the exterior of the building which includes repainting all external surfaces and line markings in the car park. In addition, the bitumen surface in the car park will either be repaired or replaced and existing bollards will be repainted and straightened. A number of trees will be removed within the car park which will be regularly cleaned.

It is confirmed that the store has been designed to meet requirements of the DDA thus ensuring Australia Post's customers have appropriate access to enter and move around the outlet. Parking is available adjacent to the post office and in the nearby shopping centre and surrounding area, and a disabled access path leads to the post office. A street posting box is located approximately 10 metres from the door of the outlet, providing easy access both during and outside normal trading hours.

Australia Post has advised that in the lead up to Christmas, from 5 November 2012, the Wanneroo Post Office extended its operating hours from 9am to 6pm Monday to Friday, and 9am to 12.30pm on Saturday.

I trust this information will be of assistance.

Yours sincerely

Stephen Conroy
Minister for Broadband,
Communications and the Digital Economy