

Sent: Monday, 29 May 2000 3:30 PM
To: laca.reps@aph.gov.au
Subject: Inquiry into the Privacy Amendment
I wish to add the following submission.

I am concerned about the TICA (Tenancy Information Centre Australasia) data base.

Names are put on the data base by Real Estate Agents.

A tenant who mayb on the data base does not know exactly what information is on the dta base about them.

My daughter aged 19 found out she had been put on the TICA data base over two years ago. She had taken a rEal Estate Agent to the Small Claims Court. The court ordered that our daughter pay the Real Estate Agent all of our daughters bond, which was done.

The Real Estate Agency, Rental Hotline DID NOT removed her name or debt. Two years later my daughter found out she hwas on the data base still stating she owed a debt.

After much going back and forth Rentakl Hotline informed TICA to state the debt had been paid.

1. We have no way of knowing if the debt was listed as being paid two years ago or of 1st March this year.

IE The debt was paid two years ago so if the data base shows she paid the debt 1st March 2000 this is clearly wrong

2. My daughters name will stay on the data base for five years. Even though she has already been on the data base two years she will effectively be on it for seven years.

This type of data base has got to be stopped.

It is an invasion of my daughters privacy and rights.

Regards

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