## **Submission to:-**

Review of the Professional Services Review (PSR) Scheme.

I am writing to present to you my experiences with Dr Peter Tisdall, when he was my grandmother's doctor. Dr Tisdall was a wonderful, caring doctor, and is now sorely missed in our community. My own experience with him was always positive and he never rushed consultations. When my grandmother was seriously ill in 1997 he made a house call to visit her at my request, and when she subsequently died he again returned to the house, staying to help me organise for her to be taken away. The next day he found the time to write to me, comforting me and reassuring me that I had done all that I could for my grandmother. I find that his level of care and compassion was unprecedented and his heavy workload was due to his care for his patients and the community, not for any other reason. Why should a doctor be forced to refuse to see people when they need him? I still have the note he wrote me, it is one of my most treasured possessions. Dr Tisdall was a statistical anomaly because he cared and worked hard, these doctors are rare and should be rewarded, not punished for their endeavours.