## Quality of governance at Australian higher education providers Submission 3

## To the committee,

I want you to conceptualize the education industry as a manufacturer of accredited courses. The merchantability of these accredited units have the unique property of having an exemption from contract law under federal legislation. The sole arbiter of value is the accreditation system. I would like to see the appointment of an office of a special investigator to produce regular transparency reports regarding the manufacture of accredited units. They can go about their business as usual but there will be a watchdog to point out how often there is deviation from best practice, proper process, violation of human rights or incitement of unlawful conduct. I would like to see the publication of reports for each accredited unit clearly explaining the accreditation process and reasoning followed for each accredited unit and for these reports to be required to be openly published by the respective educational institutions offering those courses.

I would also like to see mandatory -under penalty of perjury- conflict of interest statements regarding textbooks and supplementary course materials that can inflate the total cost per unit for consumers above the prescribed caps. I would like to see caps on ratios of dependent materials that the accreditation process is so vast, expensive, complex, opaque and obtuse that the obvious cost saving measure seems to be actually producing course material in house. I would also like to see a mechanism for automatic loss of accreditation for a course should a publisher cease publishing the specific revision of textbook or dependent material used in the accreditation process in order to ensure the integrity of courses. An example would be providing a course where the subject is C84 but the textbook is no longer available so the university recommends and sells the reference book for the latest revision of the programming language that is completely useless that I consider to be fraud because the book doesn't match the course. "Now turn to page 87..." but the chapter has been removed in this textbook and so the unit is hopelessly compromised. transparency reports regarding the influence of major education publishers on course content and accreditation requirements.

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