Question:

In relation to each of the medical services listed by the department as being provided in immigration detention (Question 14); please provide the following additional information:

- (a) General Practitioner consultations: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (b) Nurse Consultations: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (c) Mental Health Counselling: How many counselling sessions? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (d) Psychological counselling: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (e) Dental Services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre. What is the cost? How does this compare with the general Australian population?
- (f) Optical services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (g) Torture and Trauma Counselling: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (h) Specialist psychiatric services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
- (i) Other medical specialists and allied health services as clinically required: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?

Answer:

The number of consultations, by detention facility, by quarters, over the period July 2010 - June 2011, is provided in the attached table. The table also provides an indicative average of the number of consultations per person in each facility.

Nurse services data is not comparable to the other health services data, so it is provided in a separate table. The data is also not collected consistently by site.

Health services expenditure is not recorded in a way which would allow ready attribution to particular services, such as requested in the Committee's question. The department and the detention health services provider are therefore unable to provide this information.

The department and the detention health services provider do not hold information about the rate at which the general Australian population accesses health services.

Health appointments/consultations (excluding Nurse services) at Immigration Detention Facilities July 2010 - June 2011

Explanatory notes

- assumption of one person per appointment/consultation.
- consolidated data for people in community detention is not readily available.
- appointments for people detained in Immigration Residential Housing (IRHs) are made by Serco, DIAC or in some cases the client. Appointments for people in other facilities are made by IHMS, who directly manage the client's care.
- for Scherger IDC, Inverbrackie APOD, Brisbane APOD (Virginia Palms) and Darwin Airport Lodge APOD: complete appointment data sets across all quarters is not available as these facilities were not utilising an electronic medical record system for the entire period. Due to incomplete data, average consultations per person over the year have not been provided for these facilities.
- * Curtin IDC data for dental consultations is being reviewed by IHMS
- ** 'Average population at point in time' is an average of the population in each facility on the last day of each quarter July 2010 June 2011
- *** 'Average consultations per person July 2010 June 2011' is 'Total Consulations' divided by 'Average population at point in time'. It is indicative data only. This figure has not been calculated for facilities without data for the full year.
- ^ Figures for Mental health and Psychological appointments/consultations include Mental State Examinations (MSEs). MSEs are offered to all detainees to help identify any emerging mental health issues. They are conducted by Mental Health Nurses or Psychologists at seven days then six, 12 and 18 months and then three-monthly thereafter or when triggered (for example when concerns are raised about a person's mental health).
- ^ arrangements in place with torture and trauma counselling provider organisations only provide for torture and trauma consultations data to be available for five facilities. For Christmas Island, only a total year figure is available.

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Christmas Island (all facilities)							
GP	1133	1103	1469	1563	5268	2091	2.52
Mental health^	5147	1254	1285	272	7958	2091	3.81
Psychological [^]	51	529	1027	857	2464	2091	1.18
Dental	1		5	98	104	2091	0.05
Optical	3	1	1	4	9	2091	0.00
Torture and Trauma^	-	-	-	-	2298	2091	1.10
Psychiatric	1	7	5	12	25	2091	0.01
Other medical specialists	145	34	25	1	205	2091	0.10

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Maribyrnong IDC							
GP	80	162	148	137	527	89	5.92
Mental health^	39	71	46	48	204	89	2.29
Psychological [^]	13	-	4	46	63	89	0.71
Dental	-	1	1	3	5	89	0.06
Optical	-	-	-	1	1	89	0.01
Torture and Trauma	1	1	17	23	42	89	0.47
Psychiatric	2	3	7	4	16	89	0.18
Other medical specialists	25	41	58	19	143	89	1.61
Perth IDC							
GP	161	241	232	163	797	60	13.28
Mental health^	47	179	141	119	486	60	8.10
Psychological [^]	7	3	97	92	199	60	3.32
Dental	12	40	72	48	172	60	2.87
Optical	7	3	28	7	45	60	0.75
Torture and Trauma^	-	-	-	-	-	-	=
Psychiatric	12	18	23	16	69	60	1.15
Other medical specialists	186	187	239	303	915	60	15.25
Villawood IDC							
GP	635	683	600	598	2516	340	7.40
Mental health^	39	38	38	24	139	340	0.41
Psychological [^]	199	381	440	366	1386	340	4.08
Dental	10	41	77	11	139	340	0.41
Optical	39	94	80	64	277	340	0.81
Torture and Trauma^	89	141	136	140	506	340	1.49
Psychiatric	66	59	50	52	227	340	0.67
Other medical specialists	225	407	332	247	1211	340	3.56

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Brisbane ITA							
GP	155	211	231	120	717	38	18.87
Mental health^	129	96	135	107	467	38	12.29
Psychological [^]	174	243	166	112	695	38	18.29
Dental	31	45	51	52	179	38	4.71
Optical	15	17	1	-	33	38	0.87
Torture and Trauma^^	34	44	58	18	154	38	4.05
Psychiatric	4	4	2	8	18	38	0.47
Other medical specialists	133	118	84	56	391	38	10.29
Northern IDC							
GP	1089	1289	1543	1111	5032	449	11.21
Mental health^	509	644	547	514	2214	449	4.93
Psychological [^]	433	1141	843	674	3091	449	6.88
Dental		15	49	80	144	449	0.32
Optical	70	84	43	90	287	449	0.64
Torture and Trauma^^	131	477	450	425	1483	449	3.30
Psychiatric	1	2	9	24	36	449	0.08
Other medical specialists	545	891	586	875	2897	449	6.45
Melbourne ITA							
GP	37	74	50	186	347	101	3.44
Mental health^	-	68	78	137	283	101	2.80
Psychological^	14	36	118	120	288	101	2.85
Dental	3	27	179	133	342	101	3.39
Optical	-	-	-	1	1	101	0.01
Torture and Trauma^	-	-	-	-	-	-	-
Psychiatric	-	-	-	-	0	101	0.00
Other medical specialists	38	14	131	53	236	101	2.34

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Perth IRH							
GP	46	61	61	83	251	15	16.73
Mental health^	9	9	28	13	59	15	3.93
Psychological [^]	1	1	5	6	13	15	0.87
Dental	6	-	3	15	24	15	1.60
Optical	1	-	-	-	1	15	0.07
Torture and Trauma^	-	-	-	-	-	-	-
Psychiatric				2	2	15	0.13
Other medical specialists	18	9	10	57	94	15	6.27
Sydney IRH							
GP	3	12	-	1	16	30	0.53
Mental health^	-	-	-	-	0	30	0.00
Psychological [^]	6	16	7	3	32	30	1.07
Dental	-	-	-	-	0	30	0.00
Optical	-	-	-	-	0	30	0.00
Torture and Trauma^	-	-	-	-	-	-	-
Psychiatric	-	1	-	-	1	30	0.03
Other medical specialists	-	-	1	2	3	30	0.10
Port Augusta IRH							
GP	68	99	85	46	298	45	6.62
Mental health^	87	103	58	11	259	45	5.76
Psychological [^]	44	20	60	21	145	45	3.22
Dental	6	22	18	5	51	45	1.13
Optical	-	-	4	6	10	45	0.22
Torture and Trauma^	-	-	-	-	-	-	-
Psychiatric	1	-	-	-	1	45	0.02
Other medical specialists	37	17	65	73	192	45	4.27

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Curtin IDC							
GP	707	593	1033	1102	3435	1208	2.84
Mental health^	110	184	316	558	1168	1208	0.97
Psychological [^]	79	83	693	1333	2188	1208	1.81
Dental *	=	-	-	=	-	=	-
Optical	35	56	43	234	368	1208	0.30
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	-	-	10	27	37	1208	0.03
Other medical specialists	218	230	205	286	939	1208	0.78
Leonora APOD							
GP	221	262	362	206	1051	192	5.47
Mental health^	169	218	310	328	1025	192	5.34
Psychological [^]	33	68	211	78	390	192	2.03
Dental	8	1	48	20	77	192	0.40
Optical	5	-	-	-	5	192	0.03
Torture and Trauma^	-	-	-	-	-	-	-
Psychiatric	-	1	1		2	192	0.01
Other medical specialists	211	173	167	110	661	192	3.44
Scherger IDC							
GP	-	81	378	430	889	456	n/a
Mental health^	=	39	109	197	345	456	n/a
Psychological [^]	-	98	167	284	549	456	n/a
Dental	-	23	44	50	117	456	n/a
Optical	-	10	23	48	81	456	n/a
Torture and Trauma^	-	-	-	-	-	-	n/a
Psychiatric	-	-	1	1	2	456	n/a
Other medical specialists	-	12	25	58	95	456	n/a

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Inverbrackie APOD							
GP	-	-	300	184	484	256	n/a
Mental health^	-	-	114	172	286	256	n/a
Psychological [^]	-	-	105	161	266	256	n/a
Dental	-	-	4		4	256	n/a
Optical	-	-	4	31	35	256	n/a
Torture and Trauma^	-	-	-	-	-	-	n/a
Psychiatric	-	-	2	3	5	256	n/a
Other medical specialists	-	-	188	178	366	256	n/a
Adelaide APOD							
GP	-	-	-	-	-	3	n/a
Mental health^	-	-	-	-	-	3	n/a
Psychological [^]	-	-	-	-	-	3	n/a
Dental	-	-	-	-	-	3	n/a
Optical	-	-	-	-	-	3	n/a
Torture and Trauma^	-	-	-	-	-	3	n/a
Psychiatric	-	-	-	-	-	3	n/a
Other medical specialists	-	-	-	-	-	3	n/a
Darwin Airport Lodge APOD							
GP	-	-	-	195	195	323	n/a
Mental health^	-	-	-	76	76	323	n/a
Psychological [^]	-	-	-	278	278	323	n/a
Dental	-	-	-	1	1	323	n/a
Optical	-	-	-		0	323	n/a
Torture and Trauma^	-	-	-	-	-	-	n/a
Psychiatric	-	-	-	2	2	323	n/a
Other medical specialists	-	-	-	224	224	323	n/a

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
Brisbane APOD (Virginia Palms)							
GP	-	-	-	31	31	72	n/a
Mental health^	-	-	-	7	7	72	n/a
Psychological [^]	-	-	-	15	15	72	n/a
Dental	-	-	-	10	10	72	n/a
Optical	-	-	-	-	0	72	n/a
Torture and Trauma^^	-	-	-	-	-	-	n/a
Psychiatric	-	-	-	1	1	72	n/a
Other medical specialists	-	=	-	12	12	72	n/a

Nurse services (including appointments/consultations) at Immigration Detention Facilities July 2010 - June 2011

Explanatory notes

- The recording of Nurse services varies between facilities and may capture brief interactions between clients and nurses (for example, where a client requests an appointment or collects medication). As the number of Nurse services does not only count appointments/consultations, an average consultations figure per person has not been calculated.
- assumption of one person per appointment/consultation.
- appointments for people detained in Immigration Residential Housing (IRHs) are made by Serco, DIAC or in some cases the client. Appointments for people in other facilities are made by IHMS, who directly manage the client's care.
- for Scherger IDC, Inverbrackie APOD, Brisbane APOD (Virginia Palms) and Darwin Airport Lodge APOD: complete Nurse services data sets across all quarters is not available as these facilities were not utilising an electronic medical record system for the entire period.

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total No. Services
Christmas Island (all facilities)	4439	4170	4577	4854	18040
Maribyrnong IDC	197	550	306	436	1489
Perth IDC	236	372	441	480	1529
Villawood IDC	371	716	509	452	2048
Brisbane ITA	483	716	775	619	2593
Northern IDC	2461	4426	4877	3738	15502
Melbourne ITA	66	326	402	432	1226
Perth IRH	50	61	22	57	190
Sydney IRH	2	9	2	4	17
Port Augusta IRH	208	296	190	177	871
Curtin IDC	893	1786	2525	3211	8415
Leonora APOD	410	913	810	569	2702
Scherger IDC	-	150	699	974	1823
Inverbrackie APOD	-	-	488	706	1194
Adelaide APOD	-	-	-	1	1
Darwin Airport Lodge APOD	-	-	-	502	502
Brisbane APOD (Virginia Palms)	-	-	-	124	124