Commonly asked questions about ERA housing

How many people can be accommodated in the properties?

The accommodation is adaptable to suit family or single share households. Share households will be allocated a single bedroom.

What is included in the property?

Basic furniture, kitchen and household goods are provided.

How long can a person stay in ERA housing?

The accommodation is not available for long term occupancy but is generally available for the duration of the participant's education, training or employment program. The participant will be required to sign a Tenancy Agreement for a minimum period of six months.

What happens if the participant leaves their employment or training?

If the participant leaves their employment/ training and does not intend to take up other opportunities, they will be assisted to move out of the ERA property.

Will participants have to pay rent and other utilities?

Yes. Rent will be based on 30% of the participant's income (maximum rent is 80% of market rent). Most participants will also be eligible for Commonwealth Rent Assistance. Participants will also be responsible for the payment of utility bills, such as electricity and gas.

Contact details for referral:

Metropolitan Adelaide

Mitchell Vinton
Transitional Support Officer,
Uniting Care Wesley Pt. Adelaide
Phone: 0467 771480

Email: mvinton@ucwpa.org.au

OR

Housing Officer Community Housing Limited Phone: (08) 8210 0200

Pt Augusta

Housing Officer Wesley Country Housing Phone: (08) 7628 3101

Email: uniting.care@ucwcsa.org.au

Roxby Downs

Red Mulga Indigenous Services

Phone: (08) 8671 0080 Email: admin@rmir.com.au

Ceduna

Housing Officer Housing SA, Ceduna Phone: (08) 8265 3522

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The Employment Related Accommodation program

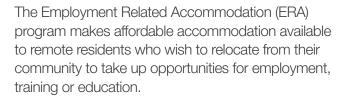
Information for service providers, employers, training and educational institutions



Department of the Prime Minister and Cabinet



Department for Communities and Social Inclusion



The program is funded by the Commonwealth Government through the National Partnership Agreement on Remote Indigenous Housing, is administered by Housing SA, and properties are managed by third party housing managers.

Location of properties

South Australia's ERA properties are located in the regional centres of Pt. Augusta, Ceduna and Roxby Downs. The program has expanded into the Adelaide metropolitan area with properties located close to public transport, shops and schools.

Feedback

DCSI Client Feedback GPO Box 292 Adelaide SA 5001 Email: clientfeedback@dcsi.sa.gov.au

Alternative formats

The information in this publication can be provided in an alternative format or another language on request by calling (08) 8415 4103.

Housing management

The ERA houses are managed (via a head lease agreement) by:

- Wesley Country Housing Pt. Augusta
- Red Mulga Indigenous Services Roxby Downs
- Housing SA Ceduna
- Community Housing Limited metropolitan Adelaide

Partnerships and support

The success of the program relies on partnerships between housing agencies, support service providers, employers and education and training providers.

A Transitional Support Officer has been employed to assist ERA households to transition into ERA accommodation in metropolitan Adelaide.

Who is eligible for ERA?

To be eligible applicants must be:

- an Aboriginal person from a remote South Australian community, including those in the cross border region
- on a learning or employment pathway or be ready to take up further education, training or employment opportunities
- in receipt of an independant income.

How can remote residents access the program?

Eligible applicants may directly contact ERA housing managers in locations of choice and agencies may also make a referral on behalf of a remote resident. You will find a complete list of contacts at the end of this document.

What information needs to be provided when making a referral?

The following details must be provided:

- name of applicant
- · date of birth or age
- income (type and amount per week)
- number of people to be housed
- current location/address
- contact number (can be community phone)
- reason for referral (obtained traineeship, enrolled in TAFE).

What happens once a referral is made?

The housing manager and/or the Transitional Support Officer will review applications. Further information will be requested via a referral intake and assessment form before confirming the participant's suitability for the program.

It is important that applicants are able to demonstrate a commitment to their training, education or employment opportunity and that referring agencies are willing to actively support the applicant to succeed.

The Transitional Support Officer and/or housing manager will also support referring agencies and applicants to ensure successful participation in the program and connection to any relevant services. An offer of accommodation will be subject to availability.