



## Impact of digital technologies on tax practitioners

The Tax Committee will consider a range of tax issues at a public hearing on Wednesday as part of the inquiry into the 2013-14 Annual Report of the Australian Tax Office (ATO). Issues include:

- the impact of digital technologies such as the Tax Agent Portal on tax practitioners and their productivity;
- the ATO's recovery practices against individuals and small businesses;
- compliance strategies against ride-sharing services such as Uber;
- improvements to dispute resolution processes;
- the ATO's performance against its new Key Performance Indicators (KPIs); and
- strategies to address the cash economy.

The Commissioner of Taxation, Inspector-General of Taxation and key stakeholders will appear at the hearing in Canberra before the Tax Committee.

Committee Chair, Mr Bert van Manen MP, said the quality of the ATO's relationship with taxpayers and the effective administration of the ATO are of ongoing interest to Parliament and the community.

"The ATO says it has made good progress in improving the experience of its clients, however feedback from tax practitioners has been less than positive on some matters. These issues are worth further scrutiny by the Committee and we look forward to hearing what the ATO is doing to address the issues raised," Mr van Manen said.

The committee's first report on the 2014 ATO Annual Report was tabled on 1 June 2015.

The first report and further information about the inquiry is available on the committee's website at <http://www.aph.gov.au/taxrev>.

### Public hearing

Wednesday, 16 September 2015 – 4.00pm to 6.00pm  
Committee Room 2R1, Parliament House, Canberra

The hearing will be broadcast live at [www.aph.gov.au/live](http://www.aph.gov.au/live).

**For media comment:** please contact Jessica Reid on 0437 731 858.

**For information about the hearing:** please contact the committee secretariat by telephone (02) 6277 4821, e-mail [taxrev.reps@aph.gov.au](mailto:taxrev.reps@aph.gov.au), or visit the committee website <http://www.aph.gov.au/taxrev>.