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JOINT COMMITTEE OF PUBLIC ACCOUNTS AND AUDIT
Inquiry into procurement at Services Australia and the National Disability Insurance Agency

Infosys' answers to supplementary questions on notice dated 11 September 2023.

20 October 2023

GENERAL COMMENTS

Infosys Technologies (**Infosys**) remains committed to assisting the Joint Committee of Public Accounts and Audit (the **Committee**) with its inquiry and would like to thank the Committee for the opportunity to respond to its supplementary questions. The responses we have provided to the Committee reflect Infosys' understanding of the questions being asked on record and have been sourced to the best of our endeavours, noting the historical timeframe of the information being gathered.

SPECIFIC QUESTIONS ON NOTICE

Question 1

1)   Your previous responses to earlier questions detailed meetings between Infosys and former Minister Stuart Robert and noted that on 25 February 2022 Infosys executive met with then Minister Stuart Robert and Mr Scott Briggs for a "[d]iscussion of the challenges related to immigration visa and moving staff from overseas to Australia, as well as Infosys' jobs and skills program. Infosys also provided a high-level update on the progress of the ECE program."

a.   What was the nature of Infosys' relationship with Mr Briggs?

b.   How many meetings did Infosys hold with Mr Briggs? (please provide details, including dates, locations, attendees and purpose of meeting).

c.   Were representatives from Synergy360 present at any of these meetings, or included in any other communications Infosys exchanged with Mr Briggs?

d.   Did Infosys have any discussion with Scott Briggs or other individuals about joining a pitch to win a federal government contract to outsource visa processing? If yes, what was envisaged to be Infosys' role in this bid?

1a. What was the nature of Infosys' relationship with Mr Briggs?

Response

Infosys began a commercial relationship with Australian Visa Processing (**AVP**) (which later became known as "SecureFast") in April 2018. At the time, Infosys understands that Mr Briggs was the executive director and founder of AVP and chief executive officer of Pacific Blue Capital, an investor in AVP. Infosys understands that he left the business in 2020.

Separately, Infosys engaged DPG Advisory Solutions (**DPG**) to provide advisory services to it and has been registered as a client of DPG on the Australian Government Register of Lobbyists, on 15 July 2021. Infosys understands that Mr Briggs was a partner in the business at that time.

1b.   How many meetings did Infosys hold with Mr Briggs? (please provide details, including dates, locations, attendees and purpose of meeting).

Response

Refer to Annexure A.

Infosys has reviewed its business records to identify meetings between Mr Briggs and Infosys in relation to the Digital Visa Processing Platform Tender and the Permissions Capability Tender (as those tenders are defined at the response to 1d. below). The information included in Annexure A is extracted from Infosys employees' (and former employees') calendars. Given the historical timeframe of this review, in some instances it is not possible to confirm if the scheduled meetings actually took place and who attended the meetings.

Infosys would also like to draw to the Committee's attention that in its supplementary question, the Committee has referred to a meeting on 25 February 2022 which was included in Infosys' response to the Committee's questions on notice from the hearing of 23 June 2023.

The meeting on 25 February 2022 was not related to the Digital Visa Processing Platform

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Tender or the Permissions Capability Tender (as those tenders are defined at the response to 1d. below).

The purpose of the meeting was to discuss the challenges Infosys faced in securing immigration visas for skilled employees locating to Australia. Mr Briggs attended this meeting in his capacity a registered lobbyist.

1c. **Were representatives from Synergy360 present at any of these meetings, or included in any other communications Infosys exchanged with Mr Briggs?**

Response

Refer to Annexure A for details of meetings and attendees.

Representatives from Synergy 360 were copied on email correspondence between Infosys and Mr Briggs in relation to the Digital Visa Processing Platform Tender and the Permissions Capability Tender (as those tenders are defined at the response to 1d. below).
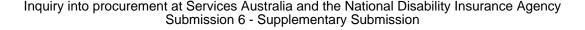

1d. **Did Infosys have any discussion with Scott Briggs or other individuals about joining a pitch to win a federal government contract to outsource visa processing? If yes, what was envisaged to be Infosys' role in this bid?**

Response

In around September 2018, AVP selected Infosys to be a subcontractor as part of its response to the Department of Home Affairs tender for the design and build of a "global digital visa processing platform" (**Digital Visa Processing Platform Tender**). AVP envisaged that Infosys' role as system integrator would include program management, integration of the platform technology, and technological support services (application and infrastructure management).

In March 2020, the Department of Home Affairs terminated the Digital Visa Processing Platform Tender.

In October 2020, the Department of Home Affairs issued a new tender in relation to the

digitalisation of visa processing (**Permissions Capability Tender**).

AVP responded to this tender and its proposal outlined a subcontracting role for Infosys. AVP was not successful in this tender.

Annexure A (Updated)

26 October 2023

No.	Date	Location	Meeting invitees (Given the historical timeframe, Infosys cannot verify if each meeting invitee attended the meeting or if any additional persons (not included in the invitee list attended the meetings))	Topic
1.	20 April 2018	Four Seasons Hotel, Sydney	Scott Briggs (Pacific Blue Capital) David Milo (Synergy 360) Andrew Groth (Infosys) Allen Koehn (Infosys) Simon White (Infosys) Pacific Blue Capital (1) AVP (1)	Infosys and AVP introductory meeting
2.	17 October 2018	Teleconference	Scott Briggs (Pacific Blue Capital) Simon White (Infosys) Andrew Groth (Infosys) Allen Koehn (Infosys) Jayant Sharma (Infosys) AVP (1)	Pre-brief meeting for Infosys and AVP introductory meeting
3.	17 October 2018	Teleconference	Scott Briggs (Pacific Blue Capital) Salil Parekh (Infosys) Nandan Nilekani (Infosys) Andrew Groth (Infosys)	Infosys and AVP introductory meeting
4.	5 December 2018	Westin Hotel, Sydney	Scott Briggs (Pacific Blue Capital) David Milo (Synergy 360) Simon White (Infosys) Allen Koehn (Infosys) Gopikk (Infosys) Raghu Boddupally (Infosys) Jalesh Kumar Rawal (Infosys) Jayant Sharma (Infosys) AVP (2)	Infosys and AVP introductory meeting
5.	9 December 2018	Establishment Hotel, Sydney	Scott Briggs (AVP) David Milo (Synergy 360) Andrew Groth (Infosys) Allen Koehn (Infosys) Simon White (Infosys) AVP (1)	Infosys and AVP introductory meeting
6.	7 January 2019	Infosys offices, Sydney	Scott Briggs (AVP) Andrew Groth (Infosys) Allen Koehn (Infosys) Simon White (Infosys) AVP (2)	Meeting between Infosys and AVP
7.	15 January 2019	AVP offices, Sydney	Scott Briggs (AVP) Allen Koehn (Infosys) Simon White (Infosys) AVP (2) Oracle (2)	Meeting between Infosys, Oracle and AVP

8.	15 January 2019	Infosys Portland Office, Sydney	Scott Briggs (AVP) Jayant Sharma (Infosys) Diana French (Infosys) Simon White (Infosys) Russell Rigby (Infosys) Ambuj Chaturvedi (Infosys) Geoffrey Leong (Infosys) AVP (3) PWC (3) Oracle (6)	Meeting regarding the Digital Visa Processing Platform Tender response
9.	23 January 2019	AVP offices, Sydney	Scott Briggs (AVP & Pacific Blue Capital) Allen Koehn (Infosys) Simon White (Infosys) AVP (2)	Meeting between Infosys and AVP
10.	12 March 2019	AVP offices, Sydney	Scott Briggs (Pacific Blue Capital) Simon White (Infosys) Jayant Sharma (Infosys)	Meeting between Infosys and AVP
11.	17 June 2019	Pacific Blue Capital offices, Sydney	Scott Briggs (Pacific Blue Capital) Allen Koehn (Infosys) AVP (1)	Meeting regarding SecureFast
12.	9 July 2019	AVP offices, Sydney	Scott Briggs (AVP) Allen Koehn (Infosys) AVP (2)	Meeting between Infosys and AVP
13.	18 July 2019	Teleconference	Scott Briggs (AVP) Simon White (Infosys) Allen Koehn (Infosys) AVP (2)	Meeting regarding SecureFast
14.	31 July 2019	AVP/Pacific Blue Capital offices, Sydney	Scott Briggs (Pacific Blue Capital) Allen Koehn (Infosys)	Meeting regarding SecureFast
15.	23 August 2019	AVP/Pacific Blue Capital offices, Sydney	Scott Briggs (Pacific Blue Capital) Allen Koehn (Infosys)	Meeting regarding SecureFast
15a.	30-Apr-20 to 26-Jun-20 (Recurring meeting invite; occurrence – every Monday to Friday)	Teleconference	Scott Briggs (Pacific Blue Capital) David Milo (Synergy 360) Simon White (Infosys) SecureFast (1) PWC (1) Deloitte (1)	Meeting regarding SecureFast
16.	18 May 2020	Sydney	Scott Briggs (Pacific Blue Capital) David Milo (Synergy 360) Simon White (Infosys) AVP (1) Deloitte (1)	Meeting regarding SecureFast
17.	09-Jul-20 to 04-Sep-20 (Recurring meeting invite;	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys)VP (1) PWC (1) Deloitte (1)	Meetings regarding AVP opportunity standup

	occurrence – every Monday to Friday)			
18.	11-Aug-20 to 23-Oct-20

(Recurring meeting invite) | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Simon White (Infosys)
AVP (2)
Deloitte (1) | Meetings regarding AVP standup |
| 18a. | 9 September 2020 | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Simon White (Infosys)
Deloitte (1) | Meeting regarding Permissions Capability Tender |
| 18b. | 15 September 2020 | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Simon White (Infosys)
Deloitte (1) | Meeting regarding Permissions Capability Tender |
| 18c. | 26-Oct-20 to 11-Dec-20

(Recurring meeting invite; occurrence – every Monday to Friday) | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Simon White (Infosys)
SecureFast (1)
AVP (1) | Meeting regarding Permissions Capability Tender |
| 19. | 26-Oct-20 to 29-Jan-21

(Recurring meeting invite; occurrence – every Monday to Friday) | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Simon White (Infosys)
SecureFast (1)
AVP (1) | Meeting regarding SecureFast lead standup |
| 20. | 4 November 2020 | Teleconference | Scott Briggs (Southern Strategy)
SecureFast (1)
AVP (1)
David Milo (Synergy 360)
Simon White (Infosys)
Matthew Gleeson (Infosys) | Government Vendor briefing for Permissions Capability Tender |
| 21. | 23-Nov-20 to 18-Dec-20

(Recurring meeting invite; occurrence – every | Teleconference | Scott Briggs (Southern Strategy)
David Milo (Synergy 360)
Matthew Gleeson (Infosys)
Allen Koehn (Infosys)
Simon White (Infosys) AVP (2)
SecureFast (1)
PWC (1) | Meeting regarding SecureFast consortium leadership standup |

	Monday to Friday)			
22.	30-Nov-20 to 18-Dec-20 (Recurring meeting invite; occurrence – every Monday to Friday)	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Matthew Gleeson (Infosys) Allen Koehn (Infosys) Simon White (Infosys) AVP (2) PWC (1) Deloitte (1)	Meeting regarding SecureFast executive update
23.	8 December 2020	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Mathew Gleeson (Infosys) Mayank Kumar (Infosys) Mukesh Vadhyar (Infosys) Swapnil Deshmukh (Infosys) Ambuj Chaturvedi (Infosys) Adrian Treahy (Infosys) AVP (3) SecureFast (3) PWC (2) Sayers Group (1)	Meeting regarding SecureFast presentation
24.	22-Dec-20 to 08-Jun-21 (Recurring meeting invite; Occurrence - Every Monday to Friday)	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White Simon White (Infosys) Matthew Gleeson (Infosys) AVP (1) SecureFast (2) Sayers Group (1) PWC (1)	Meeting regarding SecureFast executive update
25.	22-Dec-20 to 15-Jun-21 (Recurring meeting invite; occurrence – every Monday to Friday)	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (2) Sayers Group (1) PWC (1) Simplicity One (2)	Meeting regarding SecureFast executive update
26.	2 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Mathew Gleeson (Infosys) Tarun Paliwal (Infosys) Varun Shinde (Infosys) Mayank Kumar (Infosys) AVP (1) SecureFast (3) PWC (3)	Meeting regarding SecureFast showcase

27.	12 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (2) PWC (2)	Meeting regarding SecureFast response to government department
28.	14 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (1) PWC (1)	Meeting regarding SecureFast response to government department
29.	15 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) PWC (1) Sayers Group (1)	SecureFast executive update call
30.	16 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) AVP (1) SecureFast (1) Sayers Group (1) PWC (1)	SecureFast executive update call
31.	16 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Damian James (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (2) PWC (2) Aegis 9 (1) Simplicity One (1) Gilbert + Tobin (1)	SecureFast kickoff call for department workshop
32.	17 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Damian James (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (2) PWC (2) Aegis 9 (1) Simplicity One (1) Gilbert + Tobin (1)	SecureFast preparation session for department workshop

33.	18 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) Simon White (Infosys) AVP (1) SecureFast (2) Sayers Group (1) PWC (1)	Meeting regarding SecureFast executive update
34.	19 February 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White Simon White (Infosys) Matthew Gleeson (Infosys) AVP (1) SecureFast (2) Sayers Group (1) PWC (1)	Meeting regarding SecureFast executive update
34a.	17 March 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) PWC (1)	Meeting regarding Permissions Capability Tender
35.	20-Mar-21 to 26-Mar-21 (Recurring meeting invite; occurrence – every Saturday and Sunday)	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) SecureFast (2) Sayers Group (1) PWC (1)	Meeting regarding Permissions Capability (weekly update)
36.	22 March 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Allen Koehn (Infosys) Mayank Kumar (Infosys) Matthew Gleeson (Infosys) AVP (2) SecureFast (2) Sayers Group (1) PWC (2) Simplicity One (2)	Meeting regarding SecureFast executive update
37.	23 March 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Simon White (Infosys) SecureFast (1) Sayers Group (1) PWC (1)	Meeting regarding the pricing update

38.	24 March 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) SecureFast (1) AVP (1) Sayers Group (1) PWC (1)	Meeting regarding SecureFast
39.	25 March 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) SecureFast (2) Sayers Group (1) PWC (1)	Meeting regarding the Permissions Capability submission review
40.	12 April 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) SecureFast (1) AVP (1) Sayers Group (1) PWC (1)	Meeting regarding SecureFast pricing
40a.	13 April 2021	Infosys offices, Canberra	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Mathew Gleeson (Infosys) SecureFast (2) PWC (1) Simplicity One (1)	Meeting regarding the Permissions Capability Tender
41.	1 June 2021	PwC Australia offices, Sydney	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) Tarun Paliwal (Infosys) Mayank Kumar (Infosys) Mukesh Vadhyar (Infosys) AVP (1) Pacific Group Capital (1) SecureFast (1) Sayers Group (1) PWC (4)	Meeting regarding SecureFast
42.	19 June 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) AVP (1) Simplicity One (2) Sayers Group (1) PWC (1)	Meeting regarding the Permissions Capability
43.	20 June 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) AVP (1) SecureFast (1)	Meeting regarding SecureFast

			Simplicity One (2) PWC (1)	
44.	22 June 2021	Teleconference	Scott Briggs (Southern Strategy) David Milo (Synergy 360) Matthew Gleeson (Infosys) Simon White (Infosys) AVP (1) SecureFast (3) Simplicity One (2) PWC (2)	Meeting regarding the Permissions Capability Tender
45.	23 July 2021	Teleconference	Scott Briggs (DPG Advisory) David Milo (Synergy 360) Simon White (Infosys) Matthew Gleeson (Infosys) PWC (2)	Meeting regarding SecureFast
46.	27 October 2023	Infosys offices, Sydney	Scott Briggs (DPG) Andrew Groth (Infosys) Allen Koehn (Infosys) Darren O'Shannassy (Infosys) SecureFast (1)	Meeting regarding update on SecureFast