

13/09/2011

To whom it may concern,

I'm writing a letter to offer my support to Sensewide Services,

In early Feb last year I lost a job as Project Support Officer at ATO due to end my contract after 3 years. In between Feb and May 2010 I was unemployed and been applied ten jobs through myself and some help from family member also cost me \$600 dollars to get professional to help out with my resume and key criteria's in application , unfortunately all of them sent me a letter of unsuccessful which I find it very frustration and working out why it's unsuccessful because I have very good professional knowledge of Business Support/ Administration/Mentor and Coach roles for many years and have no trouble communication with them through emails and writing down with hearing people , but I think mostly likely it has to be about my deafness, they might thought it will be impossible to communication with me or too expensive to hire me to meet my requirement in workplace.

So I asked Sensewide Service to help me out, Kerion Wood is my employment consultant, She met me for first time and we developed a good working relationship and provide me fully support and helped out with my application/ cover letters. It's not only to help me out with the application, offer me other general like advise some interviews tips and provide an interpreter for the interview and offer help with employers to get better understand about my deafness and also fill out the Employment Australia Fund to cover the TTY, Interpreters fees.

In few weeks after Kerion helped me with my application for Office of the Public Advocate administration officer, I was surprised I got the job interview, we went through practice job interview.

So now I'm working with OPA as administration since after my job interview and Kerion is still on my side if anything goes wrong.

I don't know what it will happen with me without support from Sensewide and Kerion, I will be still unemployment.

I really appreciated with them and Kerion and hope to continue support and provide so many great benefits for Deaf people in community.

So once again thanking you so much Kerion.

Kind Regards

Chanelle Leeder