

THEFT OF QANTAS FREQUENT FLYER POINTS USING DECEPTION

My issue is the way Qantas deceived their Frequent Flyer customers and stole their points

Qantas wrote to me in 2019 advising that I could transfer my wife's points to my Frequent Flyer account, they then basically stole them without giving proper notice

In my opinion, an illegal act and they just did not even attempt to discuss it with me

If I did that to my customers, I would not only be in front of a tribunal, but would also have had to deal with a legal case of theft

Happy to discuss further, I know there would be many other like me who had their points cancelled without proper notice being given

This is another method theft that Qantas have been allowed to get away withthis should be part of the investigation as many customers had the same issue !

Qantas Customer