

ANSWER TO QUESTION ON NOTICE

Department of Social Services

Topic: Joint Committee on Human Rights inquiry into compulsory income management

Question reference number: IQ24-000045

Question asked by: Josh Burns

Type of Question: Written **Hansard Page/s:** N/A

Date set by the Committee for the return of answer: 10 July 2024

Question:

5. How many people have been excluded from compulsory income management, broken down by year from 2007, and by reason for exclusion?

Answer:

Income Management (IM) exclusions as at 14 June 2024

Data caveats:

- IM exclusions commenced in 2012 with none being recorded until 2013.
- ‘Total exclusions’ include only those that have been approved.
- **Not practical exclusions** refer to a vulnerable young person on IM that places their mental, physical or emotional wellbeing at risk.
- **Detrimental exclusions** refer to a vulnerable young person that had less than 25% of their basic rate of payment for at least 4 of the last 6 fortnights.

Year	Total Exclusions	Not Practical Exclusion	Detrimental exclusion
2013	25	16	9
2014	40	22	18
2015	71	59	12
2016	113	87	26
2017	97	66	31
2018	95	65	30
2019	94	66	28
2020	170	122	48
2021	113	83	30
2022	101	57	44
2023	131	67	64
2024	31	21	10

Enhanced IM exclusions as at 14 June 2024

Data caveats:

- Data may vary due to the manual process required to record and track enhanced IM exclusions.
- Data includes all customers who have been granted an exclusion and ended participation on the enhanced IM program.
- Customers that were granted an exclusion from the Vulnerable Youth measure but qualified under another measure have not been included.
- 'Total Exclusions' includes only those that have been approved.
- **Not practical exclusions** refer to a vulnerable young person on enhanced IM that places their mental, physical or emotional wellbeing at risk.
- **Detrimental exclusions** refer to a vulnerable young person that had less than 25% of their basic rate of payment for at least 4 of the last 6 fortnights.
- Numbers less than 5 are suppressed as <5 in line with the department's Data Confidentiality Policy. In some instances, figures may not be provided if the actual number can be derived such as subtracting from a total. As a result, the sum of each row in a column may not add to equal the column totals.

Year	Total Exclusions	Not Practical Exclusion	Detrimental exclusion
2023	5	<5	<5
2024	22	13	9