

*"My client John Smith\* has a limited skill set and long term drug-dependency, all of which were significant barriers to employment. John Smith\* is now working in a full-time handyman position based on the NSW Central Coast. As someone who admits that he finds it difficult to trust people and to ask for help, John Smith\* was initially very reserved with me. Having built a relationship over several months with his BTPS consultant has made it easier for John Smith\* to be able to move into new employment, build his confidence and make a fresh start. John Smith\* has been employed now for over 6 months and keeps in regular contact with TPC as he believes that I have helped change his life".*

*\*Name changed to protect the client.*