

PARLIAMENTARY INQUIRY QUESTION ON NOTICE
Aged Care Quality and Safety Commission (ACQSC)
Senate Select Committee on COVID-19
Australian Government's response to the COVID-19 pandemic
26 May 2020

Can you provide the number and names of services that have been found non-compliant with the required standards? What regulatory action was taken?

Written Question from Senator: Rachel Siewert

Question:

Can you provide the number and names of services that have been found non-compliant with the required standards? What regulatory action was taken?

Answer:

Between 1 March 2020 and 31 May 2020, the Commission made findings of new non-compliance with the required standards at 104 services.

The Commission took the following regulatory actions between 1 March 2020 and 31 March 2020:

Sanctions: 2

Notices To Agree: 4

Non-Compliance Notices: 23

Directions to revise Plan for Continuous Improvement: 75¹

The Commission publishes regulatory actions relating to sanctions, notices to agree and non-compliance notices.

Of these resulting actions, the names of the services and the corresponding regulatory actions are included in the table below.

¹ Directions to revise Plan for Continuous Improvement are not published.

Residential Services with regulatory action between 1 March-31 May 2020²	
Amaroo Village McMahon Caring Centre	Notice of decision to impose sanctions
Bill Newton VC Gardens	Non-compliance notice
BaptistCare Griffith	Non-compliance notice
Blue Care Shalom Elders Village	Non-compliance notice
Bolton Clarke Rowes Bay	Non-compliance notice
Bupa Dural	Non-compliance notice
Carinya of Bicton	Non-compliance notice
Carinya of Bristol	Non-compliance notice
Clarinda Manor	Non-compliance notice
Governor Phillip Manor	Non-compliance notice
HammondCare - Leighton Lodge	Non-compliance notice
HammondCare - Miranda	Notice to agree
HammondCare - Princess Juliana Lodge	Non-compliance notice
HammondCare - Waldegrave House	Non-compliance notice
Japara Wyong	Notice of decision to impose sanctions
Juniper Ella Williams	Non-compliance notice
Jymbilung House Aged and Disabled Care Services (Ccp)	Non-compliance notice
Marco Polo Aged Care Facility	Non-compliance notice
Mildred Symons House	Non-compliance notice
Minda Nursing Home	Notice to agree
Newmarch House	Notice to agree
Pyramid Residential Care Centre	Non-compliance notice
St Vincent's Care Services Heathcote	Notice to agree
The Whiddon Group - Glenfield - Easton Park	Non-compliance notice
Uniting Hawkesbury Richmond	Non-compliance notice
Uniting Amala Gordon ACT	Non-compliance notice
Villa St Hilarion-Fulham	Non-compliance notice
Home Services with new non-compliance, 1 March-31 May 2020, and regulatory action	
Action on Disability within Ethnic Communities Inc	Non-compliance notice
Kal'ang Community Care	Non-compliance notice

² Compliance data is extracted as at 9 June 2020 and may change as the data is updated.

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How many site visits has the Commission undertaken to services assessed as high risk in relation to infection control since COVID broke out?

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Question

How many site visits has the Commission undertaken to services assessed as high risk in relation to infection control since COVID broke out?

Answer:

Between 1 March 2020 and 31 May 2020, the Commission has conducted 107 visits to services in relation to COVID-19 readiness. These services were assessed as high risk through various intelligence sources.