



PARLIAMENT of AUSTRALIA

MEDIA RELEASE

House of Representatives Standing Committee on Health, Aged Care and Sport

Inquiry into the Quality of Care in Residential Aged Care Facilities in Australia

Issue date: 24 April 2018

Committee to hear evidence on aged care in Queensland

The Australian Parliament's Health, Aged Care and Sport Committee will be holding a public hearing in Brisbane on Thursday, 26 April 2018, as part of its *Inquiry into the Quality of Care in Residential Aged Care Facilities in Australia*.

The Committee Chair, Mr Trent Zimmerman MP, said that 'the Committee is interested in what is and is not working well in aged care, and will be hearing evidence on staffing models, consumer feedback and reform of the sector'.

The Committee will hear from representatives of the Queensland Government, the Queensland Nurses and Midwives' Union, advocacy groups, UnitingCare Queensland, Care Opinion Australia and the Townsville Community Legal Service about the standard of current care in aged care facilities.

Further information about the inquiry, including the public hearing program, is available at: www.aph.gov.au/Parliamentary_Business/Committees/House/Health_Aged_Care_and_Sport/AgedCareFacilities. The hearing will be broadcast live at www.aph.gov.au/live.

PUBLIC HEARING DETAILS:

Brisbane

9.00 am to 2.00 pm, Thursday, 26 April 2018

Committee Room 2, Queensland Parliament House, BRISBANE

The Committee is unable to investigate individual cases, if you have concerns about the treatment of a resident or the quality of service provided in an aged care facility please contact the **Aged Care Complaints Commissioner** on **1800 550 552** or the relevant organisation in your state or territory below.

Australian Capital Territory	Older Persons Abuse Prevention Referral and Information Line	02 6205 3535
New South Wales	NSW Elder Abuse Helpline	1800 628 221
Northern Territory	Northern Territory Police	131 444
Queensland	Elder Abuse Prevention Unit	1300 651 192
South Australia	Aged Rights Advocacy Service	08 8232 5377 (Adelaide)



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	SA Elder Abuse Prevention Phone Line and Referral Service	1800 700 600 (rural) 1800 372 310
Tasmania	Elder Abuse Helpline	1800 441 169
Victoria	Senior Rights Victoria	1300 368 821
Western Australia	Advocare Inc.	1300 724 679 (Perth) 1800 655 566 (rural)

Media enquiries:

Please contact Luke Barnes, Media Advisor from the office of Mr Trent Zimmerman MP, Chair, on 0422 726 621, or Luke.Barnes@aph.gov.au.

For background information:

House of Representatives Standing Committee on Health, Aged Care and Sport
(02) 6277 4145, health.reps@aph.gov.au, <http://www.aph.gov.au/health>

Interested members of the public may wish to track the committee via the <http://www.aph.gov.au/health>. Click on the blue 'Track Committee' button in the bottom right hand corner and use the forms to login to My Parliament or to register for a My Parliament account.