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**Jeanette Radcliffe**  
**Committee Secretary**  
**Select Committee on Wind Turbines**

**28 July 2015**



Dear Committee,

**Re: response to comments concerning AGL made to Senate Select Committee on Wind Turbines**

Thank you for your letters dated 24 July 2015 inviting AGL Energy Limited (AGL) to provide responses to comments made about AGL in submissions to the Select Committee on Wind Turbines.

AGL is one of Australia's largest energy utilities, operating across the supply chain with investments in coal-fired, gas-fired, and renewable electricity generation and upstream gas exploration and production projects. AGL is Australia's largest private owner, operator and developer of renewable generation and is also a significant retailer of energy, providing energy solutions to over 3.7 million customers in Victoria, New South Wales, South Australia and Queensland. AGL has developed, and currently operates, several wind farms in South Australia and Victoria. With this experience we recognise that the development of energy infrastructure in communities can be contentious, and that there are some residents in areas where we operate that do not support our projects. We acknowledge the submissions made to the Select Committee by a few neighbours of our projects who are not happy with AGL.

AGL is continually focused on improving how we engage with local communities about our projects. We strive to comply with the best-practice regulatory standards which are informed by the best available scientific advice, and we are also listening to communities to understand how we may better perform. We continue to engage with concerned community members, and we encourage them to contact us directly with their concerns. Community members can contact the AGL community engagement team via the community hotline 1800 839 600.

Additionally, AGL supports further scientific research being conducted into wind farms and their community health and wellbeing impacts, and is willing to work with researchers from relevant institutions (such as the National Health and Medical Research Council) to ensure the standards in place for wind farms are appropriate.

**Closing remarks**

Should you have any questions or comments, please contact myself [REDACTED] or Fiona Orton [REDACTED].

Yours sincerely,

Tim Nelson  
Head of Economic Policy and Sustainability  
AGL Energy Limited